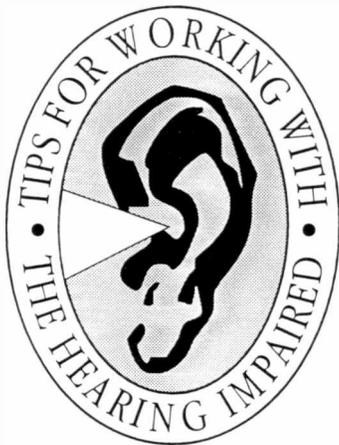


# Soundings

Vol. 7, No. 8 • April 15, 1994



**NOTE:** This is the second in a series of articles on etiquette tips for working with people who have disabilities. These should be read as general suggestions. People with disabilities are individuals and not all individuals will agree with every statement. The series will provide valuable information that staff and faculty can put to use in the workplace and the classroom. Watch future editions of Soundings for tips on working with people with other kinds of disabilities.

People who are hearing impaired or deaf are entering the workplace in record numbers. Most people who are hearing impaired have some hearing rather than no hearing at all. Although it is helpful when coupled with sound cues, lip-reading is at best 30 to 50 percent effective.

## Things to do:

- If a person uses an interpreter make sure to address the person instead of the interpreter. The interpreter should be viewed simply as an assisting device.
- When an interpreter is present, phrase your conversation and speak no differently than if the interpreter were not present.
- If the person you are addressing lip-reads, speak in an unexaggerated manner. Short, simple sentences are best.
- If you are unsure whether or not you were clearly understood, just ask.

## Things not to do:

- Avoid looking impatient or exasperated if it takes longer to communicate with a person who has a hearing impairment.
- When conversing with a person who uses a hearing aid avoid large, open surroundings where noise may blur or conceal the conversation.
- Avoid long conversations with someone who is hearing impaired because they can be especially tiring to someone who lip-reads.
- Avoid physical barriers between you and the person with whom you are communicating.

## Sitka faculty member joins national task force

Carol Liberty, director of the Health Information Management degree program at UAS, has been appointed to a national task force to develop a model curriculum for health information degree programs.

Formed by the American Health Information Management Association, the task force is charged with moving the profession from management of medical records documents to one of technological information management.

The health information degree program is offered by UAS Sitka to a statewide audience, using audioconference, video, and computer technology. Students throughout Alaska enroll at the Sitka campus but can complete the entire degree from home.

Liberty, who holds a master's degree in education and the national credential as a records administrator, joined the UAS faculty in 1992 to create the unique program. It was approved by the University Board of Regents as the first complete program to be offered via technology throughout Alaska.

"We were told that it was critical for Alaska to be involved in the project," Liberty said. "That's because the UAS program is considered to be the wave of the future, since it was statewide and distance-delivered from the start."

Health information managers are employed by hospitals, clinics, physicians' offices, insurance companies and others who, by law, must keep detailed and statistical records of health care delivery.

## Reminder: Watch your mail

Anyone who sends out official university mail needs to keep one thing in mind: Include the organization number near the return address so the mailing costs can be charged to the correct account.

Neglecting to do so forces the mailroom to return the mail to the sender.

## Tomorrow night: Preston Reed served with spaghetti

Acoustical guitarist Preston Reed will be the featured entertainment Saturday night at Chapel by the Lake when Delta Epsilon Chi and UAS Student Activities sponsor a spaghetti feed and concert.

The spaghetti feed begins at 6:30 p.m. and the concert begins at 8 p.m. Advance tickets are \$8 for students and senior citizens and \$10 for members of the public. Tickets at the door are \$6 per event. Tickets are on sale at the UAS Book-

store, the UAS cashier and Hearthside Books.

For more information contact the UAS Student Activities Office at 465-6528.



## Expert on population issues to visit Juneau campus

Werner Fornos, a dynamic speaker and expert on international population issues, will visit the Juneau campus April 21 to discuss global population problems and the consequences of a world with more than 5.6 billion people.

Fornos will speak from 10:30 a.m. to 11:30 a.m. in Hendrickson Annex 102.

Sponsored by the Population Institute in Washington, D.C., Fornos has traveled to more than 70 countries and speaks each year at hundreds of universities and civic organizations throughout the United States. Subjects of his speeches include environmental degradation, global warming, ozone depletion, homelessness, poverty, hunger, infant mortality and socio-economic underdevelopment.

Fornos, a former state legislator in Maryland, became president of the Population Institute in 1982. His background includes serving as a management consultant for family planning programs and he has worked on population and family planning projects in Tunisia, Pakistan, Bangladesh, Turkey, Mexico, the Philippines, Indonesia, China, Sri Lanka and Kenya.

## Videoconferencing open house scheduled

The University of Alaska's new videoconferencing system will be the focus of public open houses conducted simultaneously in Fairbanks, Anchorage, and Juneau.

The open houses are scheduled for 10 a.m. to 2 p.m. on Thursday, April 21 and Friday, April 22. In Juneau the open house will be held at the Egan Library, where the videoconferencing equipment has been installed.

Anyone interested in observing how the system works is invited to attend. The system helps save travel costs by allowing people at four different sites - Anchorage, Fairbanks, Juneau and Bethel - to conduct meetings where they can both hear and see each other.

The university's Alaska Teleconferencing Network is encouraging public use of the system. Hourly usage fees range from \$225 per hour to \$270 per hour, depending on how many sites are hooked into a conference.

Soundings is published by the UAS Office of Public Information. It is distributed to UAS employees each pay period, and to others upon written request. The deadline for submissions is Tuesday noon prior to that Friday's publication. Send submissions to 11120 Glacier Highway, Juneau, Alaska 99801, 465-6530 or 465-8759.

## Calendar

### Saturday, April 16

- *Preston Reed Concert and Spaghetti Feed: Spaghetti @ 6:30 p.m.; Concert @ 8 p.m., Chapel by the Lake, Smith Hall. Sponsored by Delta Epsilon Chi.*

### Wednesday, April 20

- *Chancellor's Cabinet: 8:30 a.m., CCR*

### Thursday, April 21

- *Board of Regents Meeting: 8:30 a.m., Baranof Hotel*
- *Video Conference Open House: 10 a.m.-2 p.m., Egan Library*
- *Werner Fornos, Population expert: 10:30-11:30 a.m., HA 102*

### Friday, April 22

- *Video Conference Open House: 10 a.m.-2 p.m., Egan Library*
- *High School Career Day on campus: All Day, Noon BBQ \$5*

### Saturday, April 23

- *UAS Spring Dance: 8 p.m. - 1 a.m., Baranof Hotel Treadwell Room, Cook County Blues Band. \$7.50 Students, \$12.50 General Admission.*

### Friday, April 29

- *Jean-Paul Billaud, pianist, in concert: 8 p.m., Northern Lights Church. Tickets available at Hearthside Books. \$14 General, \$10 Students and Seniors.*

### Sunday, May 1

- *Alumni Association Brunch for UAS Graduates: 11 a.m., Mourant Cafeteria.*

## Sitka News

### Coast Guard finds Sitka campus a real money-saver

The Commander of the Coast Guard Air Station in Sitka announced recently that a base training program has saved approximately \$11,000 this year by working with the Sitka Campus Continuing Education Program to arrange local workshops required for base personnel.

Classes such as hazardous materials handling, asbestos treatment and advanced EMT certification were held in Sitka and have significantly reduced costs to transport trainees Outside.