

Soundings

Vol. 8, No. 1 • January 6, 1995

Did you know?

Local pizza parlor sees value in paying workers' UAS expenses

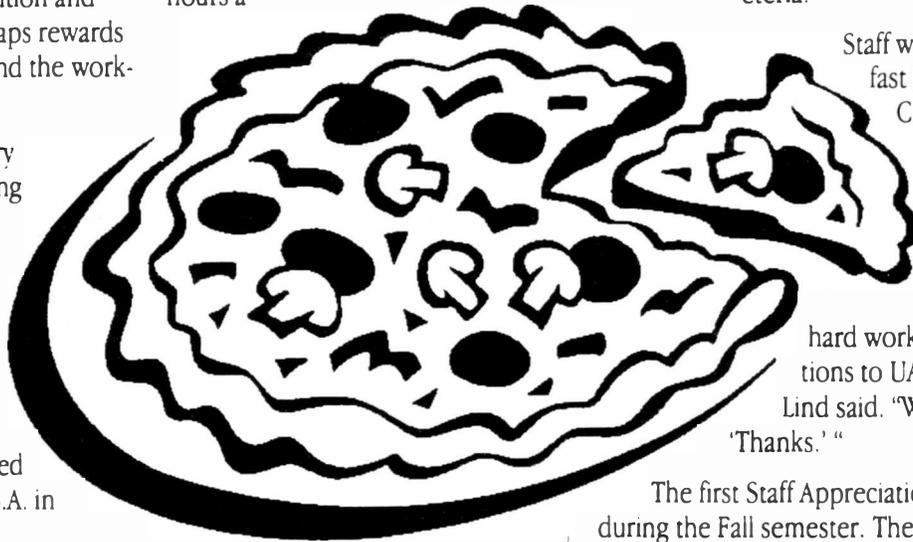
Bullwinkle's Pizza Parlor has discovered that paying its employees' tuition and fees at UAS reaps rewards for both the business and the workers.

"Our employees are very loyal. It's like we're doing something for them they really need," said Michelbook Yearty, the bookkeeper for Bullwinkles. She knows because, with the help of Bullwinkles, she attended UAS and received her B.A. in business in 1992.

"We just think that a better educated employee is a better employee," she said. In addition, the program qualifies as an employee benefit, which is tax deductible for the business, she said.

Bullwinkles reimburses employees who attend UAS for the costs of tuition, books, student and lab fees, and other connected costs. They reimburse non-residents up to the resident rate. It's not necessary to be a degree-seeking student and there is no maximum or minimum number of credits employees must take, Yearty said.

The only requirement for employees is that they work 20 hours a



week. All they have to do is pass with a "C" grade or better, bring their proof of grades and UAS receipts to Yearty, and get reimbursed.

According to Bullwinkles, students using the program this semester include Kollette Imbler, Joanna Knutson, Rhonda Attridge, Mitch Koritansky and Brendon Rumph.

Be there or go hungry!!

Staff appreciation breakfast scheduled for Monday

Another "Staff Appreciation Breakfast" for all classified and APT employees at the Juneau campus is scheduled for Monday, January 9, from 8:30 a.m. to 10 a.m. in the Mourant Cafeteria.

Staff will be served a hot breakfast by members of the Chancellor's Cabinet.

"This is one small way in which Cabinet members can honor university staff for their day-in, day-out hard work and special contributions to UAS," Chancellor Marshall Lind said. "We just want to say, 'Thanks.'"

The first Staff Appreciation Breakfast was held during the Fall semester. The success of the event led to a Cabinet decision to do it again as a kick-off for Spring semester.



Wauters included in "Who's Who" list

Associate Professor of English Joey Wauters is listed in the third edition of "Who's Who Among America's Teachers, 1994."

All of the 66,500 listed teachers were selected by one or more former students who themselves were listed in either "Who's Who Among American High School Students" or "The National Dean's List."

The publisher of the volume characterizes the list as "The best teachers in America selected by the best students."

Dealing with difficult people

Consider these tactics when you have to cope with difficult people:

- **"Kill" with kindness.** Treat everyone well regardless of how people treat you. Be direct-but likeable and polite. It's difficult to treat a thoughtful person thoughtlessly.

- **Listen and respond.** Allow the difficult person to fully express his or her feelings. Then acknowledge your awareness of the situation, describe what you see and hear, reveal what you think and feel, and say what you want. *Tip:* Don't judge ("You shouldn't be that way") or generalize ("You always do that").

- **Don't take a position - deal with a need.** Find out what motivates a person, so you can offer alternative ways of solving the problem. Chances are the difficult person confronting you has simply adopted the most obvious solution. In other words, move from *what* the person wants to *why* the person wants it.

- **Accept blame.** More often than not, you have played some role in bringing about the behaviours others subject you to. Admit what your fault is quickly and emphatically. Whenever you shoulder your share of the blame, others are more likely to own up to theirs. *Tip:* Sometimes you can encourage the other person to cooperate by claiming more responsibility than you deserve.

Source: "What to Say to Get What You Want," by Sam Deep and Lyle Sussman, Addison-Wesley Publishing Co. Inc., Reading, MA., 08167.

UAS student wins grand prize in scholarship raffle

Stephanie McGee, a full-time student at Juneau campus, won a trip for two to Mexico plus \$2,500 in cash in a UAS scholarship raffle conducted by the Student Activities Office.

The drawing was conducted New Year's Eve on KINY-Radio. Proceeds from the ticket sales will go to scholarships.

Prizes were also awarded to five other winners, including two Sitka residents.

The winners and their prizes are:

First prize: Temsco Helicopters flightseeing trip for two, value \$285, Fritz Sabath of Sitka.

Second prize: A three-night stay at the Snyder Mercantile cabins in Tenakee Springs, value \$150, Walter Moy of Sitka.

Third prize: Personal stationary from the Printing Trade Company in Juneau, value \$120, Kathy Dragavon of Juneau.

Fourth prize: \$100 gift certificate at Fred Meyer, Waco Shelley of Juneau.

Fifth prize: Galligaskins Tlingit Beaver sweatshirt, value \$96, Debbie Penrose-Fischer, Juneau.

Soundings is published by the UAS Office of Public Information. It is distributed to UAS employees each pay period, and to others upon written request. The deadline for submissions is Tuesday noon prior to that Friday's publication. Send submissions to 11120 Glacier Highway, Juneau, Alaska 99801, or call 465-6530.

Calendar

Monday, January 9

- Staff Appreciation breakfast: 8:30 - 10 a.m., Mourant Cafeteria. For permanent full-time employees. Deans and Directors will be serving.

Tuesday, January 10

- New Student Orientation

Wednesday, January 11

- Academic Curriculum Committee: 1-3 p.m., CCR

Thursday, January 12

- Registration: Whitehead Building Room 210, 10 a.m. - 6 p.m.

Friday, January 13

- Registration: Bill Ray Center, 11 a.m. - 2 p.m.

- JAHC/UAS Film Series: "The Summer House": 7:30 p.m., JDHS, \$6 at the door.

Saturday, January 14

- Registration: Nugget Mall, 11 a.m. - 5 p.m.

Are you getting strange phone calls?

University personnel have reported sporadic phone calls from vendors who are claiming that the university has purchased legal advertising in national publications and a purchase order is needed before the advertising can be placed.

But there's a catch: No record exists that University personnel made commitments to purchase an ad. In some cases it appears that the publications themselves don't even exist.

"We believe there are individuals out there who are running a scam," said Carol Griffin, director of administrative services. "It appears they're trying to slip an official purchase order through the process."

University employees need to be wary of such callers and refer them to the purchasing office, Griffin said.