

***The Matanuska-Susitna Borough  
Community Survey, 2007***

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*A Sourcebook of Community Attitudes*

Shel Llee Evans

Robert H. Langworthy

University of Alaska Anchorage

In Partnership with

Matanuska-Susitna Borough

Justice Center  
University of Alaska Anchorage  
Anchorage, Alaska 99508

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## Introduction

The *Matanuska-Susitna Borough Community Survey* (Mat-Su Survey) is a cooperative effort on the part of the University of Alaska-Anchorage (UAA) and the Matanuska-Susitna Borough. Distributed to 2,478 residents of the Mat-Su Borough selected in a stratified random sample in the spring of 2007,<sup>1</sup> the *Mat-Su Survey* asks residents to evaluate the quality of Borough services, provide opinions about Borough decision-making, and sum up their perceptions about a range of issues relevant to the present and future of the Mat-Su community.

This sourcebook presents the results of the *Mat-Su Survey* in a detailed tabular format with accompanying graphics. These findings will help the Borough prioritize projects, improve services, and better plan for community growth. Further, they will provide important information to UAA so that it may advance community research. Finally, they will serve as a useful reference for Mat-Su residents curious about how their neighbors view issues of local interest.

## Data Collection, Entry, Analysis

The Borough worked with the UAA Justice Center to develop the survey questionnaire. In its final form, this survey instrument comprised 12 pages and 113 questions (see appendix). Guided by the Tailored Design Method (Dillman 2007) the UAA Justice Center mailed prenotice letters to every individual selected for inclusion in the stratified random sample approximately one week before the questionnaire was delivered. Over the next five weeks, the UAA Justice Center mailed the *Mat-Su Survey*, a follow-up postcard, and a replacement questionnaire to residents in the sample. Surveys could be completed online using a unique pin login or filled out on the paper questionnaires provided. All completed surveys were delivered (electronically or by mail) to the UAA Justice Center.

Survey collection, data entry and database management occurred on-site at the UAA Justice Center. Shel Llee Evans, Ph.D.—a Research Associate at the UAA Justice Center—supervised the construction of the database. Three research technicians scanned completed questionnaires into an Optical Mark Recognition software package that converted respondent answers into an electronic database and transcribed respondent comments. Data entry began on April 4, 2007 and was finished June 11, 2007. A total of 1,388 surveys were received, scanned, and entered into the electronic database.<sup>2</sup> This represents a 56.1% response rate. UAA Justice Center research staff then converted it into formats readable by SPSS and Stata, two computer programs used in statistical analyses. Dr. Evans analyzed the data and documented the results in this sourcebook.

## Organization of the Sourcebook

The sourcebook follows the organization of the survey questionnaire itself (see appendix), which is made up of five major parts: I) Evaluation of Current Borough Services, II) Use of Borough Facilities, III) Life in Mat-Su Neighborhoods, IV) Local Government: Access, Policies

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<sup>1</sup> The original drawn sample included 3,138 subjects, however, 660 addresses proved invalid means of contacting the individuals in the sample. Additionally, eleven questionnaires were received after data collection had been closed and are consequently not included in the reported response rate or the pages that follow.

<sup>2</sup> All surveys are anonymous—none the researchers or staff at the Borough or UAA know the identities of survey respondents because the returned surveys do not include specific identifying information such as name or address and the mailing list is never connected to respondents' answers.

and Practices, V) Respondent Background Information. Each of these parts has a corresponding battery of survey questions (numbered 1-46). The aggregate responses to these questions are presented in tabular format with accompanying graphics and the summary tables are numbered according to the five major categories outlined above.

The data analyses proceeded according to a two-pronged approach which is also reflected in the organization of the sourcebook. The first prong involved extracting and presenting highly detailed information for all 1,388 households that responded to the survey. The front section of the sourcebook provides these detailed Borough-wide results. Most of the survey questions give the respondent a range of options for expressing how strongly they feel about a certain issue. For example, rather than asking simply whether respondents are satisfied with Ambulance Services (Part I; Question 1b), the survey asks them to rate the service on an ascending 4-part scale ranging from “very poor” to “very good,” with a fifth option for reporting no opinion in either direction. The sourcebook summary tables and graphs present the proportions of all respondents who rated the service according to each component of this 5-part scale. Additionally, each response was assigned a numerical score (very poor=1; poor=2; no opinion=2.5; good=3; very good=4) and an average rating (ranging from 1 to 4) was computed for each Borough service. Higher average scores indicate higher overall satisfaction and lower scores indicate lower overall satisfaction.<sup>3</sup> The summary tables provide proportions only (no average scores) for questions requiring just a “yes” or “no” answer.

The second prong of the data analysis and presentation involved breaking down the responses according to geographic areas within the Borough.<sup>4</sup> Do the residents of Palmer view traffic congestion (Part IV; Question 25b) differently than the residents of Meadow Lakes? The second section of this sourcebook allows one to answer this question. The tables in this section provide average scores and percentages for each question by geographic area (listed alphabetically) in the Mat-Su Borough. The average scores refer to all the respondents in the specified geographic area and, to conserve space, percentages are provided only for responses on the opposite ends of the 5-part scale. In other words, there is information provided about the average rating/response for a specific geographic area and about how many respondents in that area felt very strongly about an issue (rated it as “very poor” or “very good”). The summary tables provide percentages only (no average scores) for questions requiring just a “yes” or “no” answer. Data is not summarized for areas with fewer than twenty respondents participating in the survey.

The *Mat-Su Survey 2007* provides useful information on how Borough citizens rate and use current Borough services. In addition, the survey will assist UAA as the data are used to advance community research. The *Mat-Su Survey 2006* provided a baseline for tracking any changes that might come in future Borough community surveys. The *Mat-Su Survey 2007* makes this a longitudinal effort and provides a response rate high enough to reduce the risks of nonresponse bias while allowing the Borough to better allocate resources to improve efficiency and effectiveness.

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<sup>3</sup> This same logic applies to other questions in which potential responses range from “strongly disagree” to “strongly agree.”

<sup>4</sup> Each address in the mailing list came with a census tract and block group code. This type of area designation is suitable for the kind of research many sociologists or criminologists would be interested in conducting. However, it has little utility for Borough residents interested in learning what people in their community think. Accordingly, staff at the Justice Center have geocoded respondent locations to approximate their community council areas before destroying the record of each individual’s address.

# **MAT-SU COMMUNITY**

## **SURVEY 2007:**

### **Executive Summary of Results**

These figures represent the 1,388 questionnaires that were returned during the eleven-week data collection period. This survey achieved a 56.1% response rate.<sup>5</sup>

### **Borough Services (Parts 1 and 2)**

Overall, the analyses reveal that Borough residents rate Borough services as good, with most mean scores above 2.5. Those services that are below the 2.5 “average” mark are Code/Zoning Enforcement Services (2.41), and Dissemination of news and information by Borough government (2.48). A sizable minority voice complaints about Road Maintenance Services and Recycling Services.

For every item except Road Maintenance and Sanitation items, a notable portion of respondents indicated they had No Opinion (ranging from 16% to 48%). Comments written on some of the surveys and in the letters and phone calls that accompanied them suggested that residents outside of Palmer and Wasilla believed that the Borough did not provide those services in their communities. Some respondents said that, in fact, none of the Borough services were relevant to their remote communities. In these instances, it may be that “No Opinion” carries a non-neutral weight if respondents are dissatisfied with the Borough’s apparent inattention to their area’s needs.<sup>6</sup>

Eighty-one percent of these respondents have indicated that they do use the Borough Libraries, and even libraries in areas with few respondents show that they are being used. Eighty-three percent of respondents state that they use Borough recreational areas, with the Wasilla Pool and assorted Borough trails being the most popular. Only 7% of respondents indicate that they use MASCOT Public Transportation at all.

### **Life in the Borough Neighborhoods (Part 3)**

Borough residents report being generally happy with their neighborhoods and their feeling of community with neighbors. Most respondents rate their neighborhoods highly and generally report that their neighbors are trustworthy, get along, and are willing to help one another, but only 44% are willing to go so far as to say the neighborhood is close-knit. Respondents mostly see their neighbors as willing to intervene in cases of juvenile delinquency (though truancy seems less likely to produce that intervention than other forms of delinquency) and if their local fire station were threatened. Most visit with their neighbors, know a good number of their neighbors, and report that they have friends and relatives in the neighborhood.

Forms of physical neighborhood disorder (conditions of buildings, cars, lots, etc.) seem to be fairly common in respondents’ neighborhoods. However, forms of social neighborhood disorder (public drinking/drug use, prostitution, graffiti, homeless sleeping in the neighborhood, etc.) are quite uncommon, reported by between 1% and 17% of respondents.

Respondents report little or no fear of crime in their neighborhoods, and fear of crime rarely—if ever—prevents their normal activities in the neighborhood. Fewer than 7% of respondents report being victimized in their neighborhoods. Seventy-two percent of respondents report taking some kind of precaution against crime in their home.

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<sup>5</sup> The response rate given here is the “maximum response rate,” as defined by the American Association for Public Opinion Research. This rate divides the total number of surveys that have been returned with answers on any items by the total number of deliverable addresses. Any addresses that were invalid (i.e., returned as “No such address,” or “Not deliverable as addressed” or “Moved – no forwarding address on file”) are not included in the calculated response rate.

<sup>6</sup> This sentiment was expressed more than once in the comments respondents provided on the last page of their questionnaire. However, others hoped the Borough would continue to “ignore” their areas, believing that any government service would represent an unwanted government intrusion.

#### **Local Government: Access, Policies, and Practices (Part 4)**

Nearly half of all respondents stated that they were satisfied with their opportunities to provide input on Borough decisions while 33% were dissatisfied. Most respondents had no opinion about the website's ease of use or content, but agreed that when they phoned the Borough, they received the information they needed in a timely manner and from polite, professional staff on the phone.

Despite the positive tenor of so much of the rest of the survey to this point, 54% of respondents do not believe that they are getting their money's worth for their tax dollars generally, and 57% believe that current road maintenance is not as good as it should be for the tax dollars invested. Fifty-one percent report that they would like to see Borough funds spent to preserve open spaces.

Of course it comes as no surprise that taxation issues are particularly contentious. The strongest reactions were against the local gasoline tax (88% opposed) and the increased property tax (87% opposed). The sales tax—seasonal or year-round—had the next largest opposition (57% and 62% respectively), with everything else being acceptable to just about as many people as it was unacceptable to.

Sixty-four percent of respondents labeled traffic congestion a serious problem, while forty-nine percent are concerned about water quality in the Borough. Seventy-three percent believe the Borough needs to improve its growth management.

#### **Respondent Background Information (Part 5)**

Slightly more women than men returned questionnaires (52% female, 45% male, with 37 declining to answer the gender question). Most respondents are married (71%), have a high school diploma or some college credits as their highest level of education (21% and 30% respectively), with a household income of \$50,000 or more. Most are employed full time (41%) or retired (14%). The average age of respondents is 47 years of age. Eighty-seven percent own their own home, which is valued at \$200,000 or more, and only 8% have a second home outside the Borough. Seventy-one percent state that their address is posted for emergency responders. The overwhelming majority of respondents see themselves staying in the Borough for the long term (82%).



# **MAT-SU COMMUNITY**

## **SURVEY 2007:**

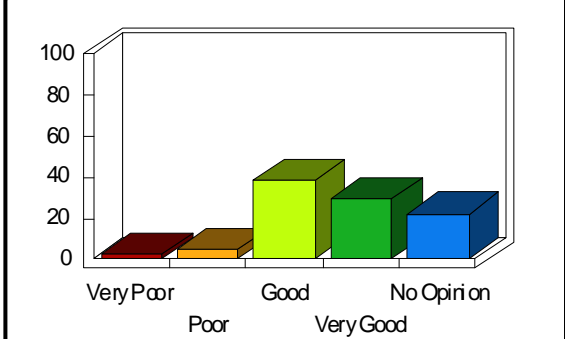
### **Detailed Borough-wide Results**

## Detailed Borough-wide Results

### Fire Department Services

Average: 3.09

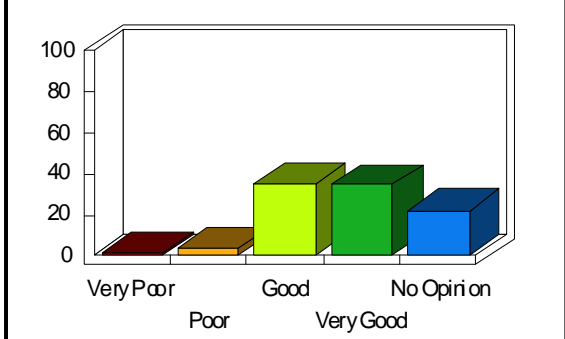
Response	Value	Freq	%	Cumulative %
Very Poor	1.00	36	2.61	2.61
Good	3.00	529	38.42	45.39
Very Good	4.00	410	29.77	75.16
No Opinion	2.50	302	21.93	97.10
<b>Total Valid</b>		1337	97.10	
<b>Missing</b>		40	2.90	
<b>Total</b>		1377	100.00	



### Ambulance Services

Average: 3.17

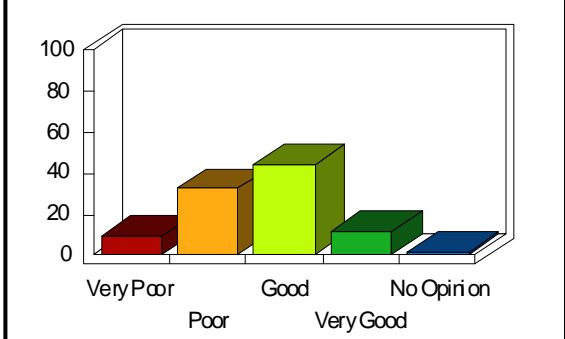
Response	Value	Freq	%	Cumulative %
Very Poor	1.00	17	1.23	1.23
Poor	2.00	50	3.63	4.87
Good	3.00	485	35.22	40.09
Very Good	4.00	471	34.20	74.29
No Opinion	2.50	301	21.86	96.15
<b>Total Valid</b>		1324	96.15	
<b>Missing</b>		53	3.85	
<b>Total</b>		1377	100.00	



### Roadway Maintenance Services

Average: 2.60

Response	Value	Freq	%	Cumulative %
Very Poor	1.00	129	9.37	9.37
Poor	2.00	442	32.10	41.47
Good	3.00	607	44.08	85.55
Very Good	4.00	160	11.62	97.17
No Opinion	2.50	18	1.31	98.47
<b>Total Valid</b>		1356	98.47	
<b>Missing</b>		21	1.53	
<b>Total</b>		1377	100.00	

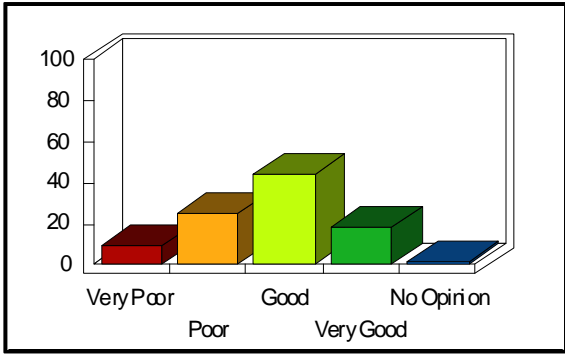


## Detailed Borough-wide Results

### Snowplow Services

Average: 2.80

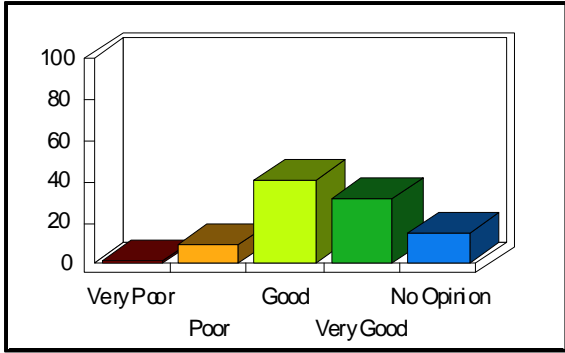
Response	Value	Freq	%	Cumulative %
Very Poor	1.00	130	9.44	9.44
Poor	2.00	342	24.84	34.28
Good	3.00	599	43.50	77.78
Very Good	4.00	250	18.16	95.93
No Opinion	2.50	15	1.09	97.02
<b>Total Valid</b>		1336	97.02	
<b>Missing</b>		41	2.98	
<b>Total</b>		1377	100.00	



### Library Services

Average: 3.12

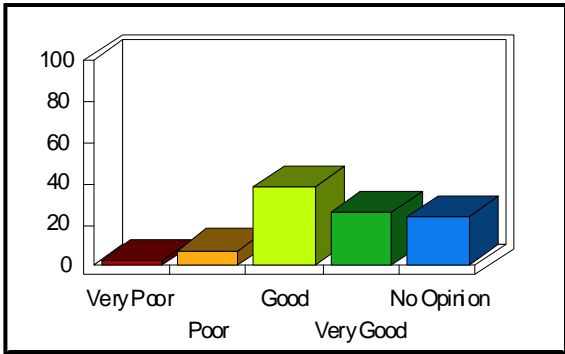
Response	Value	Freq	%	Cumulative %
Very Poor	1.00	21	1.53	1.53
Poor	2.00	124	9.01	10.53
Good	3.00	564	40.96	51.49
Very Good	4.00	429	31.15	82.64
No Opinion	2.50	206	14.96	97.60
<b>Total Valid</b>		1344	97.60	
<b>Missing</b>		33	2.40	
<b>Total</b>		1377	100.00	



### Elementary Schools

Average: 3.02

Response	Value	Freq	%	Cumulative %
Very Poor	1.00	27	1.96	1.96
Poor	2.00	103	7.48	9.44
Good	3.00	531	38.56	48.00
Very Good	4.00	353	25.64	73.64
No Opinion	2.50	330	23.97	97.60
<b>Total Valid</b>		1344	97.60	
<b>Missing</b>		33	2.40	
<b>Total</b>		1377	100.00	

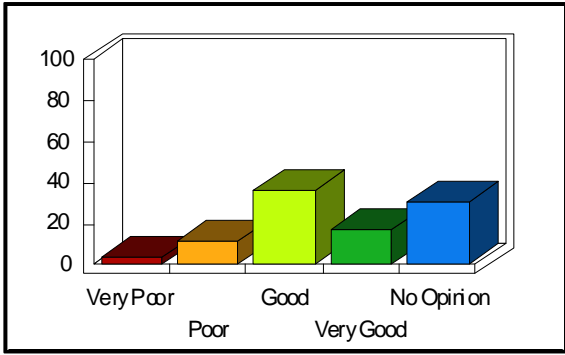


## Detailed Borough-wide Results

### Middle Schools

Average: 2.85

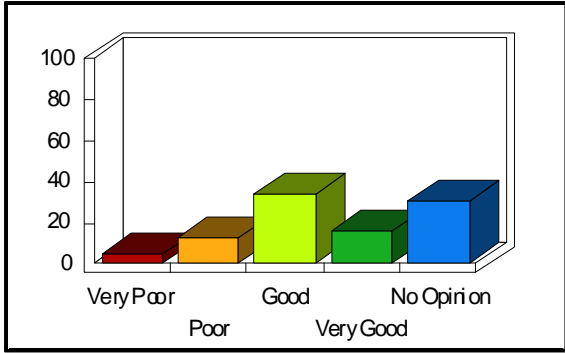
Response	Value	Freq	%	Cumulative %
Very Poor	1.00	40	2.90	2.90
Poor	2.00	157	11.40	14.31
Good	3.00	501	36.38	50.69
Very Good	4.00	235	17.07	67.76
No Opinion	2.50	413	29.99	97.75
<b>Total Valid</b>		1346	97.75	
<b>Missing</b>		31	2.25	
<b>Total</b>		1377	100.00	



### High Schools

Average: 2.79

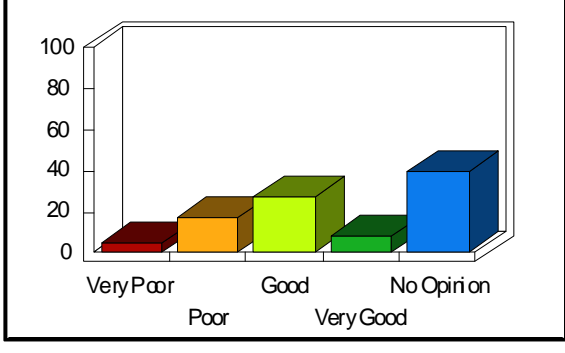
Response	Value	Freq	%	Cumulative %
Very Poor	1.00	56	4.07	4.07
Poor	2.00	178	12.93	16.99
Good	3.00	466	33.84	50.84
Very Good	4.00	219	15.90	66.74
No Opinion	2.50	417	30.28	97.02
<b>Total Valid</b>		1336	97.02	
<b>Missing</b>		41	2.98	
<b>Total</b>		1377	100.00	



### Community Enhancement Programs

Average: 2.61

Response	Value	Freq	%	Cumulative %
Very Poor	1.00	65	4.72	4.72
Poor	2.00	228	16.56	21.28
Good	3.00	379	27.52	48.80
Very Good	4.00	109	7.92	56.72
No Opinion	2.50	544	39.51	96.22
<b>Total Valid</b>		1325	96.22	
<b>Missing</b>		52	3.78	
<b>Total</b>		1377	100.00	

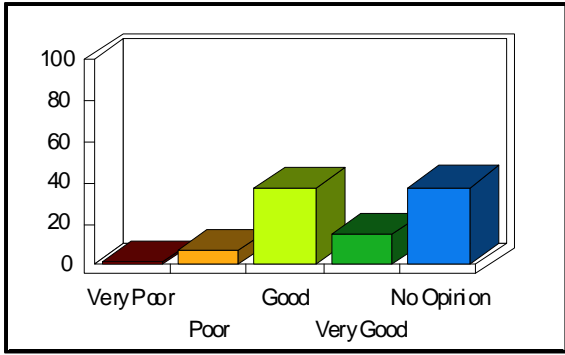


## Detailed Borough-wide Results

### Wasilla Swimming Pool

Average: 2.86

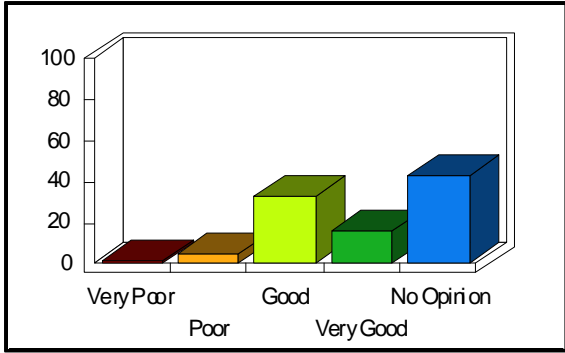
Response	Value	Freq	%	Cumulative %
Very Poor	1.00	19	1.38	1.38
Poor	2.00	91	6.61	7.99
Good	3.00	515	37.40	45.39
Very Good	4.00	198	14.38	59.77
No Opinion	2.50	523	37.98	97.75
<b>Total Valid</b>		1346	97.75	
<b>Missing</b>		31	2.25	
<b>Total</b>		1377	100.00	



### Palmer Swimming Pool

Average: 2.88

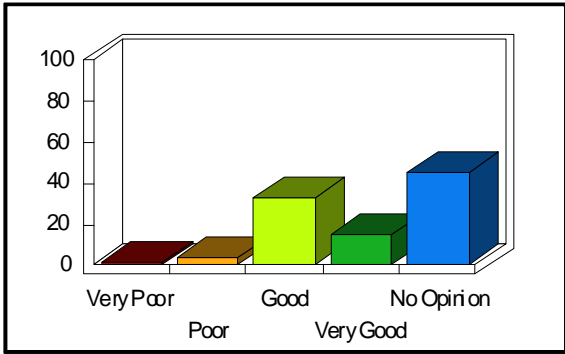
Response	Value	Freq	%	Cumulative %
Very Poor	1.00	12	0.87	0.87
Poor	2.00	58	4.21	5.08
Good	3.00	456	33.12	34.00
Very Good	4.00	219	15.90	54.10
No Opinion	2.50	596	43.28	97.39
<b>Total Valid</b>		1341	97.39	
<b>Missing</b>		36	2.61	
<b>Total</b>		1377	100.00	



### Brett Memorial Ice Arena

Average: 2.87

Response	Value	Freq	%	Cumulative %
Very Poor	1.00	11	0.80	0.80
Poor	2.00	52	3.78	4.58
Good	3.00	448	32.53	37.11
Very Good	4.00	207	15.03	52.14
No Opinion	2.50	624	45.32	97.46
<b>Total Valid</b>		1341	97.46	
<b>Missing</b>		35	2.54	
<b>Total</b>		1377	100.00	

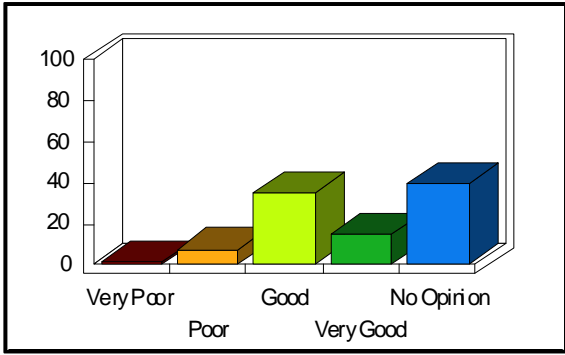


## Detailed Borough-wide Results

### Athletic Fields

Average: 2.84


Response	Value	Freq	%	Cumulative %
Very Poor	1.00	23	1.67	1.67
Poor	2.00	100	7.26	8.93
Good	3.00	473	34.35	43.28
Very Good	4.00	204	14.81	58.10
No Opinion	2.50	546	39.65	97.75
<b>Total Valid</b>		1346	97.75	
<b>Missing</b>		31	2.25	
<b>Total</b>		1377	100.00	



### Recycling Services

Average: 2.55

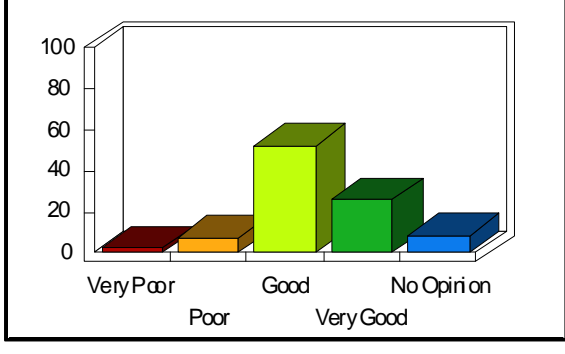
Response	Value	Freq	%	Cumulative %
Very Poor	1.00	167	12.13	12.13
Poor	2.00	320	23.24	35.37
Good	3.00	424	30.79	66.16
Very Good	4.00	173	12.56	78.72
No Opinion	2.50	265	19.24	97.97
<b>Total Valid</b>		1349	97.97	
<b>Missing</b>		28	2.03	
<b>Total</b>		1377	100.00	



### Central Landfill Services

Average: 3.10

Response	Value	Freq	%	Cumulative %
Very Poor	1.00	33	2.40	2.40
Poor	2.00	102	7.41	9.80
Good	3.00	722	52.43	62.24
Very Good	4.00	363	26.36	88.60
No Opinion	2.50	120	8.71	97.31
<b>Total Valid</b>		1340	97.31	
<b>Missing</b>		37	2.69	
<b>Total</b>		1377	100.00	

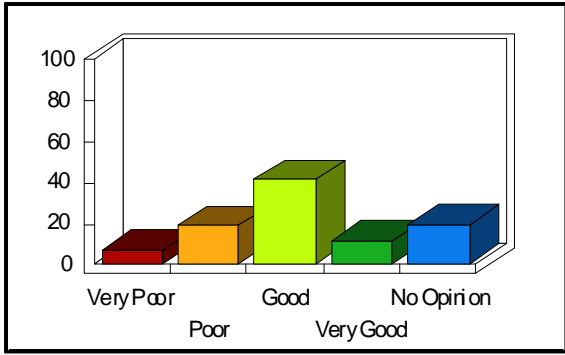


## Detailed Borough-wide Results

### Animal Care & Regulation Services

Average: 2.69

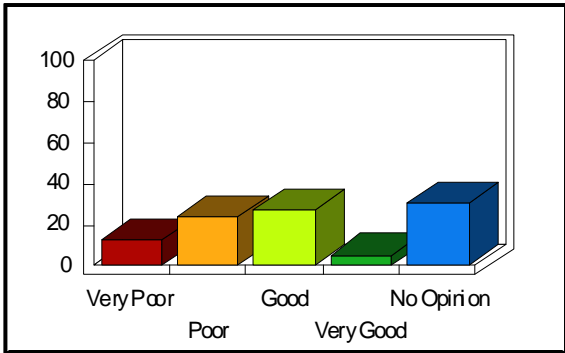
Response	Value	Freq	%	Cumulative %
Very Poor	1.00	95	6.90	6.90
Poor	2.00	255	18.52	25.42
Good	3.00	569	41.32	66.74
Very Good	4.00	162	11.76	78.50
No Opinion	2.50	269	19.54	98.04
<b>Total Valid</b>		1350	98.04	
<b>Missing</b>		27	1.96	
<b>Total</b>		1377	100.00	



### Code/Zoning Enforcement Services

Average: 2.41

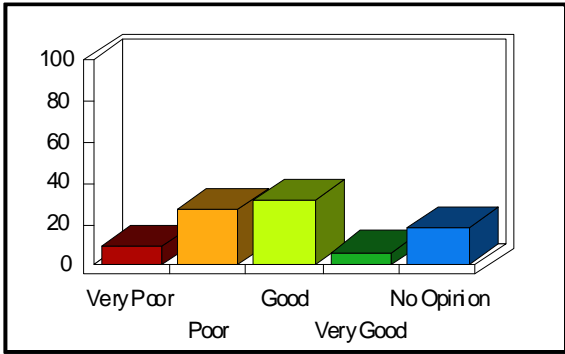
Response	Value	Freq	%	Cumulative %
Very Poor	1.00	172	12.49	12.49
Poor	2.00	325	23.60	36.09
Good	3.00	374	27.16	63.25
Very Good	4.00	72	5.23	68.48
No Opinion	2.50	414	30.07	98.55
<b>Total Valid</b>		1357	98.55	
<b>Missing</b>		20	1.45	
<b>Total</b>		1377	100.00	



### Dissemination of news and information by the Borough Government

Average: 2.48

Response	Value	Freq	%	Cumulative %
Very Poor	1.00	122	8.86	8.86
Poor	2.00	376	27.31	36.17
Good	3.00	428	31.08	67.25
Very Good	4.00	90	6.54	73.78
No Opinion	2.50	250	18.16	91.94
<b>Total Valid</b>		1266	91.94	
<b>Missing</b>		111	8.06	
<b>Total</b>		1377	100.00	

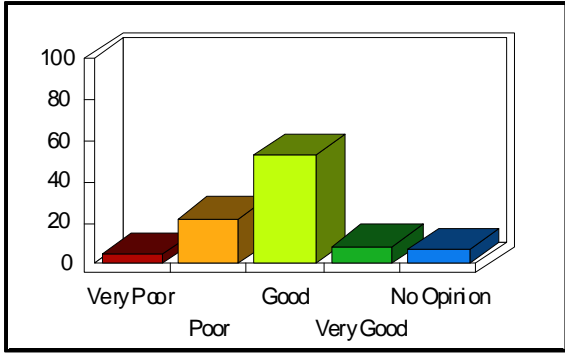


## Detailed Borough-wide Results

### Overall Rating of Borough Services

Average: 2.73

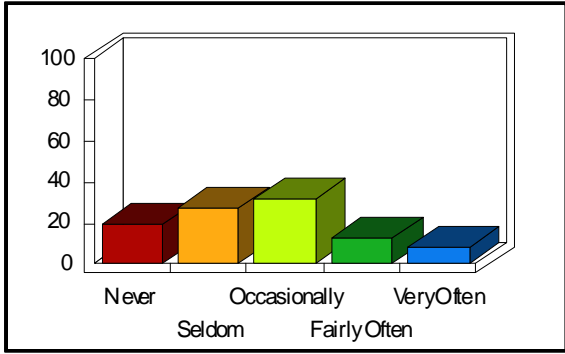
Response	Value	Freq	%	Cumulative %
Very Poor	1.00	58	4.21	4.21
Poor	2.00	302	21.93	26.14
Good	3.00	730	53.01	79.16
Very Good	4.00	118	8.57	87.73
No Opinion	2.50	95	6.90	94.63
<b>Total Valid</b>		1303	94.63	
<b>Missing</b>		74	5.37	
<b>Total</b>		1377	100.00	



### Library Use Frequency

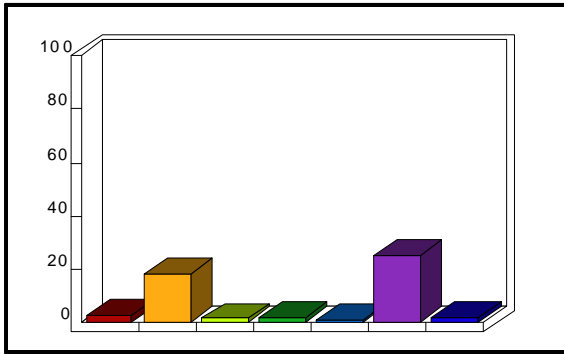
Average: 1.63

Response	Value	Freq	%	Cumulative %
Never	1.00	267	19.39	19.39
Seldom	2.00	381	27.67	47.06
Occasionally	3.00	438	31.81	78.87
Fairly Often	4.00	177	12.85	91.72
Very Often	2.50	112	8.13	99.85
<b>Total Valid</b>		1375	99.85	
<b>Missing</b>		2	0.15	
<b>Total</b>		1377	100.00	



### Public Library Use Locations\*

Response	Value	Freq	%	Cumulative %
Big Lake	1.00	117	8.50	8.50
Palmer	2.00	523	37.98	46.48
Sutton	3.00	43	3.12	49.60
Talkeetna	4.00	55	3.99	53.59
Trapper Creek	5.00	38	2.76	56.35
Wasilla	6.00	670	48.66	105.01
Willow	7.00	68	4.94	109.95
<b>Total Valid</b>		1133	109.95	
<b>Missing</b>		244	17.72	
<b>Total</b>		1377		



\* Responses sum to more than 100% because multiple locations could be selected by each respondent.



## Detailed Borough-wide Results

### Borough Recreational Facility Use Frequency

Average: 1.66

Response	Value	Freq	%	Cumulative %
Never	0.00	228	16.56	16.56
Seldom	1.00	351	25.49	42.05
Occasionally	2.00	519	37.69	79.74
Fairly Often	3.00	207	15.03	94.77
Very Often	4.00	66	4.79	99.56
<b>Total Valid</b>		1371	99.56	
<b>Missing</b>		6	0.44	
<b>Total</b>		1377	100.00	

### Borough Recreational Facility Use Locations\*

Response	Value	Freq	%	Cumulative %
Palmer Swimming Pool	1.00	368	26.72	26.72
Wasilla Swimming Pool	2.00	495	35.95	62.67
Brett Memorial Ice Arena	3.00	278	20.19	82.86
Crevasse Moraine Trails	4.00	242	17.57	100.43
Other Borough Trails	5.00	536	38.93	139.36
<b>Total Valid</b>		1070	139.36	
<b>Missing</b>		307	22.29	
<b>Total</b>		1377		

\* Responses sum to more than 100% because multiple locations could be selected by each respondent.

### MASCOT Use Frequency

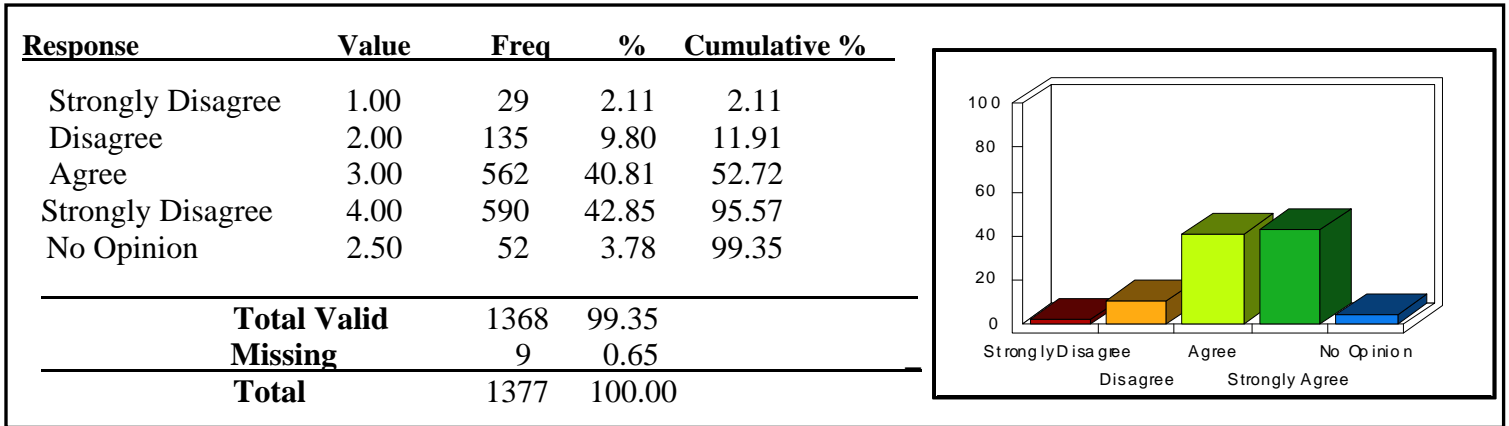
Average: 0.10

Response	Value	Freq	%	Cumulative %
Never	0.00	1274	92.52	92.52
Seldom	1.00	57	4.14	96.66
Occasionally	2.00	25	1.82	98.47
Fairly Often	3.00	4	0.29	98.77
Very Often	4.00	6	0.44	99.20
<b>Total Valid</b>		1366	99.20	
<b>Missing</b>		11	0.80	
<b>Total</b>		1377	100.00	

## Detailed Borough-wide Results

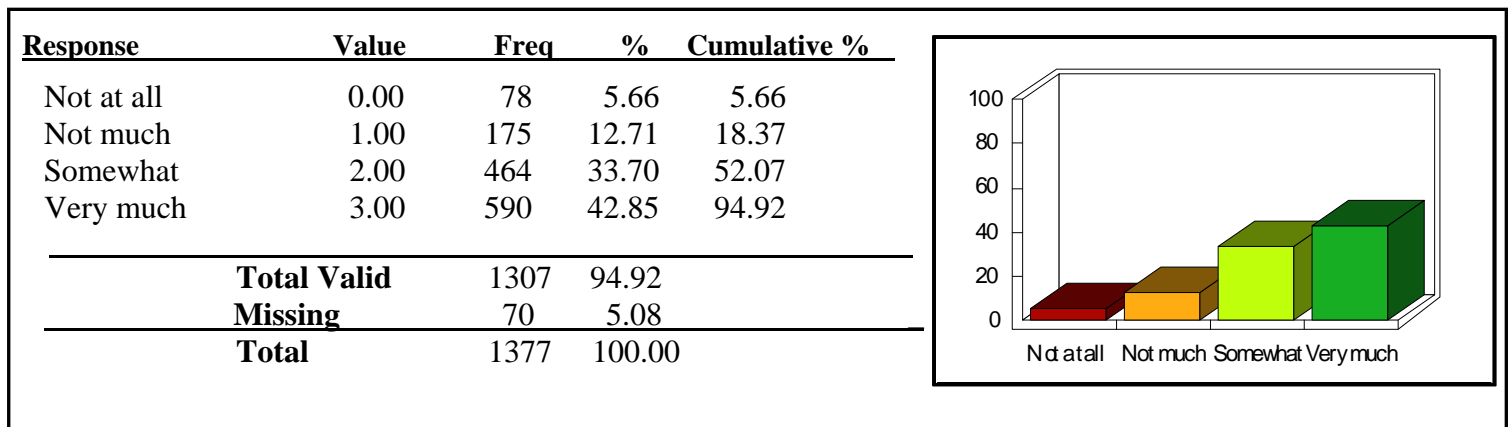
*Personally, I would rate my neighborhood as an excellent place to live.*

Average: 3.27



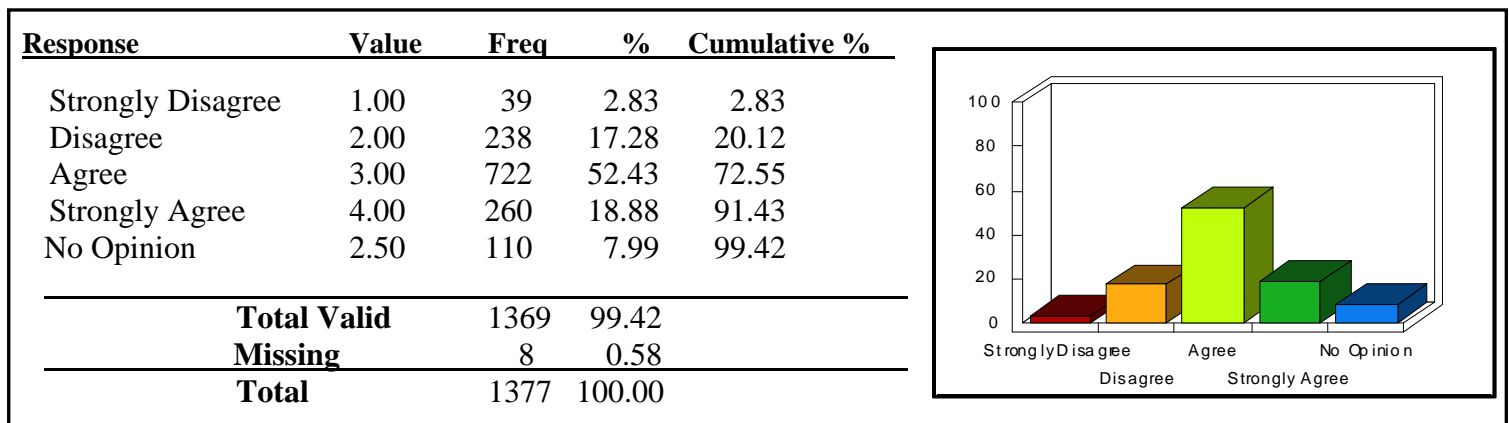
*[If you had to move away,] would you miss the neighborhood very much, somewhat, not much, or not at all?*

Average: 2.20



*People in my neighborhood can be trusted.*

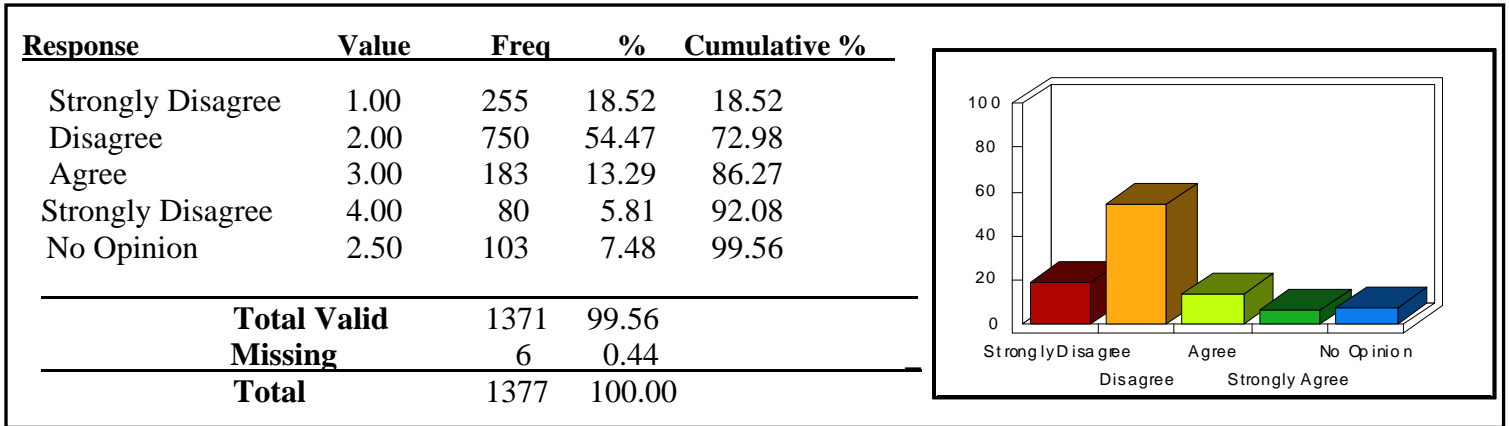
Average: 2.48



## Detailed Borough-wide Results

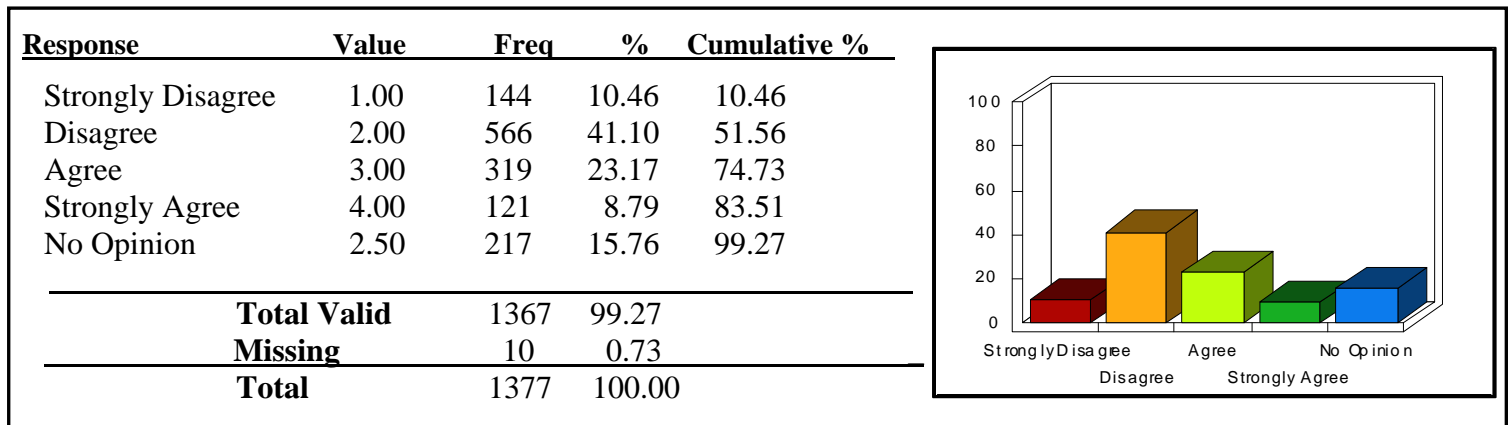
*People in my neighborhood generally do not get along with each other.*

Average: 2.10



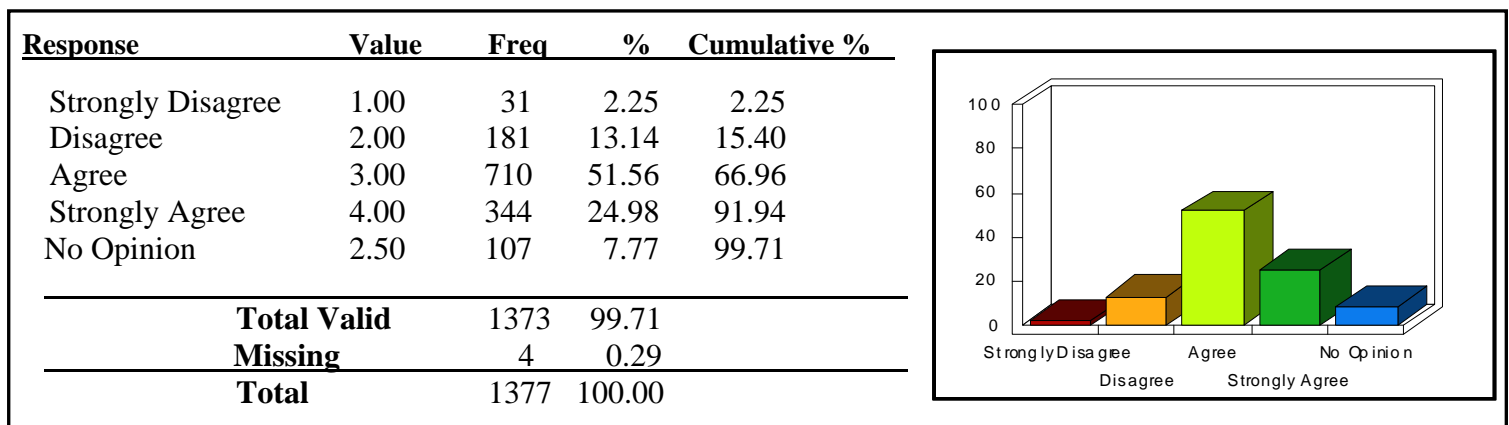
*People in my neighborhood do not share the same values.*

Average: 2.38



*People in my neighborhood are willing to help their neighbors.*

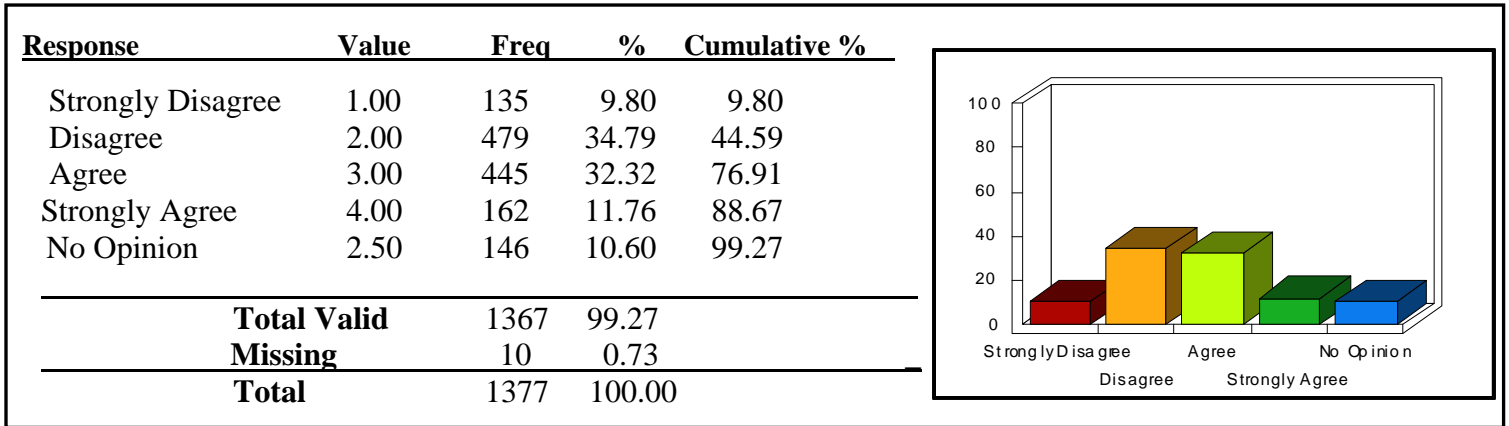
Average: 3.03



## Detailed Borough-wide Results

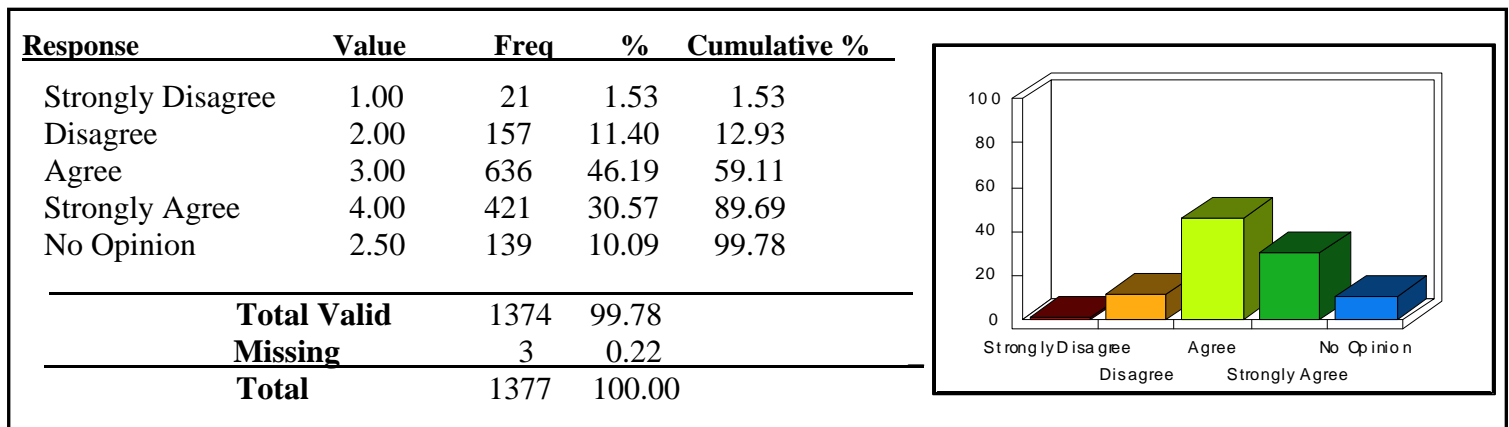
*Mine is a close-knit neighborhood.*

Average: 2.52



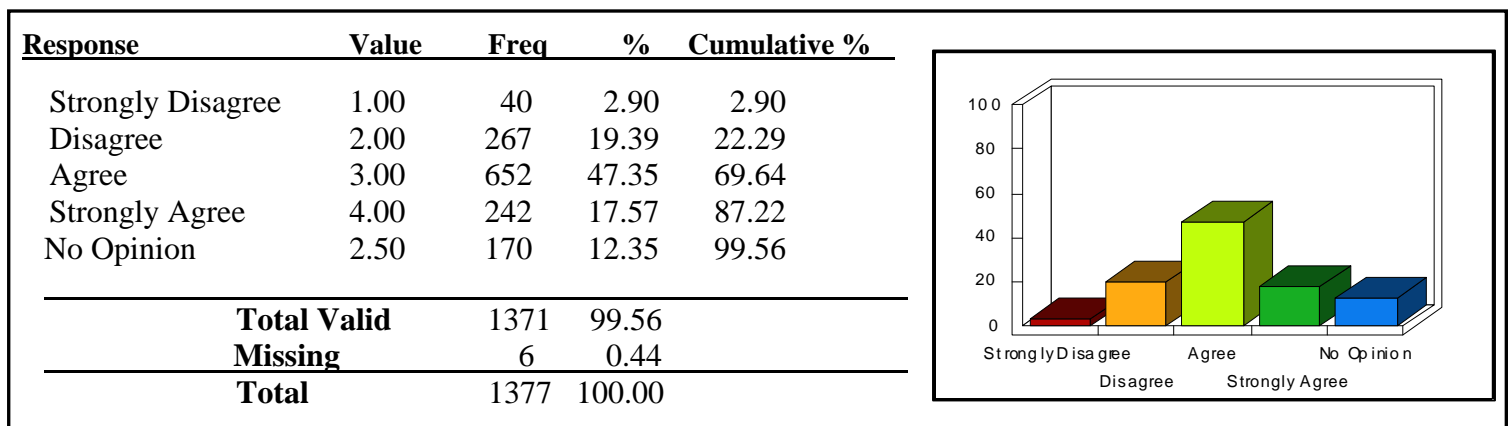
*One or more of my neighbors could be counted on to intervene if children were spray-painting graffiti on a local building.*

Average: 3.11



*At least one of my neighbors would intervene if children were showing disrespect toward an adult.*

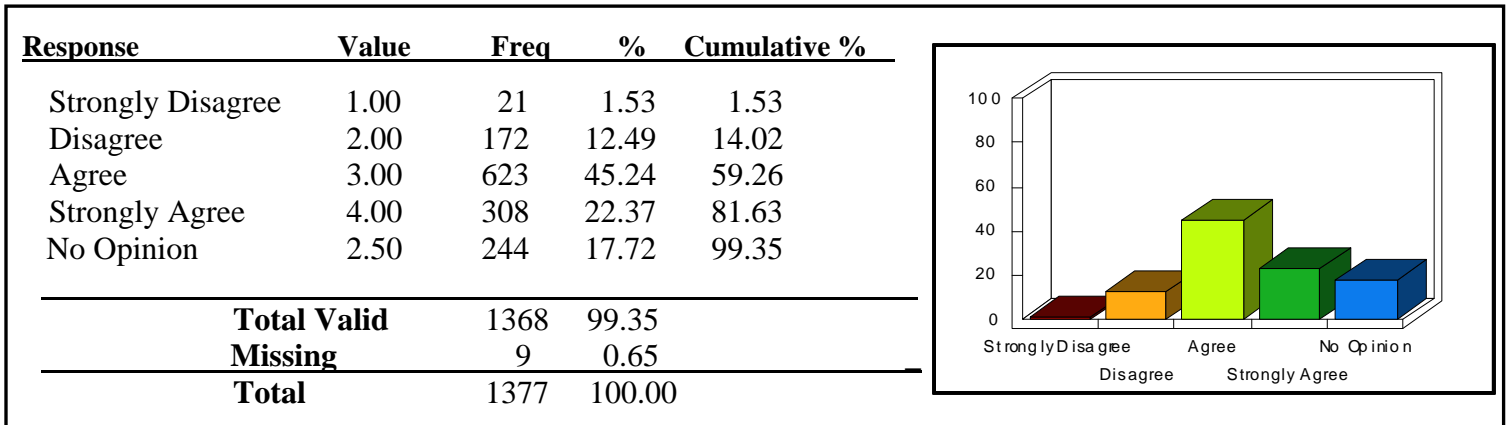
Average: 2.86



## Detailed Borough-wide Results

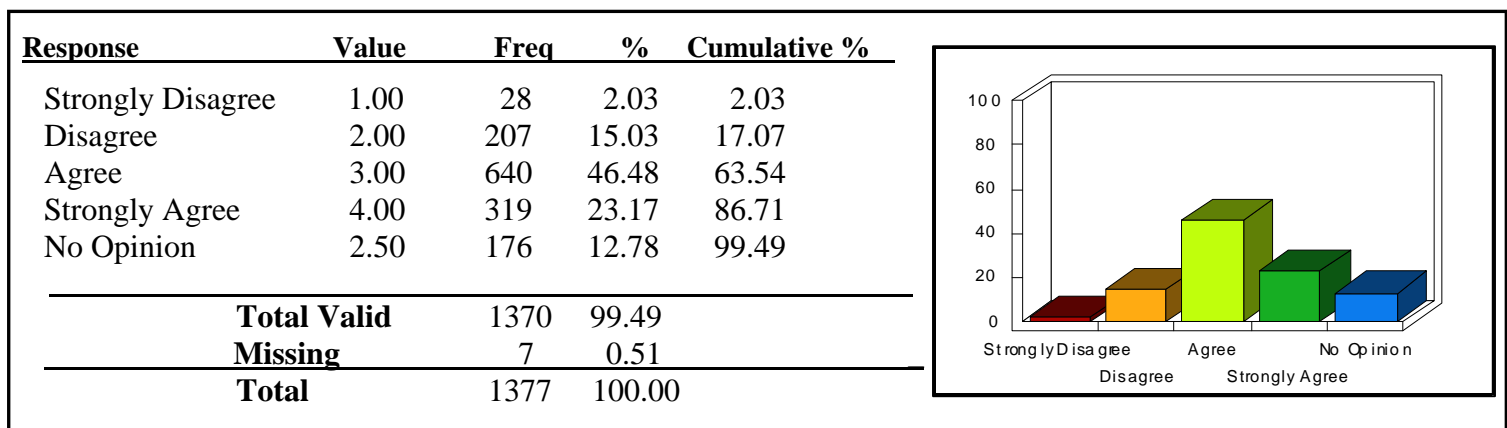
*One or more of my neighbors would intervene if the fire station closest to their home was threatened with budget cuts.*

Average: 2.98



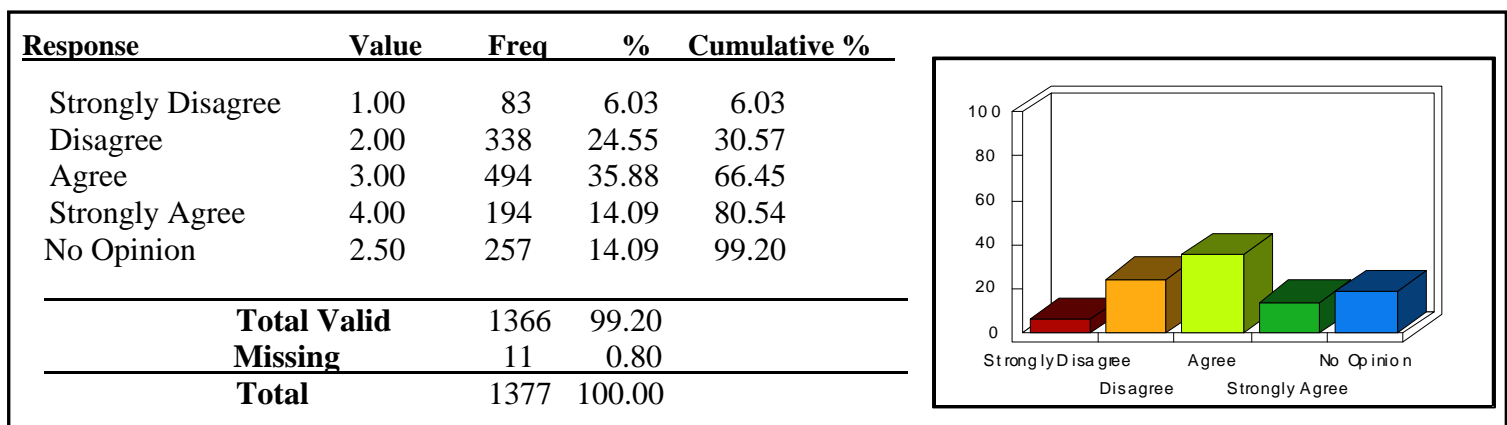
*One or more of my neighbors could be counted on to intervene if a fight broke out in front of their home.*

Average: 2.98



*At least one of my neighbors would intervene if children were skipping school and hanging out on a neighborhood street corner.*

Average: 2.68

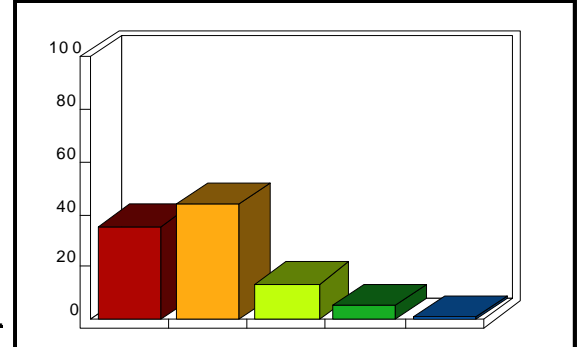


## Detailed Borough-wide Results

*How often do you borrow something from or loan something to a neighbor?*

Average: 0.91

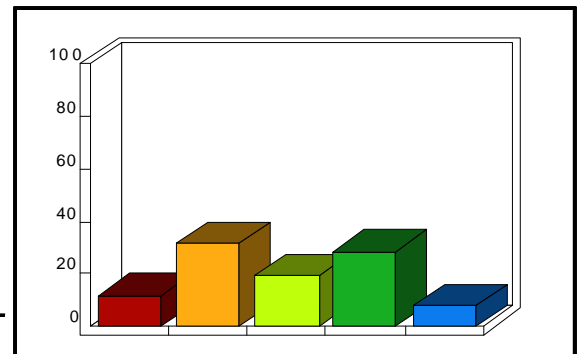
Response	Value	Freq	%	Cumulative %
Never	0.00	490	35.58	35.58
< once a month	1.00	606	44.01	79.59
Monthly	2.00	189	13.73	93.32
Weekly	3.00	73	5.30	98.62
Daily	4.00	10	0.73	99.35
<b>Total Valid</b>		1368	99.35	
<b>Missing</b>		9	0.65	
<b>Total</b>		1377	100.00	



*How often do you visit with a neighbor, out in the neighborhood or in one of your homes?*

Average: 1.89

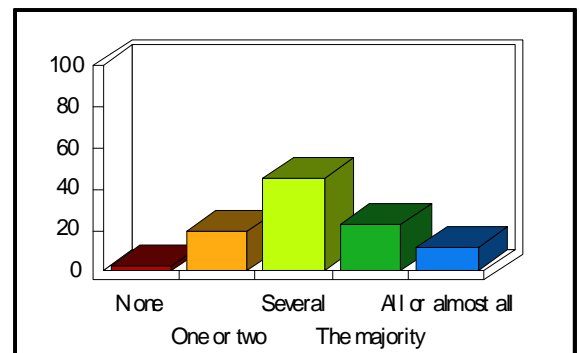
Response	Value	Freq	%	Cumulative %
Never	1.00	162	11.76	11.76
< once a month	2.00	435	31.59	43.36
Monthly	3.00	272	19.75	63.11
Weekly	4.00	390	28.32	91.43
Daily	2.50	111	8.06	99.49
<b>Total Valid</b>		1370	99.49	
<b>Missing</b>		7	0.51	
<b>Total</b>		1377	100.00	



*How many of your neighbors would you say that you know by sight or by name?*

Average: 2.22

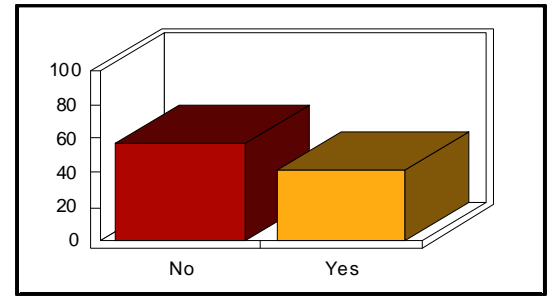
Response	Value	Freq	%	Cumulative %
None	1.00	253	18.37	18.37
One or two	2.00	421	30.57	48.95
Several	3.00	303	22.00	70.95
The majority	4.00	152	11.04	81.99
All or almost all	2.50	242	17.57	99.56
<b>Total Valid</b>		1371	99.56	
<b>Missing</b>		6	0.44	
<b>Total</b>		1377	100.00	



## Detailed Borough-wide Results

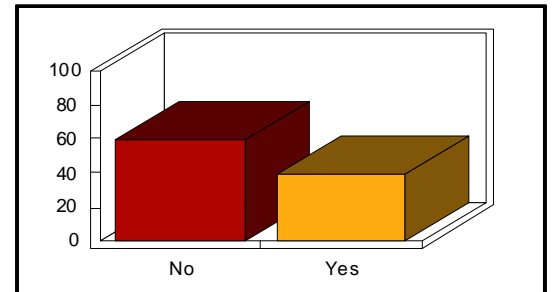
*Are there abandoned cars and/or buildings in your neighborhood?*

Response	Value	Freq	%	Cumulative %
No	0.00	789	57.30	57.30
Yes	1.00	577	41.90	99.20
<b>Total Valid</b>		1366	99.20	
<b>Missing</b>		11	0.80	
<b>Total</b>		1377	100.00	



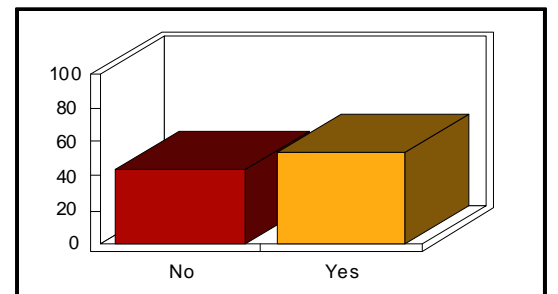
*Are there rundown or neglected buildings in your neighborhood?*

Response	Value	Freq	%	Cumulative %
No	0.00	822	59.69	59.69
Yes	1.00	541	39.29	98.98
<b>Total Valid</b>		1363	99.98	
<b>Missing</b>		14	1.02	
<b>Total</b>		1377	100.00	



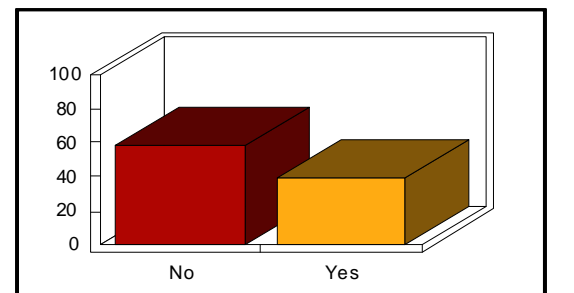
*Is there poor lighting in your neighborhood?*

Response	Value	Freq	%	Cumulative %
No	0.00	600	43.57	43.57
Yes	1.00	749	54.39	97.97
<b>Total Valid</b>		1349	97.97	
<b>Missing</b>		28	2.03	
<b>Total</b>		1377	100.00	



*Are there overgrown shrubs or trees in your neighborhood?*

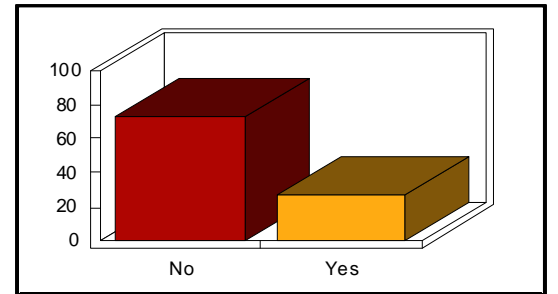
Response	Value	Freq	%	Cumulative %
No	0.00	807	58.61	58.61
Yes	1.00	544	39.51	98.11
<b>Total Valid</b>		1351	98.11	
<b>Missing</b>		26	1.89	
<b>Total</b>		1377	100.00	



## Detailed Borough-wide Results

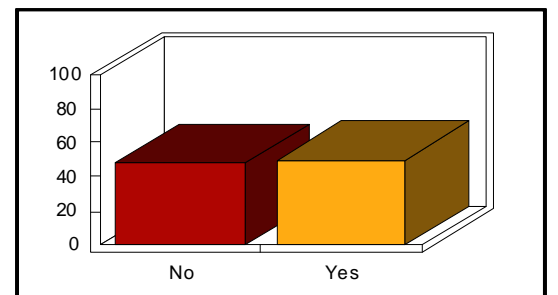
*Is there trash in the streets in your neighborhood?*

Response	Value	Freq	%	Cumulative %
No	0.00	997	72.40	72.40
Yes	1.00	366	26.58	98.98
<b>Total Valid</b>		1363	98.98	
<b>Missing</b>		14	1.02	
<b>Total</b>		1377	100.00	



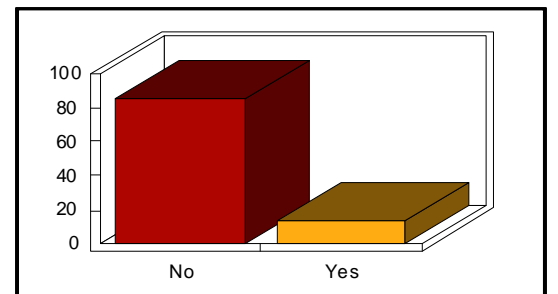
*Are there empty lots in your neighborhood?*

Response	Value	Freq	%	Cumulative %
No	0.00	662	48.08	48.08
Yes	1.00	687	49.89	97.97
<b>Total Valid</b>		1349	97.97	
<b>Missing</b>		28	2.03	
<b>Total</b>		1377	100.00	



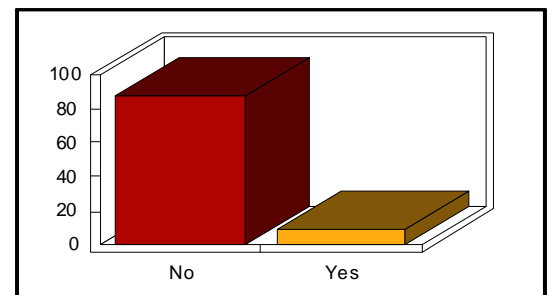
*Is there public drinking or public drug use in your neighborhood?*

Response	Value	Freq	%	Cumulative %
No	0.00	1170	84.97	84.97
Yes	1.00	182	13.22	98.18
<b>Total Valid</b>		1352	98.18	
<b>Missing</b>		25	1.82	
<b>Total</b>		1377	100.00	



*Are there public drug sales in your neighborhood?*

Response	Value	Freq	%	Cumulative %
No	0.00	1203	87.36	87.36
Yes	1.00	121	8.79	96.15
<b>Total Valid</b>		1324	96.15	
<b>Missing</b>		53	3.85	
<b>Total</b>		1377	100.00	

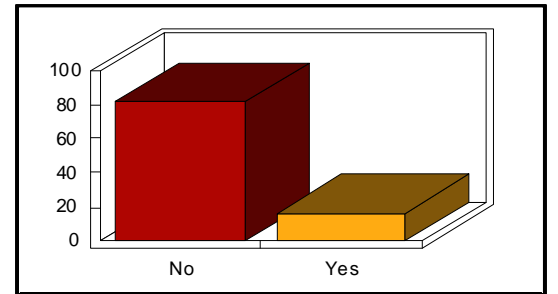




## Detailed Borough-wide Results

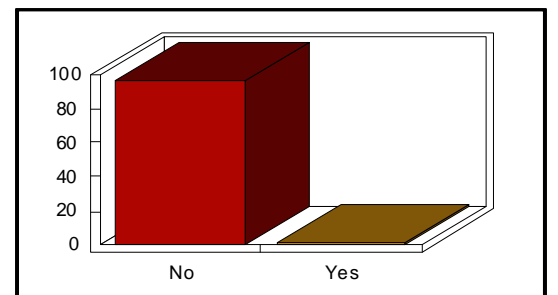
*Is there vandalism or graffiti in your neighborhood?*

Response	Value	Freq	%	Cumulative %
No	0.00	1126	81.77	81.77
Yes	1.00	229	16.63	98.40
<b>Total Valid</b>		1355	98.40	
<b>Missing</b>		22	1.60	
<b>Total</b>		1377	100.00	



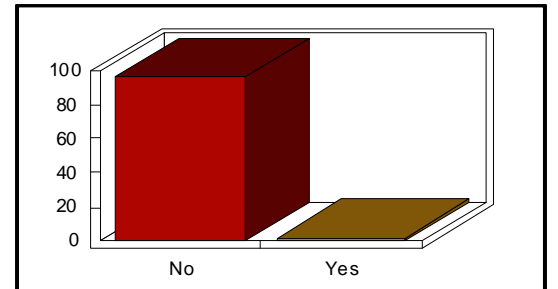
*Is there prostitution in your neighborhood?*

Response	Value	Freq	%	Cumulative %
No	0.00	1323	96.08	96.08
Yes	1.00	18	1.31	97.39
<b>Total Valid</b>		1341	97.39	
<b>Missing</b>		36	2.61	
<b>Total</b>		1377	100.00	



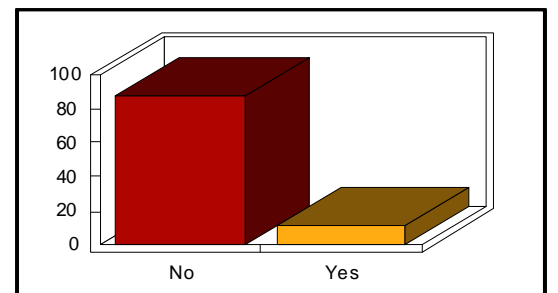
*Is there panhandling or begging in your neighborhood?*

Response	Value	Freq	%	Cumulative %
No	0.00	1328	96.44	96.44
Yes	1.00	29	2.11	98.55
<b>Total Valid</b>		1357	98.55	
<b>Missing</b>		20	1.45	
<b>Total</b>		1377	100.00	



*Is there loitering or hanging out in your neighborhood?*

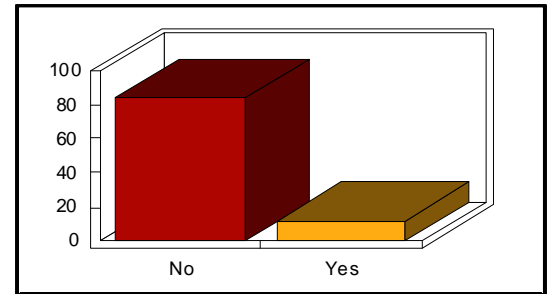
Response	Value	Freq	%	Cumulative %
No	0.00	1200	87.15	87.15
Yes	1.00	153	11.11	98.26
<b>Total Valid</b>		1353	98.26	
<b>Missing</b>		24	1.74	
<b>Total</b>		1377	100.00	



## Detailed Borough-wide Results

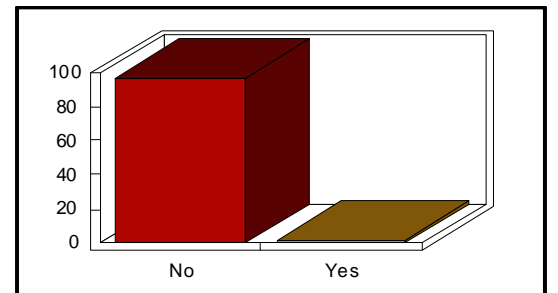
*Is there truancy or youth skipping school in your neighborhood?*

Response	Value	Freq	%	Cumulative %
No	0.00	1159	84.17	84.17
Yes	1.00	164	11.91	96.08
<b>Total Valid</b>		1323	96.08	
<b>Missing</b>		54	3.92	
<b>Total</b>		1377	100.00	



*Are there transients or homeless sleeping on the streets in your neighborhood?*

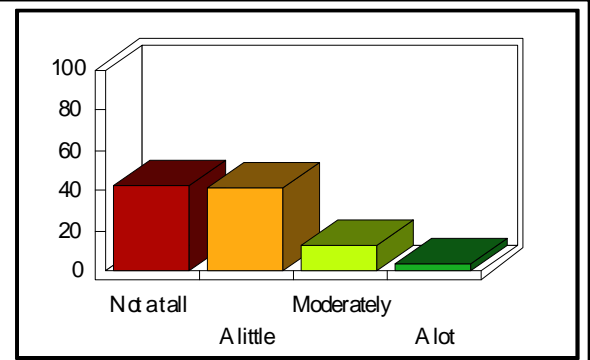
Response	Value	Freq	%	Cumulative %
No	0.00	1334	96.88	96.88
Yes	1.00	23	1.67	98.55
<b>Total Valid</b>		1357	98.55	
<b>Missing</b>		20	1.45	
<b>Total</b>		1377	100.00	



*To what extent are you fearful that you or members of your household will be the victim of burglary (while you or your loved ones are at home)?*

Average: 0.76

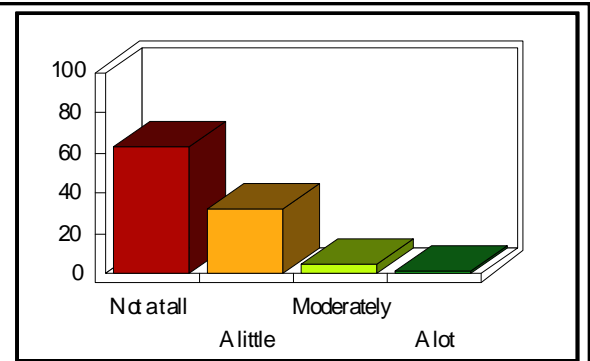
Response	Value	Freq	%	Cumulative %
Not at all	0.00	588	42.70	42.70
A little	1.00	569	41.32	84.02
Moderately	2.00	177	12.85	96.88
A lot	3.00	40	2.90	99.78
<b>Total Valid</b>		1374	99.78	
<b>Missing</b>		3	0.22	
<b>Total</b>		1377	100.00	



*To what extent are you fearful that you or a member of your household will be the victim of a sexual assault?*

Average: 0.43

Response	Value	Freq	%	Cumulative %
Not at all	0.00	865	62.82	62.82
A little	1.00	436	31.66	94.48
Moderately	2.00	63	4.58	99.06
A lot	3.00	9	0.65	99.71
<b>Total Valid</b>		1373	99.71	
<b>Missing</b>		4	0.29	
<b>Total</b>		1377	100.00	

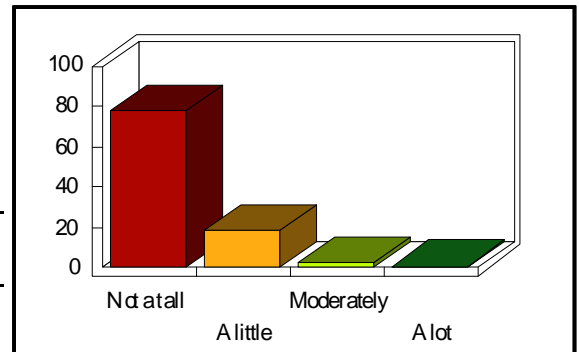


## Detailed Borough-wide Results

*To what extent are you fearful that you or a member of your household will be the victim of a murder?*

Average: 0.26

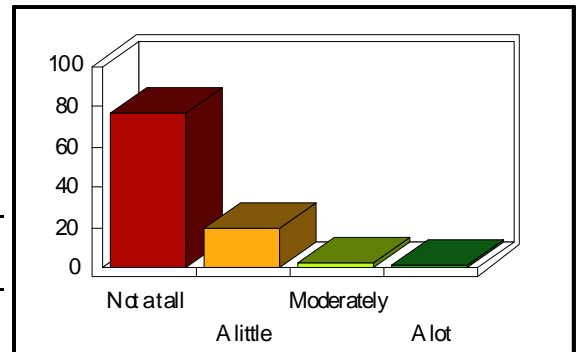
Response	Value	Freq	%	Cumulative %
Not at all	0.00	1074	78.00	78.00
A little	1.00	257	18.66	96.66
Moderately	2.00	35	2.54	99.20
A lot	3.00	8	0.58	99.78
<b>Total Valid</b>		1374	99.78	
<b>Missing</b>		3	0.22	
<b>Total</b>		1377	100.00	



*To what extent are you fearful that you or a member of your household will be the victim of a kidnapping?*

Average: 0.27

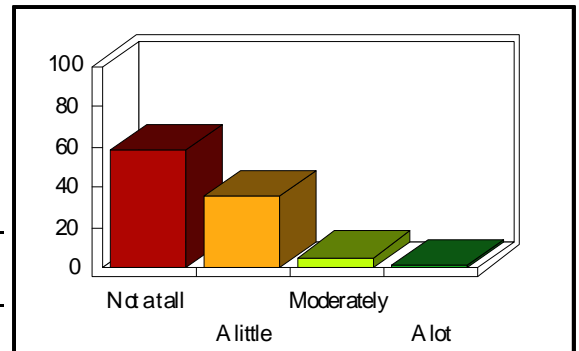
Response	Value	Freq	%	Cumulative %
Not at all	0.00	1060	76.98	76.98
A little	1.00	264	19.17	96.15
Moderately	2.00	37	2.69	98.84
A lot	3.00	9	0.65	99.49
<b>Total Valid</b>		1370	99.49	
<b>Missing</b>		7	0.51	
<b>Total</b>		1377	100.00	



*To what extent are you fearful that you or a member of your household will be attacked with a weapon?*

Average: 0.50

Response	Value	Freq	%	Cumulative %
Not at all	0.00	801	58.17	58.17
A little	1.00	479	34.79	92.96
Moderately	2.00	74	5.37	98.33
A lot	3.00	18	1.31	99.64
<b>Total Valid</b>		1372	99.64	
<b>Missing</b>		5	0.36	
<b>Total</b>		1377	100.00	

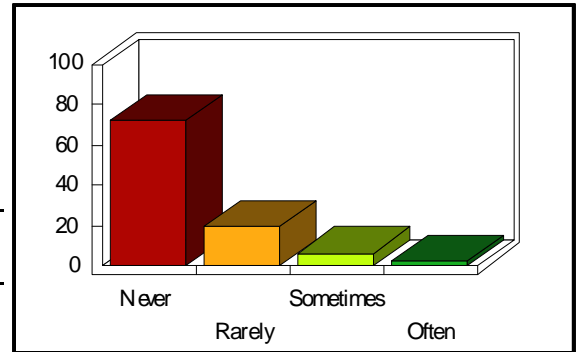


## Detailed Borough-wide Results

*How often does worry about crime prevent you from doing things you would like to do in your neighborhood?*

Average: 0.38

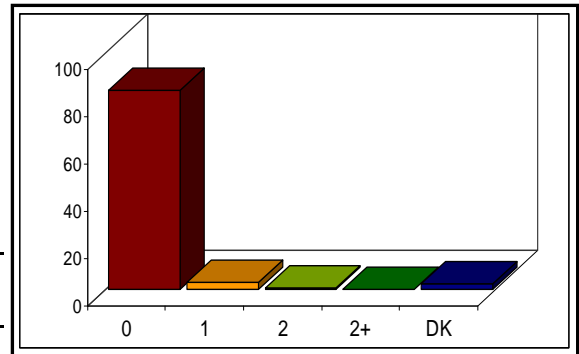
Response	Value	Freq	%	Cumulative %
Never	0.00	990	71.90	71.90
Rarely	1.00	270	19.61	91.50
Sometimes	2.00	89	6.46	97.97
Often	3.00	24	1.74	99.71
<b>Total Valid</b>		1373	99.71	
<b>Missing</b>		4	0.29	
<b>Total</b>		1377	100.00	



*How often has there been a fight in which a weapon was used in your neighborhood during the past 6 months?*

Average: 0.04

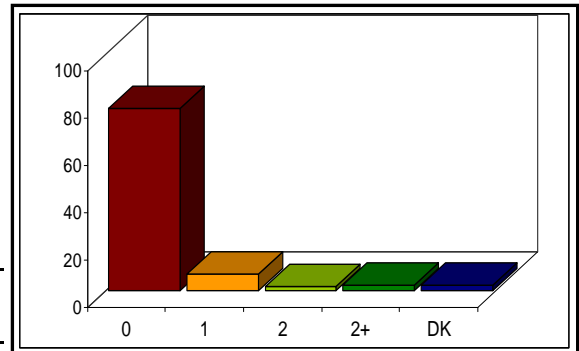
Response	Value	Freq	%	Cumulative %
0	0.00	1146	83.22	83.22
1	1.00	37	2.69	85.91
2	2.00	5	0.36	86.27
More than twice	3.00	0	0.00	86.27
Don't know	--	32	2.32	88.59
<b>Total Valid</b>		1220	88.59	
<b>Missing</b>		157	11.40	
<b>Total</b>		1377	100.00	



*In the past 6 months, how often has there been a violent argument between neighbors in your neighborhood?*

Average: 0.18

Response	Value	Freq	%	Cumulative %
0	0.00	1047	76.03	76.03
1	1.00	95	6.90	82.93
2	2.00	21	1.53	84.46
More than twice	3.00	26	1.89	86.35
Don't know	--	33	2.40	88.75
<b>Total Valid</b>		1222	88.75	
<b>Missing</b>		155	11.26	
<b>Total</b>		1377	100.00	

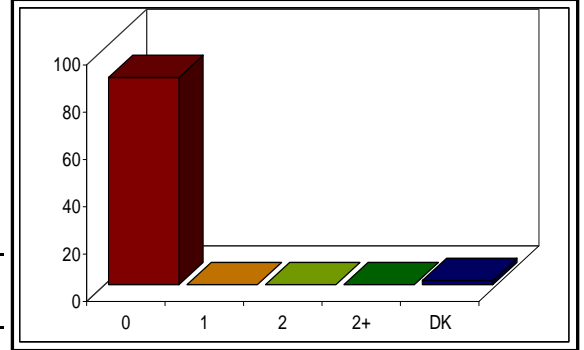


## Detailed Borough-wide Results

*How often has there been a gang fight in your neighborhood during the past 6 months?*

Average: 0.01

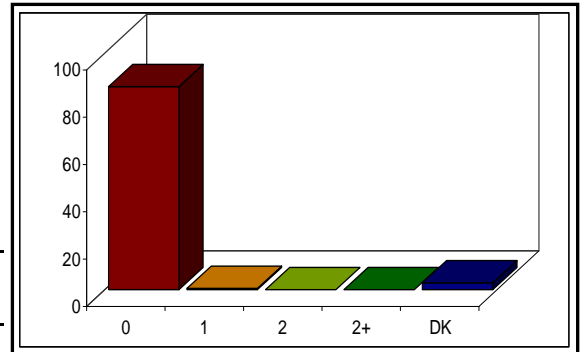
Response	Value	Freq	%	Cumulative %
0	0.00	1189	86.35	86.35
1	1.00	3	0.22	86.57
2	2.00	0	0.00	86.57
More than twice	3.00	2	0.15	86.72
Don't know	--	28	2.03	88.75
<b>Total Valid</b>		1222	88.75	
<b>Missing</b>		155	11.26	
<b>Total</b>		1377	100.00	



*In the past 6 months, how often has there been a sexual assault or rape in your neighborhood?*

Average: 0.01

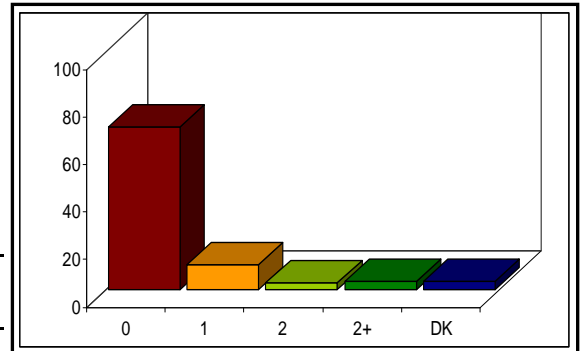
Response	Value	Freq	%	Cumulative %
0	0.00	1165	84.60	84.60
1	1.00	12	0.87	85.47
2	2.00	0	0.00	85.47
More than twice	3.00	1	0.00	85.47
Don't know	--	39	2.83	88.30
<b>Total Valid</b>		1217	88.30	
<b>Missing</b>		160	11.62	
<b>Total</b>		1377	100.00	



*In the past 6 months, how often has there been a robbery, burglary, or mugging in your neighborhood?*

Average: 0.28

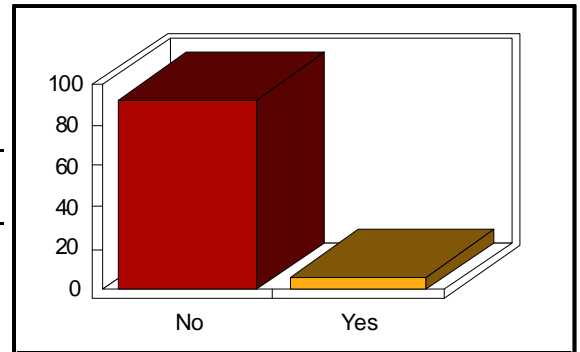
Response	Value	Freq	%	Cumulative %
0	0.00	943	68.48	68.48
1	1.00	149	10.82	79.30
2	2.00	42	3.05	82.35
More than twice	3.00	51	3.70	86.05
Don't know	--	47	3.41	89.46
<b>Total Valid</b>		1232	89.46	
<b>Missing</b>		145	10.53	
<b>Total</b>		1377	100.00	



## Detailed Borough-wide Results

*While you have lived in this neighborhood, has anyone ever used violence, such as in a mugging, fight, or sexual assault, against you or any member of your household anywhere in the neighborhood?*

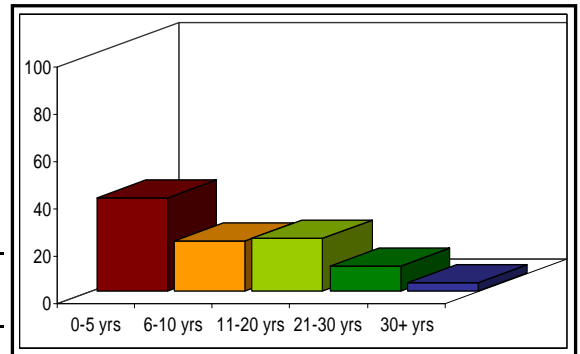
Response	Value	Freq	%	Cumulative %
No	0.00	1277	92.74	92.74
Yes	1.00	87	6.32	99.06
<b>Total Valid</b>		1364	99.06	
<b>Missing</b>		13	0.94	
<b>Total</b>		1377	100.00	



*When did you move to your current home?*

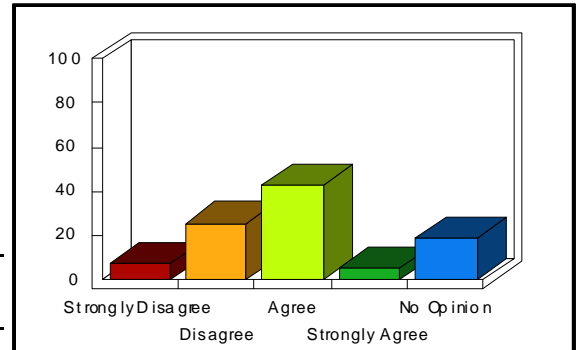
Average: 2.05

Response	Value	Freq	%	Cumulative %
0-5 years ago	1.00	537	39.00	39.00
6-10 years ago	2.00	292	21.21	60.21
11-20 years ago	3.00	302	21.93	82.14
21-30 years ago	4.00	142	10.31	92.45
30+ years ago	5.00	45	3.27	95.72
<b>Total Valid</b>		1318	95.72	
<b>Missing</b>		59	4.28	
<b>Total</b>		1377	100.00	



*Overall, I am satisfied with the opportunities the Borough provides to give input on decisions.* Average: 2.55

Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	99	7.19	7.19
Disagree	2.00	355	25.78	32.97
Agree	3.00	587	42.63	75.60
Strongly Agree	4.00	65	4.72	80.32
No Opinion	2.50	263	19.10	99.42
<b>Total Valid</b>		1369	99.42	
<b>Missing</b>		8	0.58	
<b>Total</b>		1377	100.00	

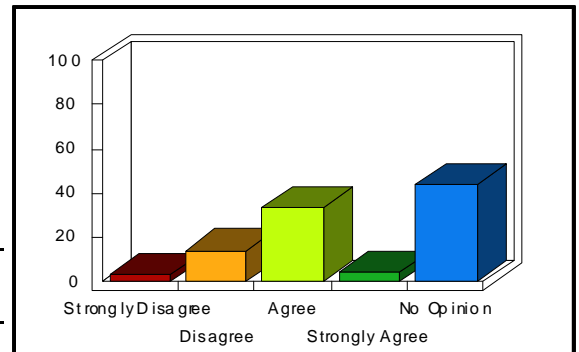


## Detailed Borough-wide Results

*I find the Borough's website easy to use.*

Average: 2.62

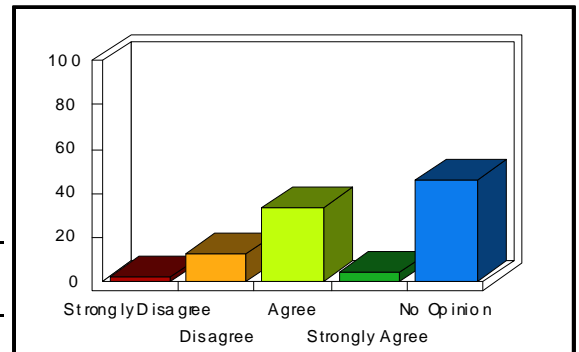
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	38	2.76	2.76
Disagree	2.00	191	13.87	16.63
Agree	3.00	465	33.77	50.40
Strongly Agree	4.00	58	4.21	54.61
No Opinion	2.50	612	44.44	99.06
<b>Total Valid</b>		1364	99.06	
<b>Missing</b>		13	0.94	
<b>Total</b>		1377	100.00	



*I would describe the Borough's website as "informative."*

Average: 2.64

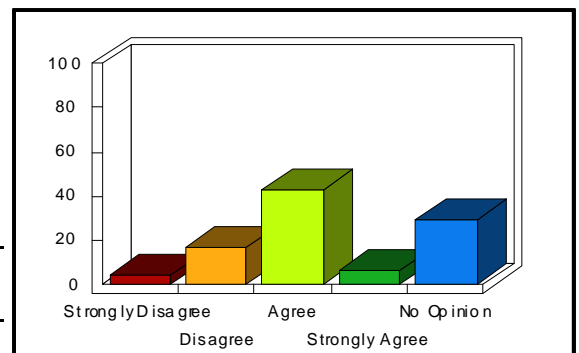
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	27	1.96	1.96
Disagree	2.00	171	12.42	14.38
Agree	3.00	463	33.62	48.00
Strongly Agree	4.00	53	3.85	51.85
No Opinion	2.50	639	46.41	98.26
<b>Total Valid</b>		1353	98.26	
<b>Missing</b>		24	1.74	
<b>Total</b>		1377	100.00	



*When I call the Borough, I usually get the information I need in a timely manner.*

Average: 2.67

Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	56	4.07	4.07
Disagree	2.00	231	16.78	20.84
Agree	3.00	592	42.99	63.83
Strongly Agree	4.00	88	6.39	70.23
No Opinion	2.50	403	29.27	99.49
<b>Total Valid</b>		1370	99.49	
<b>Missing</b>		7	0.51	
<b>Total</b>		1377	100.00	

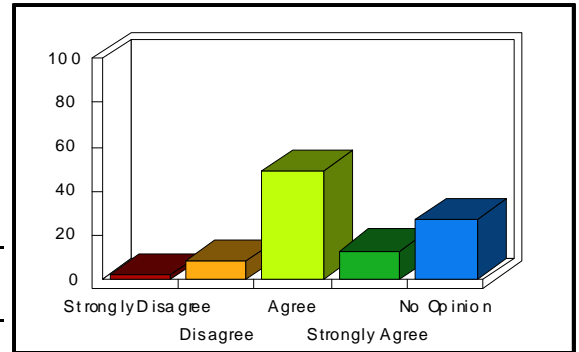


## Detailed Borough-wide Results

*When I call the Borough, the person I speak with is usually polite and professional.*

Average: 2.87

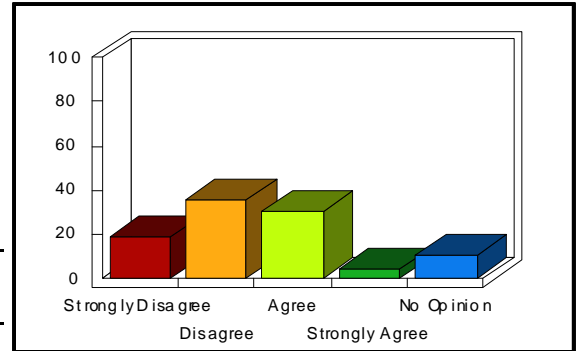
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	23	1.67	1.67
Disagree	2.00	118	8.57	10.24
Agree	3.00	674	48.95	59.19
Strongly Agree	4.00	176	12.78	71.97
No Opinion	2.50	377	27.38	99.35
<b>Total Valid</b>		1368	99.35	
<b>Missing</b>		9	0.65	
<b>Total</b>		1377	100.00	



*I feel I am getting my money's worth for the taxes I pay to the Mat-Su Borough.*

Average: 2.25

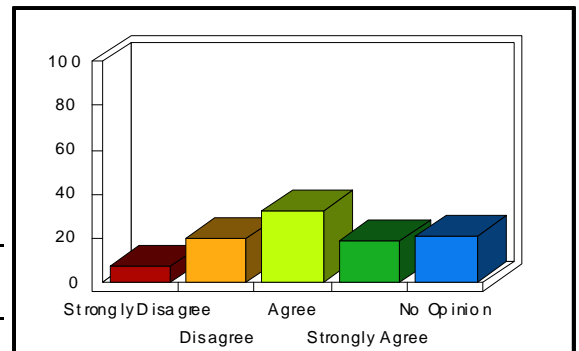
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	262	19.03	19.03
Disagree	2.00	487	35.37	54.39
Agree	3.00	413	29.99	84.39
Strongly Agree	4.00	57	4.14	88.53
No Opinion	2.50	143	10.38	98.91
<b>Total Valid</b>		1362	98.91	
<b>Missing</b>		15	1.09	
<b>Total</b>		1377	100.00	



*Funds should be spent to preserve open spaces in the Borough.*

Average: 2.74

Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	95	6.90	6.90
Disagree	2.00	272	19.75	26.65
Agree	3.00	441	32.03	58.68
Strongly Agree	4.00	259	18.81	77.49
No Opinion	2.50	283	20.55	98.04
<b>Total Valid</b>		1350	98.04	
<b>Missing</b>		27	1.96	
<b>Total</b>		1377	100.00	



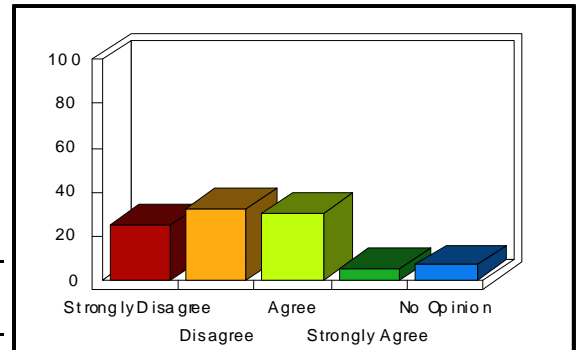


## Detailed Borough-wide Results

*The current level of road maintenance in my area is worth what I pay in road service area taxes.*

Average: 2.18

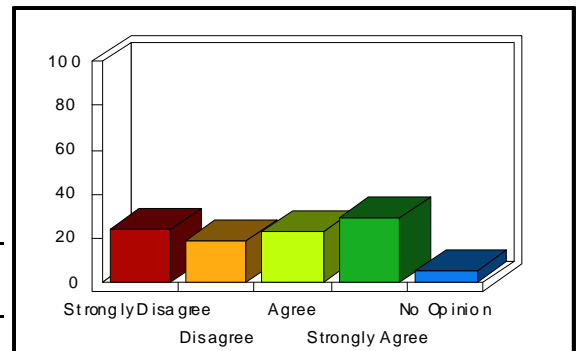
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	345	25.05	25.05
Disagree	2.00	443	32.17	57.23
Agree	3.00	415	30.14	87.36
Strongly Agree	4.00	66	4.79	92.16
No Opinion	2.50	92	6.68	98.84
<b>Total Valid</b>		1361	98.84	
<b>Missing</b>		16	1.16	
<b>Total</b>		1377	100.00	



*I would support an increase in the tobacco tax to raise money to pay for services.*

Average: 2.61

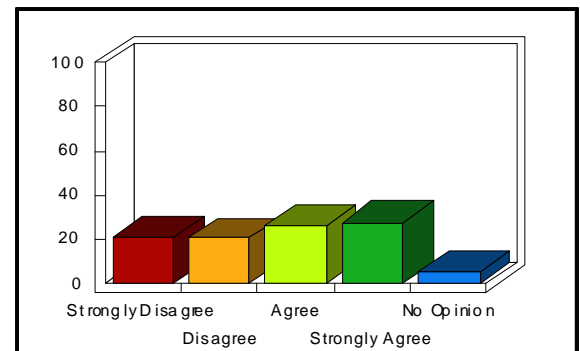
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	323	23.46	23.46
Disagree	2.00	261	18.95	42.41
Agree	3.00	316	22.95	65.36
Strongly Agree	4.00	403	29.27	94.63
No Opinion	2.50	68	4.94	99.56
<b>Total Valid</b>		1371	99.56	
<b>Missing</b>		6	0.44	
<b>Total</b>		1377	100.00	



*I would support a local tax on alcoholic beverages to raise money to pay for services.*

Average: 2.64

Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	282	20.48	20.48
Disagree	2.00	279	20.26	40.74
Agree	3.00	359	26.07	66.81
Strongly Agree	4.00	380	27.60	94.41
No Opinion	2.50	72	5.23	99.64
<b>Total Valid</b>		1372	99.64	
<b>Missing</b>		5	0.36	
<b>Total</b>		1377	100.00	

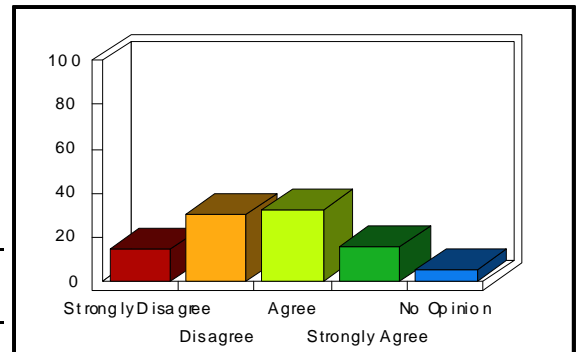


## Detailed Borough-wide Results

*I would support an increase in the bed tax (charged at hotels) to pay for services.*

Average: 2.52

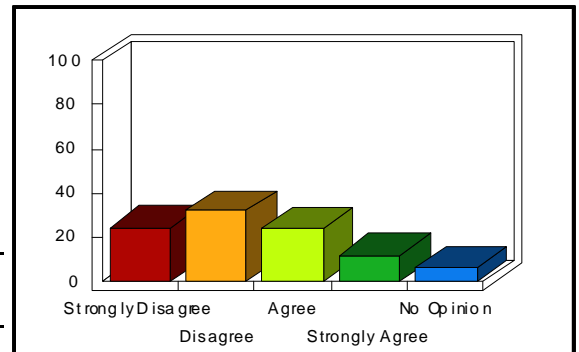
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	207	15.03	15.03
Disagree	2.00	423	30.72	45.75
Agree	3.00	444	32.24	78.00
Strongly Agree	4.00	220	15.98	93.97
No Opinion	2.50	76	5.52	99.49
<b>Total Valid</b>		1370	99.49	
<b>Missing</b>		7	0.51	
<b>Total</b>		1377	100.00	



*I would support a seasonal sales tax to raise money to pay for services.*

Average: 2.27

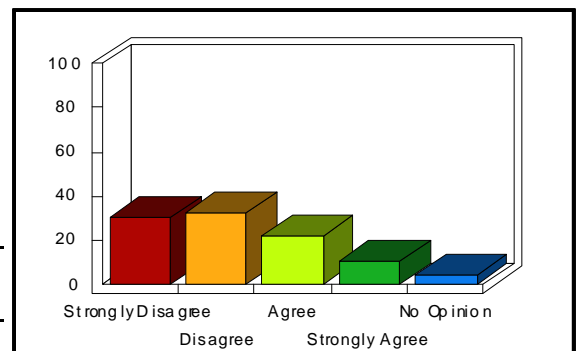
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	341	24.76	24.76
Disagree	2.00	439	31.88	56.64
Agree	3.00	332	24.11	80.76
Strongly Agree	4.00	166	12.06	92.81
No Opinion	2.50	85	6.17	98.98
<b>Total Valid</b>		1363	98.98	
<b>Missing</b>		14	1.02	
<b>Total</b>		1377	100.00	



*I would support a year-round sales tax to raise money to pay for services.*

Average: 2.16

Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	413	29.99	29.99
Disagree	2.00	443	32.17	62.16
Agree	3.00	300	21.79	83.95
Strongly Agree	4.00	147	10.68	94.63
No Opinion	2.50	63	4.58	99.20
<b>Total Valid</b>		1366	99.20	
<b>Missing</b>		11	0.80	
<b>Total</b>		1377	100.00	

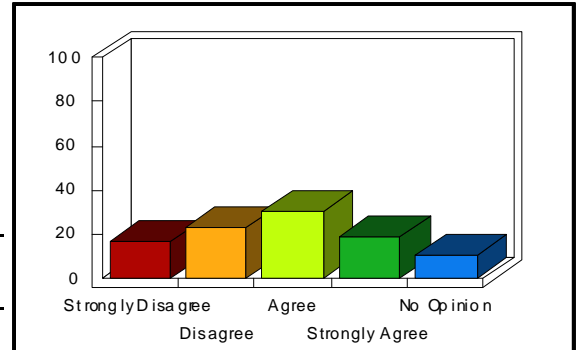


## Detailed Borough-wide Results

*I would support imposing an impact fee on developers for residential and commercial properties to raise money to pay for services.*

Average: 2.58

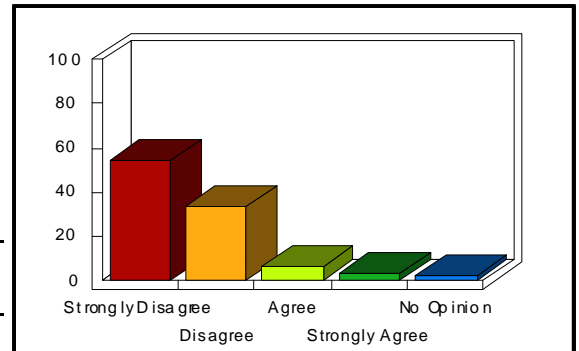
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	227	16.49	16.49
Disagree	2.00	317	23.02	39.51
Agree	3.00	418	30.36	69.86
Strongly Agree	4.00	264	19.17	89.03
No Opinion	2.50	141	10.24	99.27
<b>Total Valid</b>		1367	99.27	
<b>Missing</b>		10	0.73	
<b>Total</b>		1377	100.00	



*I would support a local tax on gasoline to raise money to pay for services.*

Average: 1.60

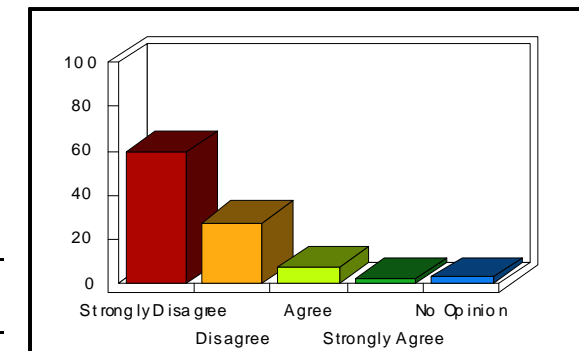
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	747	54.25	54.25
Disagree	2.00	458	33.26	87.51
Agree	3.00	81	5.88	93.39
Strongly Agree	4.00	149	3.56	96.95
No Opinion	2.50	35	2.54	99.49
<b>Total Valid</b>		1370	99.49	
<b>Missing</b>		7	0.51	
<b>Total</b>		1377	100.00	



*I would support increased property taxes to raise money to pay for services.*

Average: 1.53

Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	820	59.55	59.55
Disagree	2.00	383	27.81	87.36
Agree	3.00	96	6.97	94.34
Strongly Agree	4.00	31	2.25	96.59
No Opinion	2.50	36	2.61	99.20
<b>Total Valid</b>		1366	99.20	
<b>Missing</b>		11	0.80	
<b>Total</b>		1377	100.00	

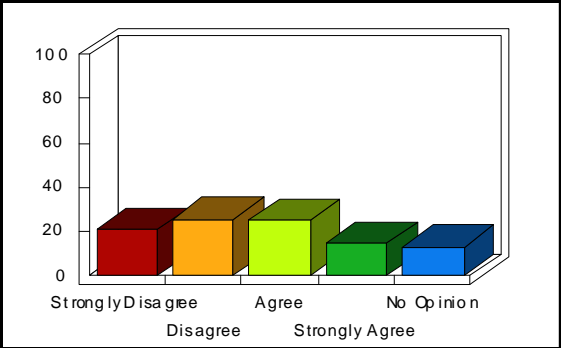


## Detailed Borough-wide Results

*I would support a gravel extraction tax to raise money to pay for services.*

Average: 2.41

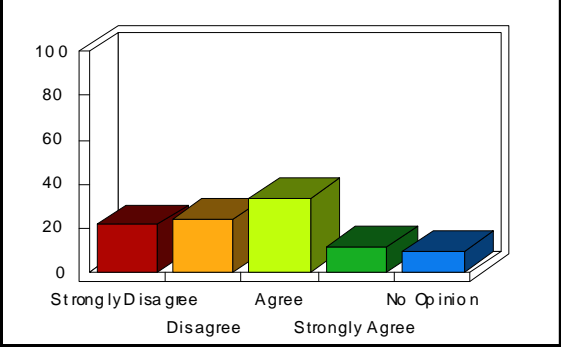
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	286	20.77	20.77
Disagree	2.00	351	25.49	46.26
Agree	3.00	346	25.13	71.39
Strongly Agree	4.00	207	15.03	86.42
No Opinion	2.50	176	12.78	99.20
<b>Total Valid</b>		1366	99.20	
<b>Missing</b>		11	0.80	
<b>Total</b>		1377	100.00	



*I would support a real estate transfer fee of \$25 to raise money to pay for services.*

Average: 2.39

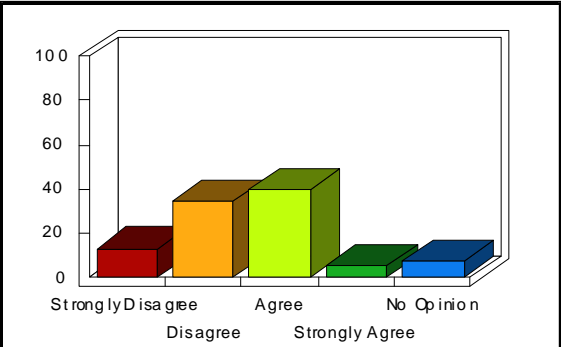
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	293	21.28	21.28
Disagree	2.00	332	24.11	45.39
Agree	3.00	455	33.04	78.43
Strongly Agree	4.00	156	11.33	89.76
No Opinion	2.50	132	9.59	99.35
<b>Total Valid</b>		1368	99.35	
<b>Missing</b>		9	0.65	
<b>Total</b>		1377	100.00	



*As of today, I am satisfied with the way the Mat-Su Borough has been developed.*

Average: 2.40

Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	180	13.07	13.07
Disagree	2.00	470	34.13	47.20
Agree	3.00	549	39.87	87.07
Strongly Agree	4.00	65	4.72	91.79
No Opinion	2.50	102	7.41	99.20
<b>Total Valid</b>		1366	99.20	
<b>Missing</b>		11	0.80	
<b>Total</b>		1377	100.00	

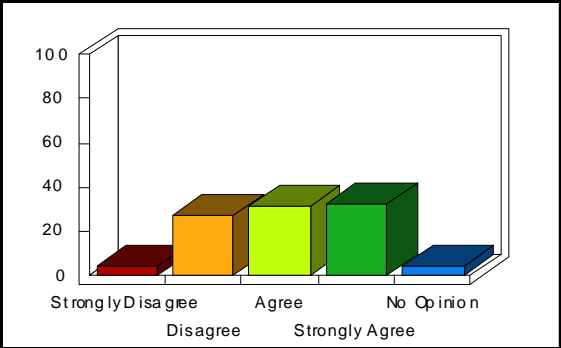


## Detailed Borough-wide Results

*Traffic congestion is a serious problem in the Mat-Su Borough.*

Average: 2.96

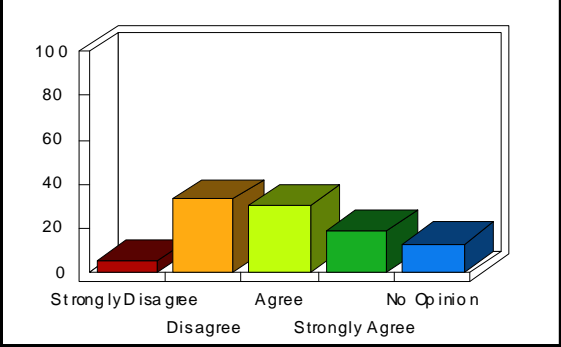
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	52	3.78	3.78
Disagree	2.00	373	27.09	30.86
Agree	3.00	435	31.59	62.45
Strongly Agree	4.00	450	32.68	95.13
No Opinion	2.50	62	4.50	99.64
<b>Total Valid</b>		1372	99.64	
<b>Missing</b>		5	0.36	
<b>Total</b>		1377	100.00	



*I am very concerned about water quality in the Borough.*

Average: 2.70

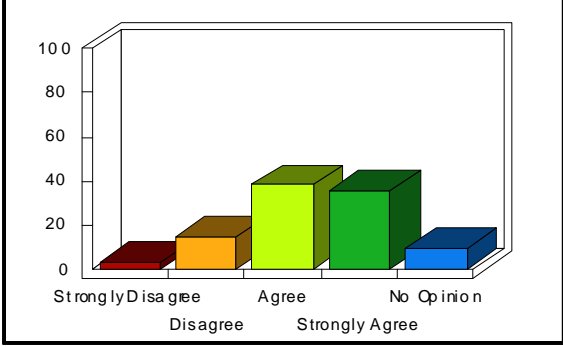
Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	65	4.72	4.72
Disagree	2.00	453	32.90	37.62
Agree	3.00	418	30.36	67.97
Strongly Agree	4.00	255	18.52	86.49
No Opinion	2.50	180	13.07	99.56
<b>Total Valid</b>		1371	99.56	
<b>Missing</b>		6	0.44	
<b>Total</b>		1377	100.00	



*In the future, the Mat-Su Borough must do a better job of managing growth and development.*

Average: 3.11

Response	Value	Freq	%	Cumulative %
Strongly Disagree	1.00	38	2.76	2.76
Disagree	2.00	196	14.23	16.99
Agree	3.00	522	37.91	54.90
Strongly Agree	4.00	484	35.15	90.05
No Opinion	2.50	128	9.30	99.35
<b>Total Valid</b>		1368	99.35	
<b>Missing</b>		9	0.65	
<b>Total</b>		1377	100.00	

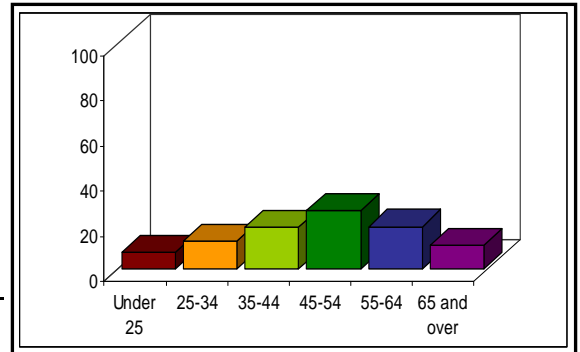


## Detailed Borough-wide Results

### Age

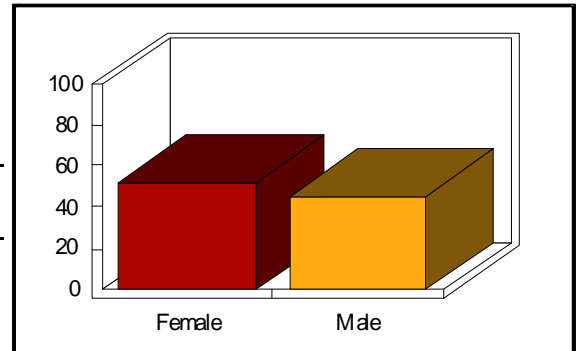
Average Age: 46.87

Response	Freq	%	Cumulative %
Under 25	103	7.48	7.48
25 – 34 years old	173	12.56	20.04
35 – 44 years old	256	18.59	38.63
45 – 54 years old	358	26.00	64.63
55 – 64 years old	260	18.88	83.51
65 and over	149	10.82	94.33
<hr/>			
<b>Total Valid</b>	1299	94.33	
<b>Missing</b>	78	5.66	
<hr/>			
<b>Total</b>	1377	100.00	



### Gender

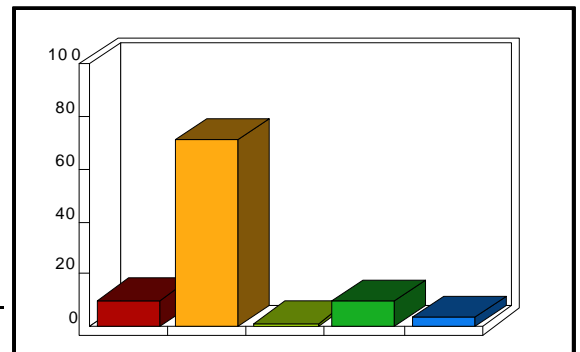
Response	Freq	%	Cumulative %
Female	716	52.00	52.00
Male	624	45.32	97.31
<hr/>			
<b>Total Valid</b>	1340	97.31	
<b>Missing</b>	37	2.69	
<hr/>			
<b>Total</b>	1377	100.00	



### Marital Status

Average: 2.23

Response	Value	Freq	%	Cumulative %
Single – Never				
Married	1.00	140	10.17	10.17
Married	2.00	981	71.24	81.41
Separated	3.00	18	1.31	82.72
Divorced	4.00	134	9.73	92.45
Widowed	2.50	51	3.70	96.15
<hr/>				
<b>Total Valid</b>		1324	96.15	
<b>Missing</b>		53	3.85	
<hr/>				
<b>Total</b>		1377	100.00	

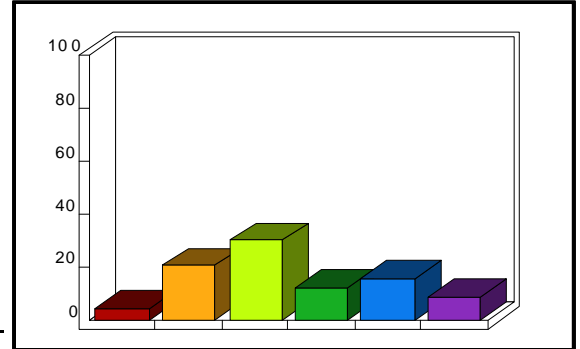


## Detailed Borough-wide Results

### Formal Education

Average: 3.45

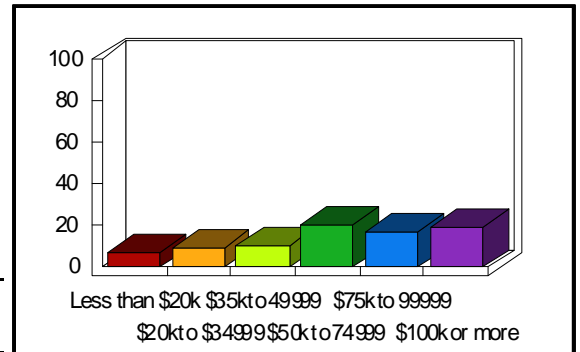
Response	Value	Freq	%	Cumulative %
< a H.S. Diploma	1.00	63	4.58	4.58
H.S. Diploma or Eq.	2.00	283	20.55	25.13
Some College, no degree	3.00	416	30.21	55.34
AA or other 2-yr degree	4.00	167	12.13	67.47
Bachelor's Degree	5.00	222	16.12	83.59
Graduate Degree	6.00	122	8.86	92.45
<b>Total Valid</b>		1273	92.45	
<b>Missing</b>		104	7.55	
<b>Total</b>		1377	100.00	



### Household Income

Average: 4.06

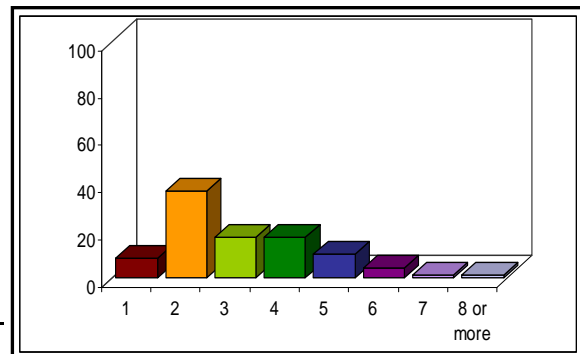
Response	Value	Freq	%	Cumulative %
< \$20,000	1.00	98	7.12	7.12
\$20,000 – \$34,999	2.00	126	9.15	16.27
\$35,000 – \$49,999	3.00	146	10.60	26.87
\$50,000 – \$74,999	4.00	288	20.92	47.79
\$75,000 – \$99,999	5.00	231	16.78	64.56
\$100,000 or more	6.00	267	19.39	83.95
<b>Total Valid</b>		1156	83.95	
<b>Missing</b>		221	16.05	
<b>Total</b>		1377	100.00	



### Number of people in household

Average: 3.09

Response	Value	Freq	%	Cumulative %
1	1.00	115	8.35	8.35
2	2.00	507	36.82	45.17
3	3.00	240	17.43	62.60
4	4.00	234	16.99	79.59
5	5.00	142	10.31	89.90
6	6.00	57	4.14	94.04
7	7.00	19	1.38	95.42
8 or more	8.00	17	1.23	96.66
<b>Total Valid</b>		1331	96.66	
<b>Missing</b>		46	3.34	
<b>Total</b>		1377	100.00	

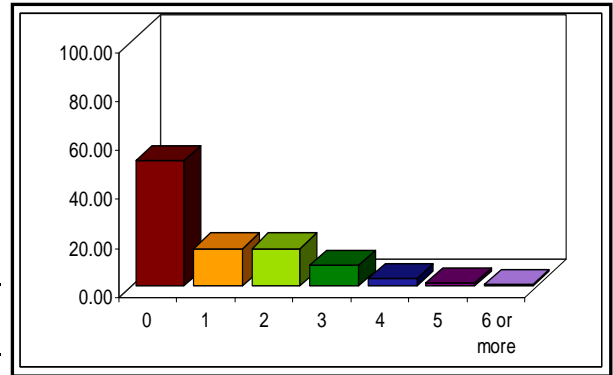


## Detailed Borough-wide Results

### Number of children in household

Average: 0.97

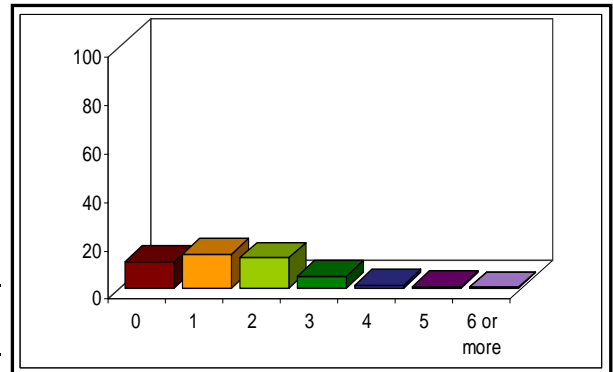
Response	Value	Freq	%	Cumulative %
0	0.00	705	51.20	51.20
1	1.00	212	15.40	66.60
2	2.00	212	15.40	82.00
3	3.00	117	8.50	90.50
4	4.00	41	2.98	93.48
5	5.00	17	1.23	94.71
6 or more	6.00	7	0.51	95.21
<b>Total Valid</b>		1311	95.21	
<b>Missing</b>		66	4.79	
<b>Total</b>		1377	100.00	



### Number of children attending MSB District schools

Average: 1.41

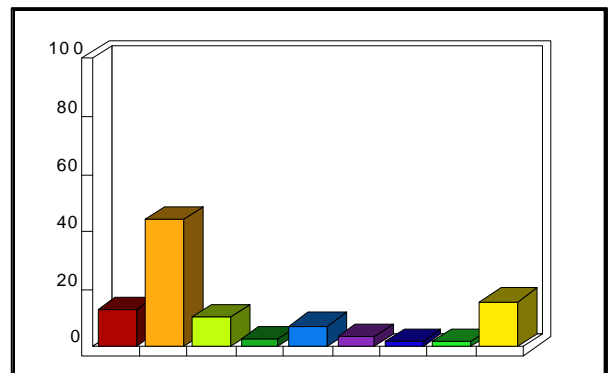
Response	Value	Freq	%	Cumulative %
0	0.00	150	10.89	10.89
1	1.00	191	13.87	24.76
2	2.00	171	12.42	37.18
3	3.00	65	4.72	41.90
4	4.00	17	1.23	43.13
5	5.00	7	0.51	43.64
6 or more	6.00	3	0.22	43.86
<b>Total Valid</b>		604	43.86	
<b>Missing</b>		770	55.92	
<b>Total</b>		1377	100.00	



### Employment Status

Average: 3.66

Response	Value	Freq	%	Cumulative %
Self-employed, FT	1.00	165	11.98	11.98
Employed, FT	2.00	564	40.96	52.94
FT Homemaker	3.00	130	9.44	62.38
FT Student	4.00	33	2.40	64.78
Employed, PT	5.00	93	6.75	71.53
Disabled – unable to work	6.00	43	3.12	74.66
Unemployed, looking	7.00	24	1.74	76.40
Unemployed, not looking	8.00	18	1.31	77.71
Retired	9.00	199	14.45	92.16
<b>Total Valid</b>		1269	92.16	
<b>Missing</b>		108	7.84	
<b>Total</b>		1377	100.00	

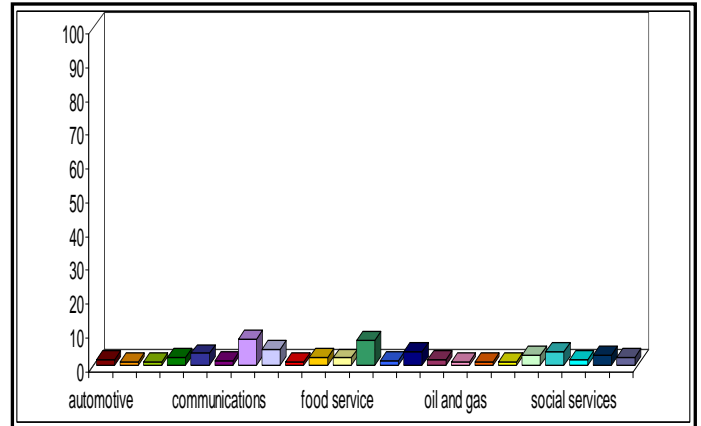




## Detailed Borough-wide Results

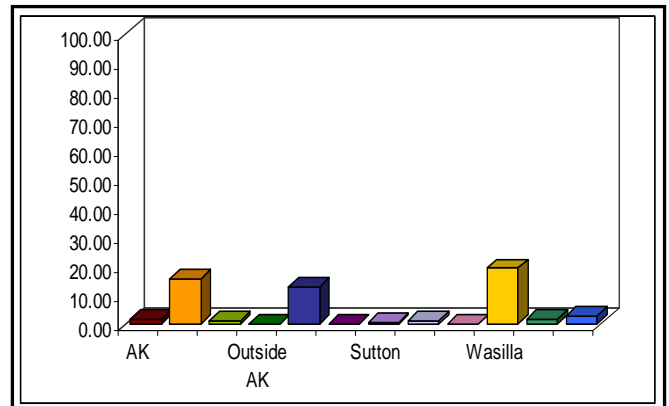
### Type of Employment

Response	Freq	%	Cumulative %
Automotive	21	1.53	1.53
Aviation	12	0.87	2.40
Childcare	14	1.02	3.42
Civic	32	2.32	5.74
Clerical	47	3.41	9.15
Communications	17	1.23	10.38
Construction	105	7.63	18.01
Education	63	4.58	22.59
Engineering	11	0.80	23.39
Finance	31	2.25	25.64
Food Service	29	2.11	27.75
Healthcare	99	7.19	34.94
Law	16	1.16	36.10
Management	56	4.07	40.17
Military	21	1.53	41.70
Oil and Gas	13	0.94	42.64
Real estate	11	0.80	43.44
Repair	12	0.87	44.31
Sales	39	2.83	47.14
Service	53	3.85	50.99
Social Services	22	1.60	52.59
Transport	39	2.83	55.42
Other	31	2.25	57.67
<hr/>			
<b>Total Valid</b>	794	57.67	
<b>Missing</b>	583	42.34	
<hr/>			
<b>Total</b>	1377	100.00	



### Work Zip Codes

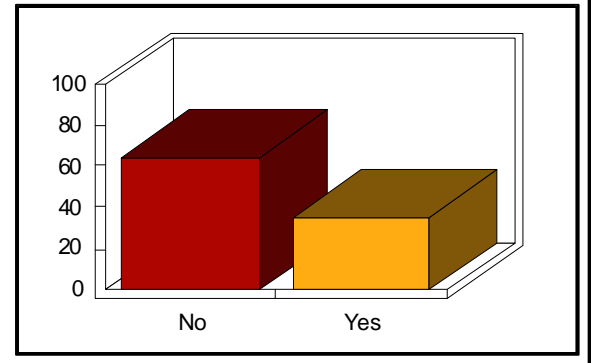
Response	Freq	%	Cumulative %
All over Alaska	24	1.74	1.74
Anchorage	212	15.40	17.14
Big Lake	14	1.02	18.16
Palmer	177	12.85	31.01
Skwentna	2	0.15	31.16
Sutton	10	0.73	31.89
Talkeetna	17	1.23	33.12
Wasilla	264	19.17	52.29
Willow	24	1.74	54.03
Elsewhere in Alaska	35	2.54	56.57
Outside Alaska	2	0.15	56.72
<hr/>			
<b>Total Valid</b>	781	56.72	
<b>Missing</b>	596	43.28	
<hr/>			
<b>Total</b>	1377	100.00	



## Detailed Borough-wide Results

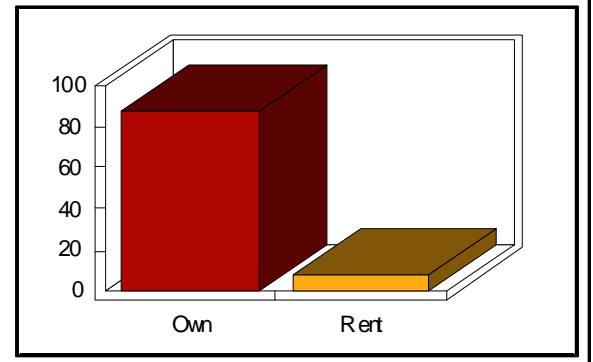
### MSB Business Owner

Response	Freq	%	Cumulative %
Own MSB Business	163	11.84	11.84
Own Business Elsewhere	296	21.50	33.34
<hr/>			
<b>Total Valid</b>	459	33.34	
<b>Missing</b>	918	66.67	
<hr/>			
<b>Total</b>	1377	100.00	



### Own or Rent Home

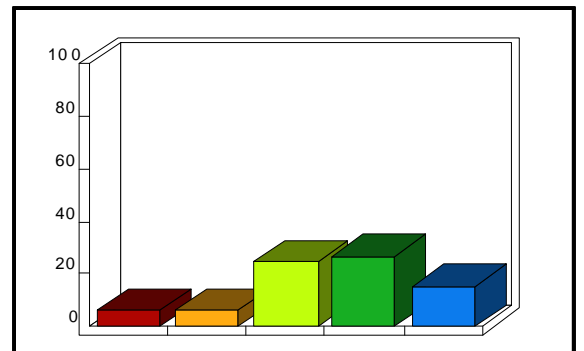
Response	Freq	%	Cumulative %
Own	1202	87.29	87.29
Rent	115	8.35	95.64
<hr/>			
<b>Total Valid</b>	1317	95.64	
<b>Missing</b>	60	4.36	
<hr/>			
<b>Total</b>	1377	100.00	



### Home Value

Average: 3.49

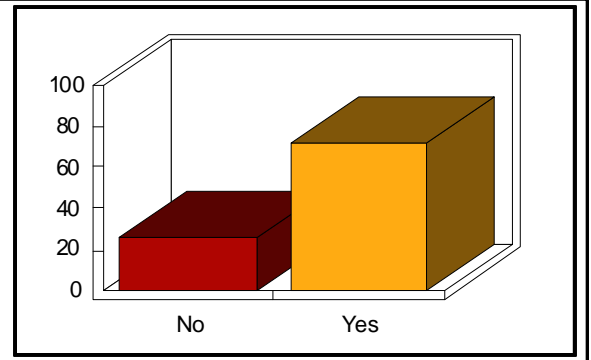
Response	Value	Freq	%	Cumulative %
< \$75,000	1.00	86	6.25	6.25
\$75,000 – \$124,999	2.00	90	6.54	12.78
\$125,000 – \$199,999	3.00	335	24.33	37.11
\$200,000 – \$299,999	4.00	369	26.80	63.91
\$300,000 or more	5.00	214	15.54	79.45
<hr/>				
<b>Total Valid</b>		1094	79.45	
<b>Missing</b>		283	20.55	
<hr/>				
<b>Total</b>		1377	100.00	



## Detailed Borough-wide Results

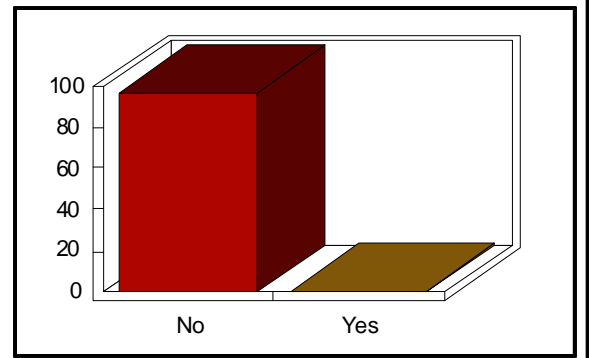
### Address number posted for visibility to first responders

Response	Freq	%	Cumulative %
No	362	26.29	26.29
Yes	983	71.39	97.68
<hr/>			
<b>Total Valid</b>	1345	97.68	
<b>Missing</b>	32	2.32	
<hr/>			
<b>Total</b>	1377	100.00	



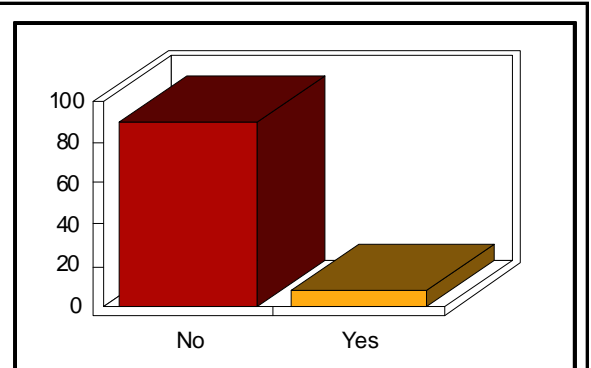
### Condominium living

Response	Freq	%	Cumulative %
No	1335	96.95	96.95
Yes	10	0.73	97.68
<hr/>			
<b>Total Valid</b>	1345	97.68	
<b>Missing</b>	32	2.32	
<hr/>			
<b>Total</b>	1377	100.00	



### Second home outside the Mat-Su Borough

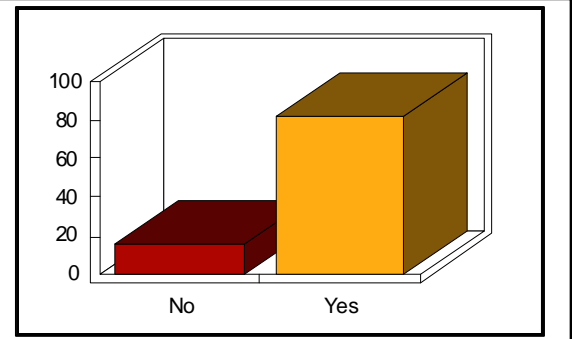
Response	Freq	%	Cumulative %
No	1229	89.25	89.25
Yes	116	8.42	97.68
<hr/>			
<b>Total Valid</b>	1345	97.68	
<b>Missing</b>	32	2.32	
<hr/>			
<b>Total</b>	1377	100.00	



## Detailed Borough-wide Results

### Staying in the Mat-Su Borough for the long term

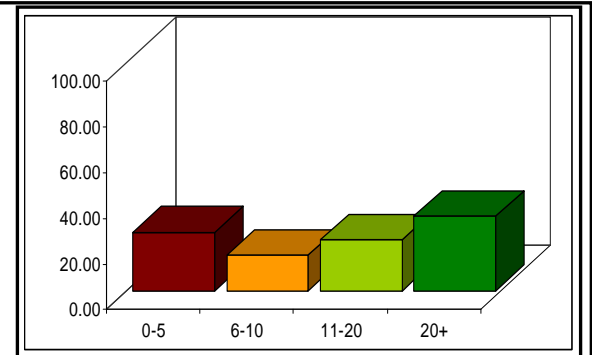
Response	Freq	%	Cumulative %
No	209	15.18	15.18
Yes	1128	81.92	97.10
<hr/>			
<b>Total Valid</b>	1337	97.10	
<b>Missing</b>	40	2.90	
<hr/>			
<b>Total</b>	1377	100.00	



### Years spent living in the Mat-Su Borough

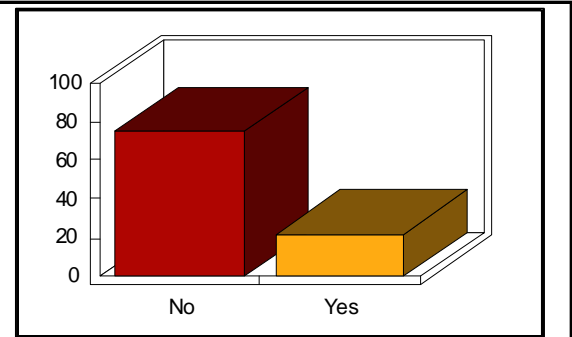
Average: 15.95 years

Response	Freq	%	Cumulative %
5 years or fewer	349	25.34	25.34
6 – 10 years	212	15.40	40.74
11 – 20 years	305	22.15	62.89
More than 20 years	445	32.32	95.21
<hr/>			
<b>Total Valid</b>	1311	95.21	
<b>Missing</b>	66	4.79	
<hr/>			
<b>Total</b>	1377	100.00	



### Leaving the Mat-Su Borough in the foreseeable future

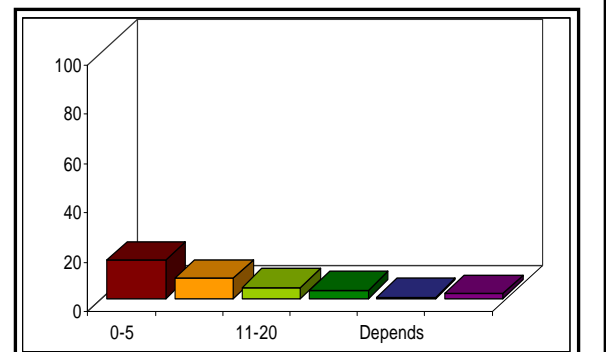
Response	Freq	%	Cumulative %
No	1035	75.16	75.16
Yes	297	21.57	21.57
<hr/>			
<b>Total Valid</b>	1332	96.73	
<b>Missing</b>	45	3.27	
<hr/>			
<b>Total</b>	1377	100.00	



### Years before leaving the Mat-Su Borough

Average: 13.55 years

Response	Freq	%	Cumulative %
5 years or fewer	210	15.25	15.25
6 – 10 years	111	8.06	23.31
11 – 20 years	61	4.43	27.74
More than 20 years	44	3.20	30.94
Depends	6	0.44	31.38
Don't know	28	2.03	33.41
<hr/>			
<b>Total Valid</b>	460	33.41	
<b>Missing</b>	919	66.74	
<hr/>			
<b>Total</b>	1377	100.00	



# **MAT-SU COMMUNITY**

## **SURVEY 2007:**

### **Results for Geographic Areas within Borough**

## Geographic Area Results

### Fire Department Services

Average: 3.09

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (41)	3.21	0	34	Palmer (87)	3.24	1	37
Butte (71)	3.16	1	34	Point MacKenzie (27)	3.28	0	37
Fishhook (28)	3.05	0	25	South Knik (32)	2.93	3	22
Gateway (60)	3.06	0	27	South Lakes (70)	3.24	0	25
Houston (40)	3.15	0	28	Sutton/Alpine (33)	2.82	12	24
Knik-Fairview (133)	3.16	2	33	Talkeetna (30)	2.98	0	17
Lazy Mountain (43)	3.13	0	30	Tanaina (92)	3.17	0	34
Meadow Lakes (101)	3.17	0	34	Trapper Creek (37)	1.97	43	8
North Lakes (99)	3.02	0	18	Wasilla (126)	3.07	4	31
				Willow (35)	2.91	9	23

### Ambulance Services

Average: 3.17

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (41)	3.20	3	41	Palmer (86)	3.30	0	43
Butte (70)	3.25	0	40	Point MacKenzie (27)	3.19	0	30
Fishhook (28)	3.09	0	29	South Knik (32)	2.95	0	22
Gateway (60)	3.11	0	32	South Lakes (70)	3.38	0	47
Houston (40)	3.14	0	28	Sutton/Alpine (33)	3.09	3	30
Knik-Fairview (133)	3.05	2	26	Talkeetna (30)	3.22	0	33
Lazy Mountain (43)	3.07	0	28	Tanaina (92)	3.20	0	37
Meadow Lakes (101)	3.2	2	39	Trapper Creek (37)	3.42	3	57
North Lakes (99)	3.09	0	24	Wasilla (126)	3.14	3	34
				Willow (35)	3.07	6	32

### Roadway Maintenance Services

Average: 2.60

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (41)	2.28	22	2	Palmer (87)	2.72	7	13
Butte (71)	2.52	10	8	Point MacKenzie (27)	2.65	7	7
Fishhook (28)	2.98	4	29	South Knik (32)	2.52	9	9
Gateway (60)	2.56	8	8	South Lakes (70)	2.72	4	11
Houston (40)	2.67	3	8	Sutton/Alpine (33)	2.50	12	12
Knik-Fairview (133)	2.67	15	21	Talkeetna (30)	2.86	7	20
Lazy Mountain (43)	2.47	9	7	Tanaina (92)	2.42	11	8
Meadow Lakes (101)	2.47	13	10	Trapper Creek (37)	2.50	24	16
North Lakes (99)	2.55	9	8	Wasilla (126)	2.63	9	13
				Willow (35)	2.51	11	9

\* Areas comprised of fewer than 20 respondents are not presented in these results, in an effort to ensure the anonymity of those responding.

\*\* Some questions offering only a dichotomous (e.g., yes or no) response, do not total 100%. This is due to some respondents opting to provide an alternative answer.

## Geographic Area Results

### Snowplow Services

Average: 2.80

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (41)	2.40	20	7	Palmer (85)	2.93	7	23
Butte (70)	2.82	7	21	Point MacKenzie (27)	2.70	11	22
Fishhook (28)	3.02	7	32	South Knik (32)	2.55	9	9
Gateway (60)	2.78	10	23	South Lakes (69)	2.85	23	6
Houston (39)	2.65	0	15	Sutton/Alpine (32)	2.63	12	15
Knik-Fairview (130)	2.81	11	23	Talkeetna (28)	2.93	7	23
Lazy Mountain (40)	2.89	2	19	Tanaina (91)	2.64	11	13
Meadow Lakes (101)	2.58	13	11	Trapper Creek (36)	2.43	27	16
North Lakes (98)	2.60	18	11	Wasilla (122)	2.82	0	17
				Willow (35)	2.63	11	14

### Library Services

Average: 3.12

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (41)	3.43	0	51	Palmer (86)	3.28	2	41
Butte (71)	3.13	1	32	Point MacKenzie (27)	2.94	4	26
Fishhook (28)	3.21	0	36	South Knik (32)	3.25	3	44
Gateway (60)	3.15	5	35	South Lakes (68)	3.03	0	26
Houston (39)	3.07	0	30	Sutton/Alpine (33)	3.42	0	52
Knik-Fairview (132)	2.95	0	20	Talkeetna (30)	3.42	0	47
Lazy Mountain (40)	3.25	0	35	Tanaina (92)	2.98	3	27
Meadow Lakes (100)	3.03	1	25	Trapper Creek (37)	3.27	3	43
North Lakes (98)	3.05	1	28	Wasilla (124)	2.93	4	20
				Willow (35)	3.40	0	49

### Elementary Schools

Average: 3.02

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (41)	2.89	0	22	Palmer (86)	3.24	0	38
Butte (71)	3.06	3	27	Point MacKenzie (27)	3.13	4	33
Fishhook (28)	3.04	0	21	South Knik (32)	3.02	6	34
Gateway (60)	2.99	7	32	South Lakes (70)	3.12	1	31
Houston (39)	2.91	0	18	Sutton/Alpine (33)	2.89	0	24
Knik-Fairview (130)	2.90	2	19	Talkeetna (30)	3.00	0	23
Lazy Mountain (41)	2.93	2	16	Tanaina (92)	3.07	3	28
Meadow Lakes (100)	2.99	1	21	Trapper Creek (36)	2.97	5	32
North Lakes (98)	2.97	1	23	Wasilla (125)	2.98	2	20
				Willow (35)	3.01	0	20

## Geographic Area Results

### Middle Schools

Average: 2.85

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (41)	2.76	5	20	Palmer (86)	2.90	1	21
Butte (71)	2.94	3	20	Point MacKenzie (27)	2.83	7	19
Fishhook (28)	2.89	0	14	South Knik (32)	2.84	6	22
Gateway (60)	2.85	7	22	South Lakes (70)	2.91	1	17
Houston (37)	2.74	3	10	Sutton/Alpine (33)	2.77	3	18
Knik-Fairview (129)	2.71	3	11	Talkeetna (30)	2.83	0	13
Lazy Mountain (41)	2.87	2	16	Tanaina (92)	2.85	4	18
Meadow Lakes (100)	2.88	2	15	Trapper Creek (36)	2.81	3	14
North Lakes (98)	2.94	1	23	Wasilla (124)	2.77	4	11
				Willow (35)	2.86	3	17

### High Schools

Average: 2.79

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (41)	2.80	5	22	Palmer (85)	2.90	0	20
Butte (70)	2.84	4	18	Point MacKenzie (27)	2.87	4	19
Fishhook (28)	2.80	0	11	South Knik (32)	2.88	6	22
Gateway (60)	2.78	3	17	South Lakes (69)	2.93	3	21
Houston (38)	2.64	8	10	Sutton/Alpine (33)	2.70	3	18
Knik-Fairview (129)	2.63	5	9	Talkeetna (30)	2.62	3	10
Lazy Mountain (40)	2.84	2	16	Tanaina (92)	2.72	7	13
Meadow Lakes (100)	2.87	1	16	Trapper Creek (36)	2.79	5	19
North Lakes (97)	2.79	7	17	Wasilla (124)	2.72	6	10
				Willow (35)	2.89	3	20

### Community Enhancement Programs

Average: 2.61

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (40)	2.59	12	12	Palmer (82)	2.68	3	10
Butte (69)	2.59	3	6	Point MacKenzie (27)	2.37	11	7
Fishhook (28)	2.68	4	11	South Knik (32)	2.61	3	9
Gateway (60)	2.63	3	8	South Lakes (68)	2.55	7	9
Houston (39)	2.69	0	3	Sutton/Alpine (32)	2.45	12	6
Knik-Fairview (126)	2.55	4	5	Talkeetna (30)	3.12	0	30
Lazy Mountain (40)	2.58	2	0	Tanaina (91)	2.58	8	9
Meadow Lakes (97)	2.74	00	9	Trapper Creek (36)	2.63	6	14
North Lakes (96)	2.53	4	4	Wasilla (120)	2.51	9	6
				Willow (34)	2.71	3	11



## Geographic Area Results

### Wasilla Swimming Pool

Average: 2.86

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (40)	2.96	0	20	Palmer (84)	2.72	2	10
Butte (70)	2.81	3	17	Point MacKenzie (27)	2.70	7	11
Fishhook (28)	2.96	0	18	South Knik (31)	2.71	0	3
Gateway (60)	2.89	3	18	South Lakes (69)	2.83	3	13
Houston (39)	2.74	3	10	Sutton/Alpine (33)	2.85	0	15
Knik-Fairview (131)	2.90	0	14	Talkeetna (30)	2.60	0	0
Lazy Mountain (42)	2.74	0	5	Tanaina (91)	2.96	2	22
Meadow Lakes (99)	3.02	0	21	Trapper Creek (36)	2.68	3	11
North Lakes (97)	2.90	0	16	Wasilla (124)	2.90	2	17
				Willow (35)	2.87	0	17

### Palmer Swimming Pool

Average: 2.88

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (40)	2.63	0	5	Palmer (86)	3.01	2	28
Butte (71)	3.14	0	34	Point MacKenzie (27)	2.63	7	4
Fishhook (28)	3.02	0	18	South Knik (31)	2.87	0	16
Gateway (60)	2.96	2	22	South Lakes (69)	2.95	1	21
Houston (39)	2.68	3	8	Sutton/Alpine (33)	3.02	0	24
Knik-Fairview (128)	2.76	0	7	Talkeetna (30)	2.60	0	3
Lazy Mountain (41)	3.07	0	19	Tanaina (91)	2.76	2	10
Meadow Lakes (99)	2.86	0	15	Trapper Creek (36)	2.75	0	14
North Lakes (97)	2.87	0	13	Wasilla (124)	2.80	1	13
				Willow (34)	2.78	0	14

### Brett Memorial Ice Arena

Average: 2.87

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (40)	2.85	0	17	Palmer (86)	2.88	1	16
Butte (71)	2.85	0	13	Point MacKenzie (27)	2.80	4	11
Fishhook (27)	2.85	0	14	South Knik (31)	2.68	0	6
Gateway (60)	2.93	0	17	South Lakes (69)	2.94	0	19
Houston (39)	2.73	3	8	Sutton/Alpine (33)	2.74	0	6
Knik-Fairview (129)	2.85	1	14	Talkeetna (30)	2.73	0	13
Lazy Mountain (42)	2.82	0	9	Tanaina (91)	2.88	1	17
Meadow Lakes (99)	3.03	1	21	Trapper Creek (36)	2.71	3	14
North Lakes (97)	2.91	1	17	Wasilla (123)	2.85	0	14
				Willow (34)	2.85	0	14

## Geographic Area Results

### Athletic Fields

Average: 2.84

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (40)	2.79	0	10	Palmer (86)	2.94	1	17
Butte (71)	2.89	0	17	Point MacKenzie (27)	2.80	4	7
Fishhook (28)	3.02	0	18	South Knik (31)	2.69	0	6
Gateway (60)	2.92	2	20	South Lakes (69)	2.84	3	16
Houston (39)	2.72	0	5	Sutton/Alpine (33)	2.83	3	12
Knik-Fairview (129)	2.86	1	15	Talkeetna (30)	2.58	0	7
Lazy Mountain (42)	2.95	2	16	Tanaina (92)	2.80	5	14
Meadow Lakes (99)	2.89	1	15	Trapper Creek (36)	2.75	0	16
North Lakes (97)	2.82	0	15	Wasilla (124)	2.83	4	18
				Willow (35)	2.76	0	11

### Recycling Services

Average: 2.55

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (41)	2.33	24	7	Palmer (86)	2.65	13	16
Butte (71)	2.46	18	11	Point MacKenzie (27)	2.65	7	19
Fishhook (28)	2.77	4	18	South Knik (32)	2.48	13	13
Gateway (59)	2.55	10	10	South Lakes (70)	2.82	3	19
Houston (40)	2.44	13	8	Sutton/Alpine (33)	2.56	18	12
Knik-Fairview (131)	2.47	15	11	Talkeetna (29)	1.91	33	0
Lazy Mountain (43)	2.83	2	16	Tanaina (91)	2.47	13	8
Meadow Lakes (100)	2.52	9	13	Trapper Creek (36)	2.28	19	5
North Lakes (99)	2.65	9	14	Wasilla (124)	2.52	12	11
				Willow (34)	2.35	9	20

### Central Landfill Services

Average: 3.10

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (41)	3.13	0	27	Palmer (86)	3.16	0	29
Butte (70)	3.01	3	21	Point MacKenzie (27)	2.85	4	22
Fishhook (28)	3.45	0	46	South Knik (32)	2.98	6	22
Gateway (58)	3.20	3	32	South Lakes (70)	3.14	0	24
Houston (40)	3.13	5	25	Sutton/Alpine (33)	3.05	3	24
Knik-Fairview (128)	3.09	1.5	27	Talkeetna (30)	2.83	3	10
Lazy Mountain (43)	3.09	2	26	Tanaina (92)	3.03	1	21
Meadow Lakes (101)	3.08	2	24	Trapper Creek (36)	3.11	0	24
North Lakes (98)	3.20	4	36	Wasilla (125)	3.08	2	25
				Willow (34)	3.03	6	26

## Geographic Area Results

### Animal Care & Regulation Services

Average: 2.69

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (41)	2.56	17	15	Palmer (85)	2.82	8	16
Butte (71)	2.58	11	13	Point MacKenzie (27)	2.70	4	22
Fishhook (28)	2.79	7	11	South Knik (32)	2.70	0	16
Gateway (58)	2.93	3	17	South Lakes (70)	2.74	4	13
Houston (40)	2.65	5	10	Sutton/Alpine (33)	2.56	9	6
Knik-Fairview (128)	2.74	5	13	Talkeetna (29)	2.57	3	00
Lazy Mountain (43)	2.72	7	9	Tanaina (92)	2.54	13	11
Meadow Lakes (99)	2.66	7	10	Trapper Creek (36)	2.63	3	5
North Lakes (99)	2.67	6	10	Wasilla (125)	2.74	8	11
				Willow (34)	2.66	3	9

### Code/Zoning Enforcement Services

Average: 2.41

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (41)	2.17	27	5	Palmer (85)	2.48	7	6
Butte (71)	2.35	15	1	Point MacKenzie (27)	2.39	15	7
Fishhook (28)	2.43	14	11	South Knik (32)	2.39	6	9
Gateway (60)	2.52	5	8	South Lakes (70)	2.52	9	9
Houston (40)	2.33	20	5	Sutton/Alpine (33)	2.24	25	3
Knik-Fairview (129)	2.43	13	4	Talkeetna (29)	2.40	7	0
Lazy Mountain (42)	2.46	10	5	Tanaina (92)	2.37	14	3
Meadow Lakes (101)	2.40	11	4	Trapper Creek (35)	2.46	11	11
North Lakes (99)	2.32	14	3	Wasilla (124)	2.46	13	4
				Willow (34)	2.54	6	6

### Borough News and Information Dissemination

Average: 2.48

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (40)	2.34	15	2	Palmer (84)	2.73	1	13
Butte (68)	2.39	10	1	Point MacKenzie (24)	2.65	7	15
Fishhook (23)	2.59	11	14	South Knik (29)	2.45	13	13
Gateway (60)	2.49	7	7	South Lakes (65)	2.56	10	10
Houston (35)	2.39	5	0	Sutton/Alpine (31)	2.37	15	9
Knik-Fairview (120)	2.50	8	4	Talkeetna (25)	2.62	0	0
Lazy Mountain (39)	2.54	7	7	Tanaina (88)	2.45	11	9
Meadow Lakes (93)	2.48	5	3	Trapper Creek (32)	2.25	11	5
North Lakes (90)	2.32	13	4	Wasilla (119)	2.55	13	8
				Willow (31)	2.40	6	0

## Geographic Area Results

### Overall Rating of Borough Services

Average: 2.73

Area	Average	Very Poor	Very Good	Area	Average	Very Poor	Very Good
Big Lake (38)	2.51	10	2	Palmer (83)	2.96	1	17
Butte (65)	2.72	4	7	Point MacKenzie (26)	2.81	4	15
Fishhook (27)	2.95	4	18	South Knik (32)	2.75	6	16
Gateway (59)	2.75	2	7	South Lakes (68)	2.76	3	11
Houston (39)	2.68	5	8	Sutton/Alpine (28)	2.24	12	6
Knik-Fairview (125)	2.72	5	7	Talkeetna (27)	2.72	3	0
Lazy Mountain (40)	2.98	0	12	Tanaina (88)	2.73	4	10
Meadow Lakes (92)	2.73	2	4	Trapper Creek (35)	2.49	5	5
North Lakes (96)	2.66	5	6	Wasilla (123)	2.71	8	9
				Willow (34)	2.69	0	0

### Library Use Frequency

Average: 1.63

Area	Average	Never	Very Often	Area	Average	Never	Very Often
Big Lake (41)	1.70	10	5	Palmer (87)	1.75	15	7
Butte (71)	1.77	15	3	Point MacKenzie (27)	1.63	4	4
Fishhook (28)	1.89	11	14	South Knik (32)	1.53	22	9
Gateway (60)	1.63	22	8	South Lakes (70)	1.50	24	4
Houston (40)	1.60	15	8	Sutton/Alpine (33)	2.15	15	21
Knik-Fairview (132)	1.27	32	6	Talkeetna (30)	1.80	7	7
Lazy Mountain (43)	1.93	9	9	Tanaina (92)	1.82	13	12
Meadow Lakes (101)	1.65	17	7	Trapper Creek (37)	1.92	19	19
North Lakes (99)	1.52	24	10	Wasilla (125)	1.49	21	7
				Willow (35)	1.97	14	11

### Recreational Facility Use Frequency

Average: 1.66

Area	Average	Never	Very Often	Area	Average	Never	Very Often
Big Lake (41)	1.41	17	2	Palmer (87)	1.79	11	3
Butte (70)	1.84	14	7	Point MacKenzie (27)	1.89	0	4
Fishhook (28)	1.67	14	4	South Knik (32)	1.34	16	0
Gateway (59)	1.78	12	5	South Lakes (70)	1.71	19	6
Houston (40)	1.45	18	3	Sutton/Alpine (33)	1.12	39	6
Knik-Fairview (130)	1.54	23	6	Talkeetna (30)	1.30	27	0
Lazy Mountain (43)	1.91	7	5	Tanaina (92)	1.92	10	4
Meadow Lakes (101)	1.89	10	9	Trapper Creek (37)	1.16	30	0
North Lakes (99)	1.72	16	3	Wasilla (125)	1.61	19	4
				Willow (35)	1.54	11	3

## Geographic Area Results

### Use of MASCOT Public Transportation

Average: 0.10

Area	Average	Never	Very Often	Area	Average	Never	Very Often
Big Lake (41)	0.22	90	2	Palmer (85)	0.16	87	0
Butte (71)	0.10	93	0	Point MacKenzie (27)	0.07	93	0
Fishhook (28)	0.07	96	0	South Knik (32)	0.16	88	0
Gateway (60)	0.07	95	0	South Lakes (70)	0.06	96	0
Houston (39)	0.44	75	5	Sutton/Alpine (33)	0.12	94	0
Knik-Fairview (131)	0.07	94	0	Talkeetna (30)	0.0	100	0
Lazy Mountain (43)	0.12	93	0	Tanaina (92)	0.08	93	0
Meadow Lakes (101)	0.06	96	0	Trapper Creek (37)	0.0	100	0
North Lakes (99)	0.08	95	0	Wasilla (124)	0.16	90	0
				Willow (34)	0.06	91	0

## Geographic Area Results

*Personally I would rate my neighborhood as an excellent place to live.*

Average: 3.27

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	3.21	7	46	Palmer (87)	3.21	3	44
Butte (71)	3.46	1	58	Point MacKenzie (27)	3.24	0	33
Fishhook (28)	3.57	0	61	South Knik (32)	3.19	0	38
Gateway (60)	3.32	0	42	South Lakes (70)	3.42	1	50
Houston (40)	3.10	3	30	Sutton/Alpine (32)	3.31	3	45
Knik-Fairview (132)	3.27	2	41	Talkeetna (30)	3.20	3	40
Lazy Mountain (42)	3.27	2	47	Tanaina (91)	3.29	0	37
Meadow Lakes (101)	3.12	2	29	Trapper Creek (37)	3.36	3	51
North Lakes (99)	3.21	2	39	Wasilla (124)	3.25	3	45
				Willow (33)	3.26	0	34

*[If you HAD to move away], would you miss your neighborhood very much, somewhat, not much, or not at all?*

Average: 2.20

Area	Average	Not at All	Very Much	Area	Average	Not at All	Very Much
Big Lake (41)	2.29	5	51	Palmer (86)	1.99	9	39
Butte (67)	2.42	1	48	Point MacKenzie (27)	2.44	7	52
Fishhook (27)	2.52	4	68	South Knik (30)	2.43	3	58
Gateway (58)	2.00	7	32	South Lakes (66)	2.21	4	43
Houston (38)	2.29	0	43	Sutton/Alpine (33)	2.52	3	70
Knik-Fairview (121)	2.04	9	32	Talkeetna (28)	2.32	3	47
Lazy Mountain (40)	2.40	2	51	Tanaina (90)	2.08	7	40
Meadow Lakes (98)	2.10	9	39	Trapper Creek (37)	2.38	5	57
North Lakes (93)	2.14	2	32	Wasilla (120)	2.09	9	38
				Willow (34)	2.47	3	57

*People in my neighborhood can be trusted.*

Average: 2.48

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.68	10	7	Palmer (86)	2.92	1	21
Butte (71)	3.09	3	30	Point MacKenzie (27)	2.80	4	7
Fishhook (28)	3.16	0	36	South Knik (32)	2.81	0	13
Gateway (60)	3.05	2	20	South Lakes (69)	2.99	0	17
Houston (39)	3.00	0	15	Sutton/Alpine (33)	2.86	0	12
Knik-Fairview (132)	2.92	2	17	Talkeetna (30)	3.10	0	30
Lazy Mountain (43)	3.00	2	23	Tanaina (92)	2.91	2	12
Meadow Lakes (101)	2.72	6	13	Trapper Creek (37)	2.91	8	24
North Lakes (98)	2.92	2	19	Wasilla (125)	2.09	6	17
				Willow (35)	2.79	9	17

## Geographic Area Results

*People in my neighborhood generally do not get along with each other.*

Average: 2.10

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.27	5	5	Palmer (87)	1.99	25	3
Butte (71)	2.10	23	7	Point MacKenzie (27)	2.17	4	4
Fishhook (28)	2.36	14	18	South Knik (32)	2.33	6	9
Gateway (60)	2.00	22	3	South Lakes (69)	2.09	21	6
Houston (40)	2.04	18	3	Sutton/Alpine (33)	2.12	12	6
Knik-Fairview (132)	2.14	17	6	Talkeetna (30)	1.97	20	0
Lazy Mountain (43)	2.05	23	7	Tanaina (92)	1.97	21	5
Meadow Lakes (101)	2.11	14	2	Trapper Creek (37)	2.20	14	3
North Lakes (98)	2.14	18	8	Wasilla (125)	2.09	21	6
				Willow (35)	1.94	20	3

*People in my neighborhood do not share the same values.*

Average: 2.38

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.45	2	7	Palmer (86)	2.34	13	8
Butte (71)	2.34	14	6	Point MacKenzie (27)	2.44	7	7
Fishhook (28)	2.39	21	14	South Knik (32)	2.35	9	3
Gateway (60)	2.34	10	7	South Lakes (68)	2.32	14	9
Houston (40)	2.30	13	3	Sutton/Alpine (33)	2.58	0	12
Knik-Fairview (132)	2.42	5	6	Talkeetna (30)	2.43	10	7
Lazy Mountain (43)	2.36	14	5	Tanaina (92)	2.30	9	7
Meadow Lakes (101)	2.50	7	10	Trapper Creek (37)	2.20	14	3
North Lakes (98)	2.31	13	9	Wasilla (125)	2.34	13	9
				Willow (35)	2.43	14	14

*People in my neighborhood are willing to help their neighbors.*

Average: 3.03

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.85	7	20	Palmer (87)	3.08	2	30
Butte (71)	3.09	0	23	Point MacKenzie (27)	3.06	7	22
Fishhook (28)	3.27	4	46	South Knik (32)	2.72	6	16
Gateway (60)	3.08	0	23	South Lakes (70)	2.95	1	17
Houston (40)	3.13	3	30	Sutton/Alpine (33)	3.05	0	24
Knik-Fairview (132)	3.01	2	21	Talkeetna (30)	3.30	3	43
Lazy Mountain (43)	3.10	0	30	Tanaina (92)	3.11	2	28
Meadow Lakes (101)	2.92	3	18	Trapper Creek (37)	3.28	0	38
North Lakes (98)	3.08	1	25	Wasilla (125)	2.97	5	23
				Willow (35)	3.17	0	31

## Geographic Area Results

*Mine is a close-knit neighborhood.*

Average: 2.52

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.50	10	10	Palmer (85)	2.69	9	19
Butte (70)	2.50	7	11	Point MacKenzie (27)	2.39	15	11
Fishhook (28)	2.48	11	11	South Knik (32)	2.59	6	9
Gateway (60)	2.41	12	7	South Lakes (70)	2.49	9	13
Houston (40)	2.59	5	13	Sutton/Alpine (33)	2.64	9	15
Knik-Fairview (131)	2.42	9	5	Talkeetna (30)	2.53	7	7
Lazy Mountain (43)	2.65	0	16	Tanaina (92)	2.49	12	8
Meadow Lakes (101)	2.35	13	5	Trapper Creek (37)	2.81	8	22
North Lakes (98)	2.55	12	17	Wasilla (125)	2.42	15	11
				Willow (35)	2.63	3	9

*One or more of my neighbors could be counted on to intervene if children were spray-painting graffiti on a local building.*

Average: 3.11

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (40)	2.98	5	27	Palmer (87)	3.12	0	29
Butte (71)	3.18	0	34	Point MacKenzie (27)	3.13	4	33
Fishhook (28)	2.98	7	25	South Knik (32)	2.92	3	22
Gateway (60)	3.33	0	42	South Lakes (70)	3.14	1	36
Houston (40)	3.08	0	25	Sutton/Alpine (33)	3.02	0	21
Knik-Fairview (132)	3.05	2	26	Talkeetna (30)	2.88	0	13
Lazy Mountain (43)	3.22	0	35	Tanaina (92)	3.20	1	34
Meadow Lakes (101)	3.02	0	25	Trapper Creek (37)	3.30	0	14
North Lakes (99)	3.22	1	36	Wasilla (126)	3.06	5	29
				Willow (35)	3.11	3	34

*At least one of my neighbors would intervene if children were showing disrespect toward an adult.*

Average: 2.86

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (40)	2.64	7	12	Palmer (86)	2.83	2	16
Butte (71)	2.86	0	17	Point MacKenzie (27)	2.65	0	0
Fishhook (28)	3.00	0	18	South Knik (32)	2.70	6	13
Gateway (60)	2.96	2	20	South Lakes (70)	2.88	1	23
Houston (40)	2.91	3	20	Sutton/Alpine (33)	2.85	0	15
Knik-Fairview (132)	2.82	4	15	Talkeetna (30)	2.68	3	7
Lazy Mountain (43)	2.97	0	21	Tanaina (92)	2.88	3	17
Meadow Lakes (101)	2.75	3	12	Trapper Creek (37)	3.19	0	32
North Lakes (99)	2.96	3	22	Wasilla (125)	2.85	4	18
				Willow (35)	2.93	6	20



## Geographic Area Results

*One or more of my neighbors would intervene if the fire station closest to their home was threatened with budget cuts..*

Average: 2.98

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (40)	2.89	5	20	Palmer (87)	3.03	1	21
Butte (71)	2.95	0	18	Point MacKenzie (27)	3.17	0	30
Fishhook (28)	3.34	0	39	South Knik (31)	3.14	0	31
Gateway (60)	2.98	0	23	South Lakes (70)	2.49	9	13
Houston (40)	3.00	0	20	Sutton/Alpine (33)	2.92	3	24
Knik-Fairview (131)	2.91	3	22	Talkeetna (30)	2.98	0	23
Lazy Mountain (43)	2.92	0	23	Tanaina (92)	2.93	1	17
Meadow Lakes (101)	2.96	1	19	Trapper Creek (36)	2.94	3	27
North Lakes (99)	3.02	3	24	Wasilla (125)	2.88	3	17
				Willow (35)	3.11	3	29

*One or more of my neighbors could be counted on to intervene if a fight broke out in front of their home.*

Average: 2.98

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (40)	2.91	2	15	Palmer (87)	3.03	1	28
Butte (71)	3.01	0	24	Point MacKenzie (27)	2.93	4	19
Fishhook (28)	3.13	4	29	South Knik (32)	2.81	6	22
Gateway (60)	3.17	0	33	South Lakes (70)	3.04	0	29
Houston (40)	2.93	0	18	Sutton/Alpine (33)	2.94	0	24
Knik-Fairview (132)	2.86	4	19	Talkeetna (30)	2.88	0	13
Lazy Mountain (42)	3.04	0	24	Tanaina (92)	3.02	2	23
Meadow Lakes (101)	2.95	1	18	Trapper Creek (37)	3.03	5	27
North Lakes (99)	3.05	2	26	Wasilla (124)	2.84	3	19
				Willow (35)	3.03	3	23

*At least one of my neighbors would intervene if children were skipping school and hanging out on a neighborhood street corner.*

Average: 2.68

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (40)	2.58	7	12	Palmer (87)	2.66	7	14
Butte (71)	2.67	7	15	Point MacKenzie (27)	2.46	7	4
Fishhook (28)	2.98	4	25	South Knik (32)	2.48	16	6
Gateway (60)	2.83	2	17	South Lakes (69)	2.80	4	19
Houston (40)	2.66	5	15	Sutton/Alpine (33)	2.56	3	9
Knik-Fairview (132)	2.55	10	8	Talkeetna (30)	2.57	3	3
Lazy Mountain (43)	2.69	2	7	Tanaina (91)	2.73	3	14
Meadow Lakes (101)	2.60	3	7	Trapper Creek (36)	2.90	3	19
North Lakes (99)	2.76	6	22	Wasilla (124)	2.60	11	14
				Willow (35)	2.67	6	9

## Geographic Area Results

*How often do you borrow something or loan something to a neighbor?*

Average: 0.91

Area	Average	Never	Daily	Area	Average	Never	Daily
Big Lake (40)	0.95	34	0	Palmer (87)	0.79	39	0
Butte (71)	1.01	28	4	Point MacKenzie (27)	0.78	52	0
Fishhook (28)	1.14	21	0	South Knik (32)	1.22	28	0
Gateway (60)	0.95	28	0	South Lakes (69)	0.78	40	0
Houston (40)	1.05	35	5	Sutton/Alpine (32)	0.88	33	0
Knik-Fairview (131)	0.81	41	0	Talkeetna (30)	1.13	13	0
Lazy Mountain (43)	1.07	21	0	Tanaina (92)	0.70	46	1
Meadow Lakes (101)	0.84	36	0	Trapper Creek (37)	1.68	14	5
North Lakes (99)	1.01	30	0	Wasilla (125)	0.73	46	2
				Willow (34)	1.38	17	0

*How often do you visit with a neighbor, out in the neighborhood or in one of your homes?*

Average: 1.89

Area	Average	Never	Daily	Area	Average	Never	Daily
Big Lake (40)	1.78	22	5	Palmer (87)	1.85	16	11
Butte (71)	2.04	6	8	Point MacKenzie (27)	1.63	19	7
Fishhook (28)	2.00	7	4	South Knik (32)	2.16	9	0
Gateway (60)	1.75	10	7	South Lakes (70)	1.71	14	6
Houston (40)	1.83	15	3	Sutton/Alpine (32)	1.81	9	3
Knik-Fairview (131)	1.81	14	5	Talkeetna (30)	1.83	7	7
Lazy Mountain (43)	2.14	5	12	Tanaina (92)	1.86	13	7
Meadow Lakes (101)	1.77	11	3	Trapper Creek (37)	2.62	5	30
North Lakes (99)	1.90	11	10	Wasilla (125)	1.68	18	13
				Willow (34)	2.68	3	20

*How many of your neighbors would you say that you know by sight or by name?*

Average: 2.22

Area	Average	None	All or almost all	Area	Average	None	All or almost all
Big Lake (40)	2.40	2	17	Palmer (87)	1.85	6	2
Butte (71)	2.42	1	17	Point MacKenzie (27)	2.11	4	11
Fishhook (28)	2.14	4	7	South Knik (32)	2.38	3	13
Gateway (60)	2.18	2	10	South Lakes (70)	2.04	3	7
Houston (40)	2.38	3	8	Sutton/Alpine (33)	2.45	0	6
Knik-Fairview (131)	2.00	2	6	Talkeetna (30)	3.03	0	37
Lazy Mountain (43)	2.44	0	12	Tanaina (92)	1.96	3	5
Meadow Lakes (101)	2.01	2	6	Trapper Creek (37)	3.11	0	38
North Lakes (98)	2.20	1	13	Wasilla (126)	2.00	4	7
				Willow (35)	2.91	0	34

## Geographic Area Results

*Not counting those who live with you, how many friends and relatives do you have in your neighborhood?*

Average: 1.88

Area	Average	None	10 or more	Area	Average	None	10 or more
Big Lake (40)	1.85	29	27	Palmer (87)	1.37	28	8
Butte (71)	2.20	11	25	Point MacKenzie (27)	1.56	22	11
Fishhook (28)	1.82	21	21	South Knik (32)	2.19	19	28
Gateway (60)	1.52	23	10	South Lakes (70)	1.57	24	10
Houston (40)	1.83	13	13	Sutton/Alpine (32)	2.28	18	33
Knik-Fairview (131)	1.63	21	13	Talkeetna (30)	2.23	13	27
Lazy Mountain (43)	2.33	9	35	Tanaina (92)	1.36	23	4
Meadow Lakes (100)	1.60	20	11	Trapper Creek (37)	2.78	8	49
North Lakes (99)	1.82	12	20	Wasilla (126)	1.44	24	10
				Willow (35)	2.37	6	37

*Are there abandoned cars and/or buildings in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (41)	39	61	Palmer (87)	62	38
Butte (70)	42	56	Point MacKenzie (27)	63	37
Fishhook (28)	64	36	South Knik (31)	50	47
Gateway (60)	77	23	South Lakes (69)	79	20
Houston (40)	40	60	Sutton/Alpine (33)	15	85
Knik-Fairview (132)	71	28	Talkeetna (29)	37	60
Lazy Mountain (43)	40	60	Tanaina (92)	74	26
Meadow Lakes (99)	43	55	Trapper Creek (37)	27	73
North Lakes (99)	53	47	Wasilla (125)	63	37
			Willow (34)	54	43

*Are there rundown or neglected buildings in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (41)	41	59	Palmer (86)	68	31
Butte (70)	49	49	Point MacKenzie (27)	67	33
Fishhook (28)	64	36	South Knik (31)	44	53
Gateway (60)	78	22	South Lakes (68)	83	14
Houston (40)	40	60	Sutton/Alpine (33)	27	73
Knik-Fairview (131)	71	28	Talkeetna (29)	30	67
Lazy Mountain (43)	37	63	Tanaina (92)	83	17
Meadow Lakes (99)	41	57	Trapper Creek (37)	38	62
North Lakes (99)	56	44	Wasilla (126)	65	35
			Willow (34)	49	49

## Geographic Area Results

### *Is there poor lighting in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (39)	29	66	Palmer (87)	74	26
Butte (68)	35	61	Point MacKenzie (27)	37	63
Fishhook (28)	46	54	South Knik (31)	34	63
Gateway (59)	45	53	South Lakes (69)	57	41
Houston (40)	20	80	Sutton/Alpine (33)	45	55
Knik-Fairview (129)	38	60	Talkeetna (29)	33	63
Lazy Mountain (42)	51	47	Tanaina (92)	43	57
Meadow Lakes (97)	31	65	Trapper Creek (36)	30	68
North Lakes (99)	38	62	Wasilla (124)	47	52
			Willow (34)	46	51

### *Are there overgrown shrubs or trees in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (41)	54	46	Palmer (87)	70	30
Butte (69)	48	49	Point MacKenzie (27)	59	41
Fishhook (28)	61	39	South Knik (32)	38	62
Gateway (59)	68	30	South Lakes (69)	74	24
Houston (38)	58	38	Sutton/Alpine (32)	56	44
Knik-Fairview (131)	55	44	Talkeetna (28)	40	53
Lazy Mountain (41)	60	35	Tanaina (92)	71	29
Meadow Lakes (97)	48	49	Trapper Creek (36)	51	46
North Lakes (99)	55	45	Wasilla (125)	59	40
			Willow (34)	66	31

### *Is there trash in the streets in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (41)	63	37	Palmer (87)	75	25
Butte (70)	73	25	Point MacKenzie (27)	67	33
Fishhook (28)	86	14	South Knik (31)	69	28
Gateway (60)	87	13	South Lakes (70)	91	9
Houston (40)	65	35	Sutton/Alpine (33)	67	33
Knik-Fairview (131)	69	29	Talkeetna (29)	63	33
Lazy Mountain (43)	88	12	Tanaina (92)	75	25
Meadow Lakes (98)	46	41	Trapper Creek (37)	73	27
North Lakes (99)	74	26	Wasilla (125)	66	33
			Willow (34)	66	31

## Geographic Area Results

### *Are there empty lots in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (39)	29	66	Palmer (86)	66	33
Butte (69)	38	59	Point MacKenzie (27)	41	59
Fishhook (28)	61	39	South Knik (31)	34	63
Gateway (60)	63	37	South Lakes (68)	60	37
Houston (39)	30	68	Sutton/Alpine (32)	42	55
Knik-Fairview (131)	53	45	Talkeetna (29)	33	63
Lazy Mountain (43)	51	49	Tanaina (92)	61	39
Meadow Lakes (96)	27	68	Trapper Creek (36)	32	65
North Lakes (99)	53	47	Wasilla (124)	56	43
			Willow (34)	31	66

### *Is there public drinking or public drug use in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (39)	76	20	Palmer (87)	93	7
Butte (70)	77	21	Point MacKenzie (26)	85	11
Fishhook (28)	96	4	South Knik (31)	84	13
Gateway (60)	92	8	South Lakes (68)	93	4
Houston (40)	77	23	Sutton/Alpine (32)	67	30
Knik-Fairview (130)	90	8	Talkeetna (29)	77	20
Lazy Mountain (43)	86	14	Tanaina (90)	88	10
Meadow Lakes (97)	79	17	Trapper Creek (37)	73	27
North Lakes (99)	86	14	Wasilla (125)	84	15
			Willow (34)	77	20

### *Are there public drug sales in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (38)	76	17	Palmer (86)	94	5
Butte (66)	80	13	Point MacKenzie (26)	93	4
Fishhook (28)	100	0	South Knik (31)	81	16
Gateway (57)	92	3	South Lakes (68)	96	1
Houston (38)	83	13	Sutton/Alpine (32)	82	15
Knik-Fairview (131)	94	5	Talkeetna (26)	80	7
Lazy Mountain (39)	88	2	Tanaina (88)	90	5
Meadow Lakes (94)	80	13	Trapper Creek (36)	76	22
North Lakes (97)	89	9	Wasilla (125)	84	15
			Willow (34)	89	9

## Geographic Area Results

### *Is there vandalism or graffiti in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (41)	80	20	Palmer (87)	89	11
Butte (68)	70	25	Point MacKenzie (26)	78	19
Fishhook (28)	93	7	South Knik (31)	69	28
Gateway (60)	92	8	South Lakes (68)	89	9
Houston (40)	62	38	Sutton/Alpine (33)	73	27
Knik-Fairview (132)	80	19	Talkeetna (28)	87	7
Lazy Mountain (43)	79	21	Tanaina (91)	90	9
Meadow Lakes (97)	67	29	Trapper Creek (36)	81	16
North Lakes (98)	85	14	Wasilla (126)	81	19
			Willow (34)	71	26

### *Is there prostitution in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (38)	88	5	Palmer (85)	98	0
Butte (68)	94	1	Point MacKenzie (27)	100	0
Fishhook (28)	100	0	South Knik (31)	97	0
Gateway (60)	98	2	South Lakes (68)	96	1
Houston (39)	98	0	Sutton/Alpine (33)	97	3
Knik-Fairview (130)	98	0	Talkeetna (28)	93	0
Lazy Mountain (40)	93	0	Tanaina (90)	99	0
Meadow Lakes (97)	94	2	Trapper Creek (37)	100	0
North Lakes (99)	99	1	Wasilla (126)	97	3
			Willow (34)	91	6

### *Is there panhandling or begging in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (39)	85	10	Palmer (87)	100	0
Butte (69)	97	0	Point MacKenzie (27)	96	4
Fishhook (28)	100	0	South Knik (31)	97	0
Gateway (60)	98	2	South Lakes (69)	97	1
Houston (39)	98	0	Sutton/Alpine (33)	93	6
Knik-Fairview (132)	99	0	Talkeetna (29)	97	0
Lazy Mountain (43)	100	0	Tanaina (92)	99	1
Meadow Lakes (97)	87	9	Trapper Creek (37)	97	3
North Lakes (99)	99	1	Wasilla (126)	98	2
			Willow (35)	91	9

## Geographic Area Results

### *Is there loitering or hanging out in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (40)	80	17	Palmer (86)	87	11
Butte (68)	83	13	Point MacKenzie (27)	89	11
Fishhook (28)	89	11	South Knik (31)	97	0
Gateway (60)	95	5	South Lakes (68)	94	3
Houston (39)	78	20	Sutton/Alpine (33)	73	27
Knik-Fairview (132)	90	9	Talkeetna (29)	90	7
Lazy Mountain (41)	93	2	Tanaina (91)	92	7
Meadow Lakes (97)	80	16	Trapper Creek (36)	73	24
North Lakes (98)	84	15	Wasilla (126)	84	16
			Willow (35)	86	14

### *Is there truancy or youth skipping school in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (36)	76	12	Palmer (85)	83	15
Butte (68)	92	14	Point MacKenzie (26)	78	19
Fishhook (28)	93	7	South Knik (31)	94	3
Gateway (59)	90	8	South Lakes (67)	91	4
Houston (38)	80	15	Sutton/Alpine (31)	73	21
Knik-Fairview (125)	86	10	Talkeetna (29)	80	17
Lazy Mountain (42)	91	7	Tanaina (89)	89	9
Meadow Lakes (95)	80	14	Trapper Creek (36)	68	30
North Lakes (95)	87	10	Wasilla (125)	85	14
			Willow (34)	74	23

### *Are there transients or homeless sleeping on the streets in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (38)	90	2	Palmer (87)	99	1
Butte (69)	96	1	Point MacKenzie (27)	96	4
Fishhook (28)	100	0	South Knik (32)	97	3
Gateway (60)	98	2	South Lakes (68)	97	0
Houston (39)	95	3	Sutton/Alpine (33)	94	6
Knik-Fairview (131)	99	0	Talkeetna (28)	83	10
Lazy Mountain (43)	100	0	Tanaina (91)	98	1
Meadow Lakes (98)	93	4	Trapper Creek (37)	97	3
North Lakes (99)	100	0	Wasilla (126)	98	2
			Willow (35)	97	3

## Geographic Area Results

*To what extent are you fearful that you or members of your household will be the victim of burglary (while you or your loved ones are at home)?*

Average: 0.76

Area	Average	Not at all	A lot	Area	Average	Not at all	A lot
Big Lake (41)	1.02	37	10	Palmer (87)	0.70	46	2
Butte (71)	0.86	39	3	Point MacKenzie (27)	0.78	41	0
Fishhook (28)	0.68	95	5	South Knik (32)	0.75	44	6
Gateway (60)	0.67	43	0	South Lakes (70)	0.84	41	4
Houston (40)	0.40	38	8	Sutton/Alpine (33)	0.61	52	0
Knik-Fairview (131)	0.72	45	4	Talkeetna (30)	0.43	70	0
Lazy Mountain (43)	0.60	47	0	Tanaina (92)	0.31	42	4
Meadow Lakes (100)	0.82	39	2	Trapper Creek (37)	0.62	51	3
North Lakes (99)	0.84	34	3	Wasilla (126)	0.79	37	2
				Willow (35)	0.91	34	3

*To what extent are you fearful that you or a member of your household will be the victim of a sexual assault?*

Average: 0.43

Area	Average	Not at all	A lot	Area	Average	Not at all	A lot
Big Lake (41)	0.59	54	0	Palmer (87)	0.39	63	0
Butte (71)	0.42	68	3	Point MacKenzie (27)	0.44	59	0
Fishhook (28)	0.36	68	0	South Knik (32)	0.41	63	0
Gateway (60)	0.38	65	0	South Lakes (70)	0.43	64	1
Houston (40)	0.40	65	3	Sutton/Alpine (33)	0.24	82	0
Knik-Fairview (131)	0.44	64	1	Talkeetna (30)	0.40	60	0
Lazy Mountain (43)	0.45	65	0	Tanaina (92)	0.48	62	1
Meadow Lakes (99)	0.42	60	1	Trapper Creek (37)	0.59	51	3
North Lakes (99)	0.56	47	0	Wasilla (126)	0.41	63	0
				Willow (35)	0.34	74	0

*To what extent are you fearful that you or members of your household will be the victim of a murder?*

Average: 0.26

Area	Average	Not at all	A lot	Area	Average	Not at all	A lot
Big Lake (41)	0.37	76	2	Palmer (87)	0.25	75	0
Butte (71)	0.27	77	0	Point MacKenzie (27)	0.26	78	0
Fishhook (28)	0.29	75	0	South Knik (32)	0.25	75	0
Gateway (60)	0.17	83	0	South Lakes (70)	0.27	79	0
Houston (40)	0.38	73	3	Sutton/Alpine (33)	0.21	85	3
Knik-Fairview (131)	0.24	80	1	Talkeetna (30)	0.17	83	0
Lazy Mountain (43)	0.09	91	0	Tanaina (92)	0.26	77	1
Meadow Lakes (100)	0.24	79	1	Trapper Creek (37)	0.38	70	0
North Lakes (99)	0.26	74	0	Wasilla (126)	0.27	75	0
				Willow (35)	0.31	77	3



## Geographic Area Results

*To what extent are you fearful that you or members of your household will be the victim of a kidnapping?*

Average: 0.27

Area	Average	Not at all	A lot	Area	Average	Not at all	A lot
Big Lake (41)	0.34	71	10	Palmer (86)	0.30	75	1
Butte (71)	0.25	79	1	Point MacKenzie (26)	0.31	74	0
Fishhook (28)	0.46	61	5	South Knik (32)	0.09	91	6
Gateway (60)	0.20	80	0	South Lakes (70)	0.26	81	1
Houston (39)	0.15	83	8	Sutton/Alpine (33)	0.61	94	0
Knik-Fairview (131)	0.31	73	4	Talkeetna (30)	0.10	90	0
Lazy Mountain (43)	0.14	86	0	Tanaina (91)	0.32	71	0
Meadow Lakes (100)	0.28	74	1	Trapper Creek (37)	0.19	81	3
North Lakes (99)	0.28	74	3	Wasilla (126)	0.33	73	2
				Willow (35)	0.20	86	3

*To what extent are you fearful that you or a member of your household will be attacked with a weapon?*

Average: 0.50

Area	Average	Not at all	A lot	Area	Average	Not at all	A lot
Big Lake (41)	0.68	46	5	Palmer (87)	0.52	53	0
Butte (71)	0.56	56	1	Point MacKenzie (27)	0.67	44	4
Fishhook (28)	0.50	57	0	South Knik (32)	0.56	47	0
Gateway (60)	0.38	65	0	South Lakes (70)	0.43	64	0
Houston (39)	0.62	55	5	Sutton/Alpine (33)	0.42	64	0
Knik-Fairview (130)	0.44	62	1	Talkeetna (30)	0.33	67	0
Lazy Mountain (43)	0.33	67	0	Tanaina (92)	0.48	59	1
Meadow Lakes (100)	0.47	60	2	Trapper Creek (37)	0.59	49	3
North Lakes (99)	0.51	56	0	Wasilla (126)	0.52	58	2
				Willow (35)	0.66	49	3

*How often does worry about crime prevent you from doing things you would like to do in your neighborhood?*

Average: 0.38

Area	Average	Never	Often	Area	Average	Never	Often
Big Lake (41)	0.73	63	10	Palmer (87)	0.33	75	0
Butte (71)	0.51	68	7	Point MacKenzie (27)	0.37	70	0
Fishhook (28)	0.36	71	0	South Knik (32)	0.41	69	0
Gateway (60)	0.38	67	0	South Lakes (70)	0.23	79	0
Houston (40)	0.45	68	0	Sutton/Alpine (33)	0.04	79	3
Knik-Fairview (131)	0.30	77	2	Talkeetna (30)	0.17	87	0
Lazy Mountain (43)	0.19	84	0	Tanaina (91)	0.40	70	1
Meadow Lakes (100)	0.43	67	2	Trapper Creek (37)	0.38	70	0
North Lakes (99)	0.46	65	4	Wasilla (126)	0.47	67	2
				Willow (35)	0.46	69	3

## Geographic Area Results

*In the past 6 months, how often has there been a fight in which a weapon was used in your neighborhood?*

Average: 0.04

Area	Average	None	More than 2	Area	Average	None	More than 2
Big Lake (39)	0.03	95	0	Palmer (74)	0.01	95	0
Butte (61)	0.03	94	0	Point MacKenzie (24)	0.00	96	0
Fishhook (26)	0.04	96	0	South Knik (26)	0.04	93	0
Gateway (51)	0.02	94	0	South Lakes (60)	0.05	95	0
Houston (34)	0.00	97	0	Sutton/Alpine (27)	0.04	93	0
Knik-Fairview (115)	0.02	97	0	Talkeetna (26)	0.82	90	0
Lazy Mountain (43)	0.02	98	0	Tanaina (84)	0.01	98	0
Meadow Lakes (86)	0.02	92	0	Trapper Creek (34)	0.26	74	0
North Lakes (89)	0.02	97	0	Wasilla (112)	0.07	91	0
				Willow (29)	0.07	93	0

*In the past 6 months, how often has there been a violent argument between neighbors in your neighborhood?*

Average: 0.18

Area	Average	None	More than 2	Area	Average	None	More than 2
Big Lake (37)	0.08	88	3	Palmer (74)	0.15	84	0
Butte (61)	0.05	92	0	Point MacKenzie (24)	0.21	80	0
Fishhook (25)	0.20	77	4	South Knik (25)	0.12	85	4
Gateway (51)	0.14	87	2	South Lakes (59)	0.14	85	0
Houston (34)	0.12	89	0	Sutton/Alpine (26)	0.00	93	4
Knik-Fairview (113)	0.07	91	2	Talkeetna (25)	0.16	79	0
Lazy Mountain (43)	0.07	93	0	Tanaina (84)	0.06	93	0
Meadow Lakes (84)	0.06	87	2	Trapper Creek (30)	0.37	60	11
North Lakes (87)	0.14	85	2	Wasilla (107)	0.14	83	3
				Willow (27)	0.04	90	7

*In the past 6 months, how often has there been a gang fight in your neighborhood?*

Average: 0.01

Area	Average	None	More than 2	Area	Average	None	More than 2
Big Lake (39)	0.00	98	0	Palmer (74)	0.00	96	0
Butte (60)	0.00	95	2	Point MacKenzie (25)	0.00	96	0
Fishhook (25)	0.00	96	4	South Knik (26)	0.04	93	0
Gateway (52)	0.98	98	0	South Lakes (59)	0.00	97	0
Houston (34)	0.00	97	0	Sutton/Alpine (27)	0.00	96	0
Knik-Fairview (115)	0.00	99	0	Talkeetna (27)	0.00	96	0
Lazy Mountain (43)	0.02	98	0	Tanaina (84)	0.00	99	0
Meadow Lakes (87)	0.00	96	0	Trapper Creek (35)	0.00	100	0
North Lakes (89)	0.01	97	0	Wasilla (112)	0.00	97	0
				Willow (29)	0.00	100	0

## Geographic Area Results

*In the past 6 months, how often has there been a sexual assault or rape in your neighborhood?*

Average: 0.01

Area	Average	None	More than 2	Area	Average	None	More than 2
Big Lake (39)	0.00	100	0	Palmer (73)	0.00	100	0
Butte (61)	0.00	100	0	Point MacKenzie (24)	0.00	100	0
Fishhook (25)	0.00	100	0	South Knik (26)	0.04	96	4
Gateway (50)	0.00	100	0	South Lakes (58)	0.02	98	2
Houston (34)	0.03	97	3	Sutton/Alpine (26)	0.04	96	4
Knik-Fairview (113)	0.01	96	4	Talkeetna (26)	0.04	96	4
Lazy Mountain (43)	0.02	98	2	Tanaina (83)	0.00	100	0
Meadow Lakes (86)	0.01	99	1	Trapper Creek (35)	0.00	100	0
North Lakes (87)	0.01	99	1	Wasilla (112)	0.02	98	2
				Willow (28)	0.00	100	0

*In the past 6 months, how often has there been a robbery, burglary, or mugging in your neighborhood?*

Average: 0.28

Area	Average	None	More than 2	Area	Average	None	More than 2
Big Lake (34)	0.24	68	10	Palmer (71)	0.18	78	3
Butte (57)	0.25	75	3	Point MacKenzie (24)	0.17	80	0
Fishhook (25)	0.24	77	0	South Knik (26)	0.12	85	0
Gateway (49)	0.14	83	4	South Lakes (58)	0.26	75	0
Houston (34)	0.21	80	3	Sutton/Alpine (24)	0.08	79	7
Knik-Fairview (111)	0.16	83	2	Talkeetna (25)	0.16	79	4
Lazy Mountain (43)	0.14	88	0	Tanaina (79)	0.23	78	4
Meadow Lakes (77)	0.22	68	9	Trapper Creek (29)	0.34	63	17
North Lakes (84)	0.35	68	2	Wasilla (105)	0.17	78	6
				Willow (23)	0.35	53	17

*While you have lived in this neighborhood, has anyone ever used violence, such as in a mugging fight, or sexual assault, against you or any member of your household anywhere in your neighborhood?*

Area	No	Yes	Area	No	Yes
Big Lake (41)	90	10	Palmer (85)	91	7
Butte (70)	93	6	Point MacKenzie (26)	85	11
Fishhook (28)	100	0	South Knik (32)	97	3
Gateway (59)	92	8	South Lakes (70)	94	4
Houston (40)	92	8	Sutton/Alpine (33)	82	18
Knik-Fairview (129)	95	2	Talkeetna (30)	97	3
Lazy Mountain (43)	91	9	Tanaina (92)	93	7
Meadow Lakes (99)	94	4	Trapper Creek (37)	92	8
North Lakes (99)	95	4	Wasilla (124)	88	11
			Willow (35)	89	11

## Geographic Area Results

*Overall, I am satisfied with the opportunities the Borough provides to give input on decisions.* Average: 2.55

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (40)	2.51	7	2	Palmer (86)	2.80	3	9
Butte (71)	2.42	11	6	Point MacKenzie (27)	2.56	11	0
Fishhook (28)	2.54	7	4	South Knik (32)	2.34	13	6
Gateway (60)	2.43	10	2	South Lakes (70)	2.55	3	9
Houston (39)	2.65	5	8	Sutton/Alpine (33)	2.32	9	3
Knik-Fairview (132)	2.60	3	4	Talkeetna (29)	2.74	0	0
Lazy Mountain (42)	2.65	7	2	Tanaina (92)	2.64	2	8
Meadow Lakes (100)	2.56	2	3	Trapper Creek (37)	2.30	19	5
North Lakes (99)	2.45	11	1	Wasilla (126)	2.55	9	4
				Willow (35)	2.80	6	0

*I find the Borough's website easy to use.*

Average: 2.62

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (40)	2.66	2	7	Palmer (85)	2.68	0	7
Butte (70)	2.61	1	3	Point MacKenzie (26)	2.65	4	4
Fishhook (28)	2.55	7	4	South Knik (32)	2.55	3	6
Gateway (60)	2.59	8	5	South Lakes (70)	2.66	1	4
Houston (40)	2.64	0	5	Sutton/Alpine (33)	2.64	0	6
Knik-Fairview (130)	2.54	6	2	Talkeetna (30)	2.52	3	0
Lazy Mountain (43)	2.71	0	2	Tanaina (91)	2.62	2	4
Meadow Lakes (100)	2.71	0	5	Trapper Creek (37)	2.61	3	5
North Lakes (99)	2.55	5	2	Wasilla (125)	2.58	5	2
				Willow (35)	2.80	0	3

*I would describe the Borough's website as "informative."*

Average: 2.64

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (40)	2.73	0	7	Palmer (83)	2.65	0	5
Butte (70)	2.60	3	1	Point MacKenzie (26)	2.63	7	4
Fishhook (28)	2.63	0	4	South Knik (32)	2.53	3	3
Gateway (59)	2.64	2	5	South Lakes (69)	2.67	3	3
Houston (39)	2.67	0	5	Sutton/Alpine (33)	2.61	3	6
Knik-Fairview (130)	2.56	5	2	Talkeetna (29)	2.62	0	0
Lazy Mountain (43)	2.72	0	2	Tanaina (91)	2.63	2	7
Meadow Lakes (100)	2.68	0	4	Trapper Creek (36)	2.67	0	3
North Lakes (99)	2.61	4	3	Wasilla (123)	2.62	4	4
				Willow (35)	2.73	0	0

## Geographic Area Results

*When I call the Borough I usually get the information I need in a timely manner.*

Average: 2.67

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.54	5	7	Palmer (87)	2.76	2	9
Butte (70)	2.71	0	7	Point MacKenzie (27)	2.81	4	15
Fishhook (28)	2.63	4	7	South Knik (31)	2.50	3	6
Gateway (60)	2.68	7	7	South Lakes (70)	2.63	6	6
Houston (39)	2.68	5	3	Sutton/Alpine (33)	2.60	6	6
Knik-Fairview (130)	2.59	5	4	Talkeetna (30)	2.73	0	3
Lazy Mountain (43)	2.78	2	7	Tanaina (92)	2.70	2	7
Meadow Lakes (100)	2.74	1	6	Trapper Creek (37)	2.57	5	3
North Lakes (99)	2.65	5	3	Wasilla (126)	2.63	7	5
				Willow (35)	2.64	3	3

*When I call the Borough, the person I speak with is usually polite and professional.*

Average: 2.87

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.88	0	15	Palmer (86)	2.94	1	16
Butte (71)	2.92	0	14	Point MacKenzie (27)	2.91	4	19
Fishhook (28)	2.95	0	18	South Knik (32)	2.83	3	13
Gateway (60)	2.88	2	13	South Lakes (70)	2.91	1	11
Houston (40)	2.93	0	10	Sutton/Alpine (33)	2.71	6	3
Knik-Fairview (129)	2.79	3	11	Talkeetna (29)	2.83	0	10
Lazy Mountain (43)	3.05	0	21	Tanaina (92)	2.79	1	9
Meadow Lakes (101)	2.91	2	14	Trapper Creek (37)	3.00	0	16
North Lakes (99)	2.84	3	9	Wasilla (124)	2.89	2	13
				Willow (35)	2.87	3	11

*I feel I am getting my money's worth for the taxes I pay to the Mat-Su Borough.*

Average: 2.25

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.00	27	0	Palmer (86)	2.48	11	6
Butte (70)	2.26	18	4	Point MacKenzie (27)	2.17	22	7
Fishhook (28)	2.46	11	7	South Knik (32)	2.41	19	13
Gateway (60)	2.10	18	0	South Lakes (70)	2.36	14	3
Houston (39)	2.27	20	8	Sutton/Alpine (30)	1.92	33	0
Knik-Fairview (130)	2.27	19	6	Talkeetna (29)	2.01	27	0
Lazy Mountain (43)	2.24	21	5	Tanaina (92)	2.23	17	2
Meadow Lakes (101)	2.25	20	5	Trapper Creek (37)	2.08	30	3
North Lakes (99)	2.20	19	2	Wasilla (123)	2.28	15	4
				Willow (35)	2.21	20	6

## Geographic Area Results

*Funds should be spent to preserve open spaces in the Borough.*

Average: 2.74

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.56	7	7	Palmer (85)	2.81	7	22
Butte (69)	2.86	6	21	Point MacKenzie (27)	2.69	15	19
Fishhook (27)	2.70	7	14	South Knik (32)	2.55	3	6
Gateway (59)	2.75	3	18	South Lakes (70)	2.79	6	20
Houston (38)	2.86	10	30	Sutton/Alpine (31)	2.74	15	30
Knik-Fairview (130)	2.63	7	14	Talkeetna (29)	2.74	10	30
Lazy Mountain (42)	2.86	5	23	Tanaina (91)	2.75	4	15
Meadow Lakes (98)	2.72	8	15	Trapper Creek (37)	2.65	16	16
North Lakes (99)	2.72	7	18	Wasilla (122)	2.78	5	19
				Willow (35)	3.03	3	29

*The current level of road maintenance in my area is worth what I pay in road service area taxes.*

Average: 2.18

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	1.94	27	0	Palmer (86)	2.47	13	9
Butte (70)	2.18	30	4	Point MacKenzie (27)	2.24	30	11
Fishhook (28)	2.46	14	11	South Knik (32)	1.97	31	3
Gateway (60)	2.01	30	5	South Lakes (70)	2.42	16	9
Houston (39)	1.99	35	3	Sutton/Alpine (31)	1.92	39	3
Knik-Fairview (132)	2.18	29	6	Talkeetna (29)	2.31	17	7
Lazy Mountain (43)	2.29	19	7	Tanaina (92)	2.15	24	5
Meadow Lakes (100)	2.04	28	3	Trapper Creek (37)	1.92	43	3
North Lakes (99)	2.09	26	2	Wasilla (121)	2.25	21	2
				Willow (35)	1.96	40	3

*I would support an increase in the tobacco tax to raise money to pay for services.*

Average: 2.61

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.28	32	20	Palmer (86)	2.85	17	36
Butte (71)	2.68	24	31	Point MacKenzie (27)	3.07	7	41
Fishhook (28)	2.66	25	36	South Knik (31)	2.18	31	16
Gateway (60)	2.64	20	25	South Lakes (70)	2.76	21	33
Houston (40)	2.35	30	25	Sutton/Alpine (31)	2.48	30	24
Knik-Fairview (132)	2.54	23	24	Talkeetna (30)	2.43	37	30
Lazy Mountain (43)	2.63	28	33	Tanaina (92)	2.71	22	34
Meadow Lakes (101)	2.59	23	28	Trapper Creek (37)	2.31	32	22
North Lakes (99)	2.64	20	31	Wasilla (124)	2.60	22	30
				Willow (35)	2.37	31	29

## Geographic Area Results

*I would support a local tax on alcoholic beverages to raise money to pay for services.*

Average: 2.64

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.41	27	20	Palmer (86)	2.76	16	28
Butte (71)	2.77	17	31	Point MacKenzie (27)	2.67	19	30
Fishhook (28)	2.93	14	43	South Knik (32)	2.47	19	16
Gateway (60)	2.63	25	25	South Lakes (69)	2.68	20	31
Houston (40)	2.45	25	25	Sutton/Alpine (33)	2.53	27	24
Knik-Fairview (132)	2.50	22	19	Talkeetna (30)	2.42	30	20
Lazy Mountain (43)	2.47	30	26	Tanaina (92)	2.65	21	28
Meadow Lakes (100)	2.53	20	24	Trapper Creek (37)	2.35	27	24
North Lakes (99)	2.73	18	33	Wasilla (124)	2.72	18	32
				Willow (35)	2.87	14	37

*I would support an increase in the bed tax (charged at hotels) to raise money to pay for services.*

Average: 2.52

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.43	17	10	Palmer (86)	2.24	6	14
Butte (71)	2.43	13	10	Point MacKenzie (26)	2.65	11	11
Fishhook (28)	2.64	11	25	South Knik (32)	2.33	19	6
Gateway (60)	2.60	13	17	South Lakes (70)	2.55	13	20
Houston (40)	2.51	15	18	Sutton/Alpine (33)	2.48	21	18
Knik-Fairview (131)	2.45	17	12	Talkeetna (29)	2.62	20	23
Lazy Mountain (43)	2.40	19	9	Tanaina (92)	2.52	17	18
Meadow Lakes (101)	2.25	12	17	Trapper Creek (37)	2.39	19	16
North Lakes (99)	2.70	13	24	Wasilla (125)	2.46	17	18
				Willow (35)	2.61	9	11

*I would support a seasonal sales tax to raise money to pay for services.*

Average: 2.27

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.07	29	5	Palmer (86)	2.24	24	9
Butte (71)	2.20	21	8	Point MacKenzie (27)	2.35	22	11
Fishhook (28)	2.38	18	18	South Knik (32)	2.20	25	6
Gateway (60)	2.14	25	7	South Lakes (69)	2.16	30	9
Houston (39)	2.31	13	5	Sutton/Alpine (31)	2.42	27	21
Knik-Fairview (130)	2.27	23	9	Talkeetna (30)	2.73	37	30
Lazy Mountain (43)	2.13	37	9	Tanaina (92)	2.26	24	12
Meadow Lakes (100)	2.39	23	16	Trapper Creek (37)	2.38	30	19
North Lakes (99)	2.25	25	15	Wasilla (123)	2.26	25	11
				Willow (35)	2.60	23	20

## Geographic Area Results

*I would support a year-round sales tax to raise money to pay for services.*

Average: 2.16

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	1.89	39	5	Palmer (86)	2.25	24	9
Butte (71)	2.16	31	14	Point MacKenzie (26)	2.27	19	4
Fishhook (28)	2.30	21	14	South Knik (32)	2.13	38	9
Gateway (60)	2.02	35	7	South Lakes (70)	2.08	27	6
Houston (40)	2.14	30	10	Sutton/Alpine (32)	2.52	24	21
Knik-Fairview (131)	2.16	26	10	Talkeetna (30)	1.90	33	7
Lazy Mountain (42)	2.02	35	9	Tanaina (92)	2.01	32	4
Meadow Lakes (100)	2.26	29	16	Trapper Creek (37)	1.82	43	5
North Lakes (99)	2.21	29	13	Wasilla (124)	2.17	32	11
				Willow (35)	2.18	31	14

*I would support imposing an impact fee on developers for residential and commercial properties to raise money to pay for services.*

Average: 2.58

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.40	27	10	Palmer (86)	2.65	7	18
Butte (71)	2.64	13	17	Point MacKenzie (27)	2.64	22	26
Fishhook (28)	2.79	11	29	South Knik (32)	2.28	25	9
Gateway (60)	2.52	17	10	South Lakes (70)	2.59	14	20
Houston (39)	2.82	15	30	Sutton/Alpine (32)	2.67	27	36
Knik-Fairview (131)	2.56	15	18	Talkeetna (30)	2.18	30	10
Lazy Mountain (42)	2.64	12	21	Tanaina (92)	2.66	17	23
Meadow Lakes (100)	2.48	18	17	Trapper Creek (37)	2.45	22	14
North Lakes (99)	2.62	12	16	Wasilla (123)	2.70	13	22
				Willow (35)	2.61	17	20

*I would support a local tax on gasoline to raise money to pay for services.*

Average: 1.60

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	1.37	66	0	Palmer (86)	1.76	41	5
Butte (71)	1.65	55	6	Point MacKenzie (27)	1.46	63	0
Fishhook (28)	1.91	39	11	South Knik (32)	1.53	59	3
Gateway (60)	1.52	52	0	South Lakes (70)	1.53	60	4
Houston (40)	1.31	70	0	Sutton/Alpine (33)	1.62	61	9
Knik-Fairview (131)	1.61	55	4	Talkeetna (30)	1.60	53	0
Lazy Mountain (43)	1.62	58	5	Tanaina (92)	1.54	59	2
Meadow Lakes (100)	1.57	55	3	Trapper Creek (37)	1.54	59	3
North Lakes (99)	1.67	46	2	Wasilla (124)	1.65	52	4
				Willow (35)	1.54	54	3



## Geographic Area Results

*I would support increased property taxes to raise money to pay for services.*

Average: 1.53

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	1.48	61	0	Palmer (86)	1.82	38	5
Butte (71)	1.54	59	1	Point MacKenzie (27)	1.70	52	0
Fishhook (28)	1.79	46	7	South Knik (31)	1.42	63	0
Gateway (60)	1.30	73	0	South Lakes (70)	1.56	61	1
Houston (40)	1.67	55	5	Sutton/Alpine (33)	1.35	73	0
Knik-Fairview (130)	1.58	55	3	Talkeetna (30)	1.40	67	0
Lazy Mountain (43)	1.43	72	2	Tanaina (92)	1.38	68	1
Meadow Lakes (99)	1.50	61	3	Trapper Creek (37)	1.53	57	3
North Lakes (99)	1.47	62	0	Wasilla (124)	1.54	55	2
				Willow (35)	1.44	63	0

*I would support a gravel extraction tax to raise money to pay for services.*

Average: 2.41

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.22	29	10	Palmer (86)	2.68	9	22
Butte (71)	2.39	20	11	Point MacKenzie (27)	2.61	19	22
Fishhook (28)	2.63	18	21	South Knik (32)	2.19	25	9
Gateway (60)	2.55	23	20	South Lakes (70)	2.46	19	14
Houston (39)	2.53	20	25	Sutton/Alpine (32)	2.25	33	18
Knik-Fairview (131)	2.28	23	10	Talkeetna (30)	2.45	23	10
Lazy Mountain (43)	2.37	23	12	Tanaina (92)	2.34	22	15
Meadow Lakes (100)	2.27	24	11	Trapper Creek (37)	2.23	30	11
North Lakes (99)	2.48	15	16	Wasilla (122)	2.38	19	14
				Willow (35)	2.33	29	17

*I would support a real estate transfer fee of \$25 to raise money to pay for services.*

Average: 2.39

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.39	27	12	Palmer (86)	2.71	7	18
Butte (71)	2.40	20	8	Point MacKenzie (27)	2.43	22	11
Fishhook (28)	2.64	18	18	South Knik (32)	2.25	25	6
Gateway (60)	2.39	23	12	South Lakes (70)	2.59	14	17
Houston (40)	2.55	18	18	Sutton/Alpine (32)	2.66	27	6
Knik-Fairview (130)	2.34	20	8	Talkeetna (30)	2.38	20	7
Lazy Mountain (43)	2.41	28	9	Tanaina (92)	2.40	21	12
Meadow Lakes (100)	2.32	21	8	Trapper Creek (37)	2.16	30	11
North Lakes (99)	2.35	22	10	Wasilla (126)	2.51	21	11
				Willow (35)	2.29	31	11

## Geographic Area Results

*As of today, I am satisfied with the way the Mat-Su Borough has been developed.*

Average: 2.40

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (40)	2.31	17	2	Palmer (86)	2.53	11	8
Butte (71)	2.44	13	7	Point MacKenzie (27)	2.31	26	4
Fishhook (28)	2.32	14	7	South Knik (31)	2.34	13	6
Gateway (60)	2.25	17	2	South Lakes (68)	2.47	14	9
Houston (40)	2.24	20	3	Sutton/Alpine (33)	2.21	24	3
Knik-Fairview (131)	2.48	8	5	Talkeetna (30)	2.35	13	3
Lazy Mountain (42)	2.49	7	5	Tanaina (91)	2.51	12	8
Meadow Lakes (100)	2.31	17	1	Trapper Creek (37)	2.54	5	3
North Lakes (99)	2.26	13	3	Wasilla (126)	2.51	11	3
				Willow (35)	2.19	14	3

*Traffic congestion is a serious problem in the Mat-Su Borough.*

Average: 2.96

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.91	5	29	Palmer (86)	2.74	3	20
Butte (71)	3.03	4	32	Point MacKenzie (27)	3.17	0	41
Fishhook (28)	2.77	4	25	South Knik (31)	2.73	9	25
Gateway (60)	3.02	0	35	South Lakes (70)	3.06	4	41
Houston (39)	3.21	5	46	Sutton/Alpine (33)	2.92	6	30
Knik-Fairview (132)	2.94	5	31	Talkeetna (30)	2.52	7	10
Lazy Mountain (43)	3.09	2	40	Tanaina (91)	2.96	0	35
Meadow Lakes (101)	3.17	3	43	Trapper Creek (37)	2.58	8	14
North Lakes (99)	3.05	5	35	Wasilla (126)	2.95	5	35
				Willow (35)	3.03	0	34

*I am very concerned about water quality in the Borough.*

Average: 2.70

Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	2.44	10	12	Palmer (86)	2.55	5	13
Butte (71)	2.82	1	20	Point MacKenzie (27)	2.70	4	19
Fishhook (28)	2.71	4	21	South Knik (31)	2.40	9	3
Gateway (60)	2.93	0	27	South Lakes (69)	2.75	4	23
Houston (40)	2.78	3	23	Sutton/Alpine (33)	2.83	0	18
Knik-Fairview (132)	2.64	7	15	Talkeetna (30)	2.47	7	13
Lazy Mountain (43)	2.90	0	23	Tanaina (91)	2.77	3	21
Meadow Lakes (101)	2.68	3	14	Trapper Creek (37)	2.55	8	11
North Lakes (98)	2.79	4	24	Wasilla (126)	2.80	4	23
				Willow (35)	2.73	9	26

## Geographic Area Results

*In the future, the Mat-Su Borough must do a better job of managing growth and development.*

Average: 3.11

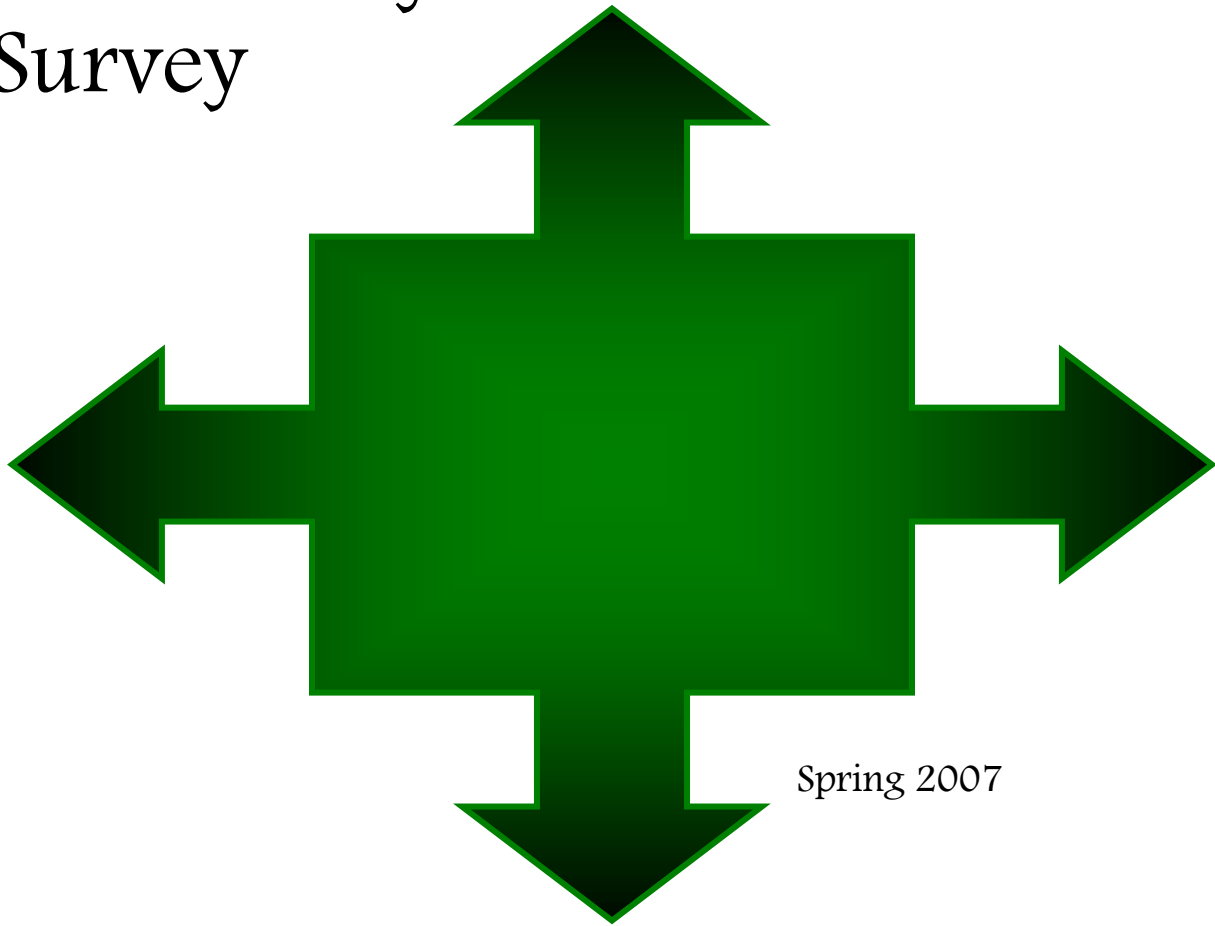
Area	Average	Strongly Disagree	Strongly Agree	Area	Average	Strongly Disagree	Strongly Agree
Big Lake (41)	3.07	5	34	Palmer (86)	3.04	2	38
Butte (69)	3.17	3	33	Point MacKenzie (27)	3.20	0	33
Fishhook (28)	3.16	0	39	South Knik (32)	2.88	0	19
Gateway (59)	3.28	2	38	South Lakes (70)	3.02	4	33
Houston (40)	3.15	3	35	Sutton/Alpine (33)	3.11	0	27
Knik-Fairview (132)	3.07	3	34	Talkeetna (30)	2.95	0	23
Lazy Mountain (42)	3.21	2	37	Tanaina (91)	3.20	2	42
Meadow Lakes (101)	3.11	1	34	Trapper Creek (37)	2.84	8	19
North Lakes (99)	3.13	3	38	Wasilla (125)	3.21	3	41
				Willow (34)	3.32	3	51

**MAT-SU COMMUNITY**  
**SURVEY 2007:**

**Appendix A**

**Questionnaire**

# Matanuska-Susitna Community Survey



Please return your completed questionnaire  
in the enclosed pre-stamped envelope to:

The Justice Center, University of Alaska Anchorage

3211 Providence Drive

~

Anchorage, AK 99508

Your answers are completely confidential. When you submit your completed questionnaire, your name will be deleted from the mailing list and never connected to your answers in any way. When the data is made public, no names, addresses, or pin numbers will be connected to your answers, and no answers to essay questions will be included in the public data file. This survey is voluntary. However, you can help us very much by taking a few minutes to share your experiences and opinions about the Borough. Returning your completed questionnaire grants your consent for the information you provide to be used for this research.

Thank you very much for helping with this important study.

**Part I: Evaluation of Current Borough Services**

1. How would you rate these Emergency Services? (please fill in one bubble for each service)
 

	Very Poor	Poor	Good	Very Good	No Opinion
Fire Department Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ambulance Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
  
2. How would you rate these Road Maintenance Services?
 

	Very Poor	Poor	Good	Very Good	No Opinion
Roadway Maintenance Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snowplow Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
  
3. How would you rate these Educational Services/Resources?
 

	Very Poor	Poor	Good	Very Good	No Opinion
Library Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Elementary Schools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Middle Schools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
High Schools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Enhancement Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
  
4. How would you rate these Recreational services?
 

	Very Poor	Poor	Good	Very Good	No Opinion
Wasilla Swimming Pool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Palmer Swimming Pool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Brett Memorial Ice Arena	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Athletic Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



10. Which (if any) of these Borough Recreational Facilities do you use? (Please check all that apply.)
- Palmer Swimming Pool
  - Wasilla Swimming Pool
  - Brett Memorial Ice Arena
  - Crevasse Moraine Trails
  - Other Borough Trails
11. How often do you use the Borough's MASCOT Public Transportation?
- Never
  - Seldom
  - Occasionally
  - Fairly Often
  - Very Often

**Part III: Life in the Matanuska-Susitna Borough Neighborhoods**

12. The Mat-Su Borough as a Place to Live

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Opinion
Personally, I would rate <u>my neighborhood</u> as an excellent place to live.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On the whole, do you like or dislike this neighborhood as a place to live?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Not at all	Not much	Somewhat	Very much	
Suppose that for some reason you HAD to move away from this neighborhood. Would you miss the neighborhood very much, somewhat, not much, or not at all?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

Feelings of Community

13. Please indicate the extent to which you agree or disagree with each of the following statements.

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Opinion
People in my neighborhood can be trusted.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People in my neighborhood generally <b>do not</b> get along with each other.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People in my neighborhood <b>do not</b> share the same values.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People in my neighborhood are willing to help their neighbors.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mine is a close-knit neighborhood.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Neighborhood Informal Social Control

14. Please indicate the extent to which you agree or disagree with each of the following statements.

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Opinion
One or more of my neighbors could be counted on to intervene if children were spray-painting graffiti on a local building.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At least one of my neighbors would intervene if children were showing disrespect toward an adult.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
One or more of my neighbors would intervene if the fire station closest to their home was threatened with budget cuts.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
One or more of my neighbors could be counted on to intervene if a fight broke out in front of their home.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At least one of my neighbors would intervene if children were skipping school and hanging out on a neighborhood street corner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. Social Ties

	Never	Less than once a month	Monthly	Weekly	Daily
How often do you borrow something from or loan something to a neighbor?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How often do you visit with a neighbor, out in the neighborhood or in one of your homes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	None	One or two	Several	The majority	All or almost all
How many of your neighbors would you say that you know by sight or by name?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	None	1-3	4-6	7-9	10 or more
Not counting those who live with you, how many friends and relatives do you have in your neighborhood?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Neighborhood Conditions

16. Do any of the following conditions exist in your neighborhood?

	No	Yes
Abandoned cars and/or buildings	<input type="radio"/>	<input type="radio"/>
Rundown or neglected buildings	<input type="radio"/>	<input type="radio"/>
Poor lighting	<input type="radio"/>	<input type="radio"/>
Overgrown shrubs or trees	<input type="radio"/>	<input type="radio"/>
Trash in the streets	<input type="radio"/>	<input type="radio"/>
Empty lots	<input type="radio"/>	<input type="radio"/>
Public drinking/public drug use	<input type="radio"/>	<input type="radio"/>
Public drug sales	<input type="radio"/>	<input type="radio"/>
Vandalism or graffiti	<input type="radio"/>	<input type="radio"/>
Prostitution	<input type="radio"/>	<input type="radio"/>
Panhandling/begging	<input type="radio"/>	<input type="radio"/>
Loitering/hanging out	<input type="radio"/>	<input type="radio"/>
Truancy/youth skipping school	<input type="radio"/>	<input type="radio"/>
Transients/homeless sleeping on streets	<input type="radio"/>	<input type="radio"/>

17. Crime in the Community

	Not at all	A little	Moderately	A lot
To what extent are you fearful that you or members of your household will be the victim of burglary (while you or your loved ones are at home)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To what extent are you fearful that you or a member of your household will be the victim of a sexual assault?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To what extent are you fearful that you or a member of your household will be the victim of a murder?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To what extent are you fearful that you or a member of your household will be the victim of a kidnapping?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To what extent are you fearful that you or a member of your household will be attacked with a weapon?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Never	Rarely	Sometimes	Often
How often does worry about crime prevent you from doing things you would like to do in your neighborhood?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. How often has each of the following things happened in your neighborhood during the past 6 months?
- a fight in which a weapon was used \_\_\_\_\_
- a violent argument between neighbors \_\_\_\_\_
- a gang fight \_\_\_\_\_
- a sexual assault or rape \_\_\_\_\_
- a robbery, burglary, or mugging \_\_\_\_\_
19. While you have lived in this neighborhood, has anyone ever used violence, such as in a mugging, fight, or sexual assault, against you or any member of your household anywhere in your neighborhood?       No       Yes
20. Below is a list of things people may do for self-protection or to feel more secure in their homes and neighborhoods. Which of these things do you do? Please check all that apply.
- Lock doors at night and when you are away from home
- Lock doors during the day and when you are at home
- Use a home security system
- Use a security system on vehicle(s)
- Have a dog
- Take self-defense lessons
- Keep a firearm
- Develop a signal for "danger" with neighbors
- Keep a phone in the bedroom to call for help
- Have outside/automatic lights to deter prowlers
- Attend neighborhood watch meetings
- Other (please specify): \_\_\_\_\_
21. When did you move to your current home? (Please provide year and month, if known) \_\_\_\_\_

**Part IV: Local Government: Access, Policies, and Practices**

Public Access to Borough Government

22. Please indicate how much you agree or disagree with each of the following statements:
- |   | Strongly<br>Disagree  | Disagree              | Agree                 | Strongly<br>Agree     | No<br>Opinion         |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Overall, I am satisfied with the opportunities the Borough provides to give input on decisions. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I find the Borough's website easy to use.   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I would describe the Borough's website as "informative."  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| When I call the Borough, I usually get the information I need in a timely manner.               | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Opinion
When I call the Borough, the person I speak with is usually polite and professional.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Borough Spending Efficiency and Priorities**

23. Please indicate how much you agree or disagree with each of the following statements:

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Opinion
I feel I am getting my money's worth for the taxes I pay to the Mat-Su Borough.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Funds should be spent to preserve open spaces in the Borough.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The current level of road maintenance in my area is worth what I pay in road service area taxes.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Revenue and Taxation**

24. Please indicate how much you agree or disagree with each of the following statements:

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Opinion
I would support an increase in the tobacco tax to raise money to pay for services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would support a local tax on alcoholic beverages to raise money to pay for services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would support an increase in the bed tax (charged at hotels) to pay for services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would support a <i>seasonal</i> sales tax to raise money to pay for services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would support a <i>year-round</i> sales tax to raise money to pay for services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would support imposing an impact fee on developers for residential and commercial properties to raise money to pay for services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would support a local tax on gasoline to raise money to pay for services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would support increased property taxes to raise money to pay for services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would support a gravel extraction tax to raise money to pay for services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would support a real estate transfer fee of \$25 to raise money to pay for services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Zoning and Land Use Issues

25. Please indicate how much you agree or disagree with each of the following statements:

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Opinion
As of today, I am satisfied with the way the Mat-Su Borough has been developed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic congestion is a <i>serious</i> problem in the Mat-Su Borough.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am very concerned about water quality in the Borough.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In the future, the Mat-Su Borough must do a better job of managing growth and development.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Part V: Respondent Background Information**

This demographic information helps researchers at the university to better understand features of community and civic attitudes as they relate to individual characteristics. These responses will be kept confidential, and your answers to these and all of the questions in this survey will not be traceable to you.

Nonetheless, if there are any questions that you do not wish to answer, please simply skip those items and move onto the next question in the survey. Your answers remain valuable whether you choose to answer every question or not.

26. How old were you on your last birthday? \_\_\_\_\_

27. What is your gender?       Female       Male

28. What is your current marital status?

- Single, Never Married
- Married
- Separated
- Divorced
- Widowed

29. What is your highest level of formal education?

- Less than a High School Diploma
- High School Diploma or Equivalent
- Some College, No Degree
- Associates or Other 2-year Degree
- Bachelor's Degree
- Graduate Degree

30. What is your best estimate of the total gross income for your entire household last year?

- Less than \$20,000
- \$20,000 to \$34,999
- \$35,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 or more

31. How many people currently live in your household, including yourself? \_\_\_\_\_

How many children under the age of 18 currently live in your home?  
32. (Please enter "0" if no children live with you, and **skip to question 34.**) \_\_\_\_\_

How many of your children currently attend Mat-Su Borough School  
33. District Schools? \_\_\_\_\_

34. Which of the following best describes your current **primary** employment status?  
(Please select one.)

- Self-employed, Full-time
- Employed, Full-time
- Full-time Homemaker ⇒ Please fill bubble then **skip to question 37.**
- Full-time Student ⇒ Please fill bubble then **skip to question 37.**
- Employed, Part-time
- Disabled, Unable to Work ⇒ Please fill bubble then **skip to question 37.**
- Unemployed, Looking for Work ⇒ Please fill bubble then **skip to question 37.**
- Unemployed, Not Looking for Work ⇒ Please fill bubble then **skip to question 37.**
- Retired ⇒ Please fill bubble then **skip to question 37.**

35. If you are currently Employed:  
What type of work do you do?

What is the zip code where you work?

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36. If you are currently Self-employed, do you own a business in the Mat-Su Borough?  No  Yes

37. Do you own your home or do you rent? (If you rent, please fill the "rent" bubble, then **skip to question 39.**)  Own  Rent

38. If you do own your home, what is your best estimate of its current market value?

- Less than \$75,000
- \$75,000 to \$124,999
- \$125,000 to \$199,999
- \$200,000 to \$299,999
- \$300,000 or more

39. Whether you own or rent your home, is your address number posted where it can be seen by first responders in case of an emergency?  No  Yes

40. Do you live in a condominium?  No  Yes

41. Do you currently have a second home outside the Mat-Su Borough?  No  Yes

42. Do you see yourself staying in the Mat-Su Borough for the long term?  No  Yes

43. Do you see yourself leaving the Mat-Su Borough to live somewhere else in the foreseeable future?  No  Yes

If you do see yourself leaving, how many more years do you expect to live in the Mat-Su Borough before you leave? \_\_\_\_\_

45. How many years have you lived in the Mat-Su Borough? \_\_\_\_\_

46. Is there anything else that you would like to tell us about life in the Mat-Su Borough, your preferences for future growth and planning, or your opinions about Borough services? Please write your comments below.